

## SHASHI BHUSHAN SHUKLA

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### PROFILE SUMMARY

Seeking to be a part of challenging and growth-oriented team as a Sr. Software Test Engineer/Lead QA, which actively involves in standardizing various software processes across the organization and deliver quality Products to the customer.

- B.E. in Computer Science with ISTQB certified having 5.5 years of experience
- Experience on role of – (Manual, Automation) Testing & Business Analyst
- Experience of working in an Agile Environment
- Experience on requirement gathering, analysis, BRD process, CR process, BAT, UAT
- Expertise on testing Native, Web and Hybrid applications on iOS, Android, iPad devices
- Experience on cloud environment of mobile and web application testing
- Expertise on Cross-browser Testing on Web applications
- Expertise on UI/UX testing
- Experience on QA methodologies and processes
- Experience on Defect and Test management tools like JIRA, MTM, TFS, QC & Test-Rail
- Experience of web services testing using SOUP UI and Postman
- Experience working with APIs on JSON and XML data format
- Experience on working with major screen readers such as NVDA, Voice-over and Axe Accessibility checker
- Hands-on accessibility standards such as ADA/WCAG 2.0 compliance
- Experienced on Confluence and MS Office
- Hands on Oracle Fusion tool
- Hands on Registry systems as Sonata and Superb
- Hands on automating test scripts using Selenium-Appium, Jenkins and integrating test suites with CI/CD pipelines
- Hands on BDD with Cucumber Framework
- Hands on Protractor testing framework
- Basics of JavaScript
- Basics of SQL

### TECHNICAL SKILLS

Operating System	Windows 10, Android, iOS
Database	SQL
Tools/Utilities	JIRA, Test-rail, MTM, TFS, Postman, Axe, NVDA, Soup UI, Postman, Oracle Fusion, Sonata, Superb, Selenium, Appium, Cucumber, TestNG and Protractor
Domain	Finance, Travel, Sports, E-Commerce, ERP
Processes	Agile
Packages	MS Office (MS Word, MS Excel, Power-Point)
Web Technology	HTML
Scripting Language	Basics of JavaScript

### WORK EXPERIENCE

- Working with Mercer Consulting India Pvt Ltd from 09/2020 – Till Date
- Worked with Verinon & Orient Technologies - CRIF Solutions Pvt Ltd from 04/2019 - 04/2020
- Worked with Ethos hr management - Tavisca Solution Pvt Ltd from 08/2018 - 02/2019
- Worked with Musafir.com India Pvt Ltd from 02/2016 - 08/2018
- Worked with N.A. Sportz Interactive Pvt Ltd from 05/2015 - 02/2016

## PROJECT UNDERTAKEN

### **Mercer Consulting India Pvt Ltd – 09/2020 – Till Date – Lead QA**

#### **PROJECT 1: One-GL Finance System**

General Ledger that serves as a central repository for accounting data transferred from all subledgers like accounts payable, accounts receivable, cash management, fixed assets, purchasing into one GL

#### **Responsibilities:**

- Following Agile process
- Handling 5 members team
- Using tools such as Oracle Fusion, Oracle R12, Superb, Sonata and JIRA
- Involved in Data migration testing and SIT
- Involved in preparing test scripting documents, user stories, and defect reports
- Involved in responsive and cross-browser testing
- Involved in bug detection and reporting for UI/UX and Functionality
- Involved in Planning, reviewing, organizing and coordinating with teams for test cases, test plan
- Executing and validating test cases in QA and UAT environments
- Interacting between business teams, technology teams, and support teams
- Managed project through status meetings, weekly reports, monthly reports, identifying risks, and tracking issues

### **Orient Technologies - CRIF Solutions Pvt Ltd - 04/2019 - 04/2020 - QA+BA Consultant**

#### **PROJECT 1: Credit Information & Management System (B2B, BBC and B2C)**

It provides Credit Information, Business Information, Analytics, Scoring, Credit Management and Decisions Solutions. CRIF High Mark is RBI licensed credit bureau in India and abroad

#### **Responsibilities:**

- Followed Agile process
- Handled 6 members team
- Initiated self-enhancements observations with business team to build better product
- Involved in preparing BRD documents, User Stories, CRs and Release notes
- Involved in responsive and cross browser testing on web and mobile application
- Tested features like: GST and Email notifications
- Involved in bug detection and reporting for UI/UX and Functionality
- Involved in Planning, reviewing, organizing and coordinating with teams for test cases, test plan & user stories
- Executed and validated test cases in QA, BAT & UAT environments
- Reports generated by Google analytics tool and discussed with business team to build better product
- Interacted between business teams, technology teams, and support teams
- Identified RCA and taken correct actions to meet short and long-term business goals
- Managed project through status meetings, weekly reports, identifying risks, and tracking issues

#### **PROJECT 2: Fraud Detection System (B2B)**

It prevents to Banks from customer fraud and provides Credit Information, Business Information, Analytics, Scoring, Credit Management report based on relevant data.

#### **Responsibilities:**

- Followed Agile process
- Handled 6 members team
- Involved in preparing BRD documents, User Stories, CRs and Release notes
- Involved in responsive and cross browser testing on web application
- Performed web and mobile accessibility testing with using Axe, NVDA and Voice-over for interaction with disabilities end users
- Involved in bug detection and reporting for UI/UX and Functionality
- Written, executed and validated test scenarios in QA, BAT and UAT environments
- Initiated observations for FDS, discussed with business team to build better product
- Interacted between business teams, technology teams, and support teams
- Identified RCA and taken correct actions to meet short and long-term business goals
- Managed project through status meetings, weekly reports, identifying risks, and tracking issues

### **Ethos HR management - Tavisca Solution Pvt Ltd -08/2018-02/2019- Sr. Software Test Engineer**

**PROJECTS:** Travel Booking Portal - Mobile and Web application

Handling multiple projects for different banks by offering them various services like redeeming reward points while bookings of Flights, Hotels, Cars, Activities & Cruise.

#### **Responsibilities:**

- Involved on (Manual, API and Mobile app automation) Testing
- Performed web and mobile accessibility testing with using Axe, NVDA and Voice-over for interaction with disabilities end users
- Automated B2C modules of android travel native application with using Appium, TestNG &Cucumber
- Planned, created, reviewed and organized test scenarios, cases, scripts & user stories
- Identified RCA in production bugs and out of box failures along with reviewing of client calls
- Involved in Bug detection and Reporting for UI/UX and Functionality defects
- Used MTM & TFS for defect management and reporting tool
- Interacting with US team on daily basis and providing Daily Status Reports

### **Musafir.com India Pvt Ltd- 02/2016 -08/2018 - Software QA Analyst**

**PROJECTS:** Musafir Mobile (iOS, Android) and Web Application (B2B, B2C, B2E)

This project was based on Travel portal. The various processes that is essential for running business including Flights, Hotels, Visas, Holidays, Offers, Musafir business& my trips.

#### **Responsibilities:**

- Followed Agile process and involved in Manual, Automation, API testing
- Automated Musafir iOS and Android travel application with using Appium, TestNG, Cucumber, Jenkins and JAVA
- Categorized defects based on Severity, Reported and Tracked defects using JIRA & Test rail tool
- Interaction with Onshore team on daily basis and preparation of Daily Status Reports
- Participated in daily scrum meetings and sprint planning meetings
- Performed UI/UX testing of the products
- Delivered best travel products to B2B, B2E & B2C users
- Performed smoke testing, functional testing, integration testing, system testing, Compatibility testing, ad hoc testing, regression testing, I18N testing, and performance testing

- Organized onshore calls between the development and the testing team as part of the Defect management process
- Tested different mode of payment SDKs integration as PayTm, PayZapp, Master Pass & Master Card

#### **N.A. Sportz Interactive Pvt Ltd –05/2015 –02/2016 - Associate QA**

##### **PROJECTS:**

- Puma Web Application website: [Tracmyrun.com](http://Tracmyrun.com)
- Hero Indian Super League website: [www.indiansuperleague.com](http://www.indiansuperleague.com)
- Star Sports website and Mobile Application: [www.starsports.com](http://www.starsports.com)
- Star Hot Star website and Mobile Application: [www.hotstar.com](http://www.hotstar.com)

These projects were based on Online Sports domain. A destination that brings the best of LIVE sports in India. It offers unbeatable coverage of live matches through the world's most advanced data integrated player, live scores, commentary, highlights and perspectives of the best analysts from around the world.

##### **Responsibilities:**

- Requirement understanding, test cases creation and QA effort estimation and execution
- Bug detected and Reported for UI/UX and Functionality of the products
- Cross browser testing on Web applications, responsive testing for Android, iOS, Windows and iPad devices
- Performed smoke, functional, integration, system, compatibility, adhoc, regression, exploratory, I18N and network testing

#### **ACADEMIA**

- B.E. (Computer Science Engineering) from RGTU (TIEIT) Bhopal, MP. Secured 71%