Saiprasad Chitikineni
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SALESFORCE CERTIFIED

Platform Developer I

Career Objective:

A highly motivated software engineer with comprehensive knowledge of software techniques, seeking a rewarding career in a diverse environment where my strong work ethic, education, and expertise can be used to help promote the mission and exceed team goals.

Experience Summary:

- 1.5 years of Experience in Salesforce development.
- worked as a Software Engineer in Cloud peritus (P) Ltd.
- Curtly living in Hyderabadand looking to good opportnity in salesfoce Technology.
- Hands-on experience in using SFDC Technologies.
- Worked on Salesforce Implementation/Customization, Workflows, Process Builders, Permission Sets, Triggers, Apex, Lightning Aura Components, Sales Cloud, Community Cloud, and started working on Integration.
- Hands on practice to the JIRA for better project assignments.
- Ability to translate user requirements into functional specifications as well as detailed program specifications.
- Created multiple Lightning Components, added Styles using Lightning Design System and Design Parameters that make the Lightning component look and feel better.

Professional Experience:

- Company: Cloud Peritus, Hyderabad, Role:Salesforce Developer,
  Period:Nov2021 – 2023 March.

- Immidiate joiner.

Certifications:

- Salesforce Certified Platform Developer 1 (PD1).

Key Skills:

• Salesforce Administration • Apex Programming • Viualforce Development •Salesforce Automation• Salesforce Security Model • Process Optimization • Service Cloud • Sales Cloud • HTML & CSS • Salesforce Configuration • SOQL queries • Communication •Problem SolvingI • LWC basics • Aura Components basics.

Project Details:

Grid(Aug 2022 – 23 March)	
Product Name	Grid
Technologies	Apex, Salesforce configuration, Triggers, Flows, Email to Case, Lightning Aura Components.
Domain	Service & Consulting Company
Role	Salesforce Developer
Team Size	09

Product Description: The application provides the complete CRM solution for an organization with custom-built solutions.The Grid is an automation application for employee management system that is used for tracking all the employes projects, and leaves in the organization The application monitors all the employes status in the organization. The application provides a communication system set up inside which is helpful to increase the relationship with the employeesand Project Managers, HR'S in the organization allowing the applying leaves and timesheets, etc. within the organization. Escalation.

Responsibilities:

- Worked as Developer.
- Gathering requirements from Client, developing Components including\Impactm Analysis, Developing.
- Worked on Apex Controllers, and Triggers.
- Good knowledge of Providing Security controllers to users by using Profiles, Permission sets and OWD Settings..
- The code, Unit Testing, Fixing the defects and deploying the code till UAT.
- Worked on sharing the records using Out of Box functionality and Apex based sharing when working on Batch apex and Queueable apex.
- Created multiple Lightning Components, added Styles using Lightning Design System and Design Parameters that make the Lightning component look and feel better.
- Good Experience working in Agile methodology
- Service cloud console setup

RMS(Jan 2022 – Sep 2022)	
Product Name	RMS(Restaurants Management System)
Technologies	Apex, Salesforce configuration, Process Builder, Triggers, Community Cloud, Lightning Aura Components, Integration

Domain	Security Sales Domain
Role	Salesforce Developer
Team Size	5

Product Description: We will have an organization with numerous accounts. Whenever the owner of the record clicks onthe records in list view, the User should have a different view of account detail, displaying Related Cases, Contacts, Opportunities and Activity History. Else, if the user is not the owner of the record, he should see the detail page normally.

Responsibilities:

- Worked as developer on RMS
- Worked on analysing and fixing issues related to Apex code and configuration including functionalities associated with Process Builders, flows.
- Implemented multiple triggers, batch classes
- Did configurations like changing of process builders, updating profiles and permission sets, and managing objects and custom field.
- Identified the root cause and provided solutions to fix the intermittent issues that was existed in the system and helped in correcting the solution for the important functionalities and processes.
- Worked on lightning components and VF pages.

Software Profeciency
- CRM   : Salesforce.com CRM
- SFDC Toolkit : Apex, Triggers, Flows, Apex Data Loader, Sales & Service Cloud
- Backend   : Salesforce – Apex, Core Java
- Frontend   : HTML, CSS,JS
- Database   : SOQL, SOSL
- Packages   : MS-Office.

Education Details:
- B.Tech. in Civil Engineering.
  Swarnandhra College of Engineering and Technology, Narsapur (2017 - 2020) with 8.02 CGPA
- Dimploma Civil Engineering

  Sir C.V. Raman Polytechnic, Palakol(2014 - 2017) with 76%.
- Board Of Secondary Education
  Z.P. High School, Lakshmipuram(2014) with 9.0 CGPA.

Interest & Hobbies:
- listening to music and watching movies.

Personal Information:

Name	Saiprasad Chitikineni
Father's Name	Nageswara Rao Chitikineni
Date of Birth	18th July 1999
Age	25
Permanent Address	D.No: 3-19,Lakshmipuram ,Kruthivennu(M), Krishna i Dt, Andhra Pradesh - 521324
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Declaration:

  I hereby declare that the information furnished above is complete and true to the best of my knowledge.

                       Saiprasad Chitikineni.