

David Wilhite

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SKILLS

- Programming: Python, Java, JavaScript, C#, SQL, API
- Applications: ArcGIS, Visual Studios, Postman, Microsoft Teams, Microsoft SQL Server Management Studio, Microsoft 365, Azure Devops
- OS: Windows, Linux, Mac
- Agile Scrum

EXPERIENCE

CentralSquare Technologies: Quality Assurance Analyst II

Lake Mary, FL 2017-present

- Assist the Assistant QA Manager in managing day-to-day testing activities, such as test monitoring and status reporting.
- Subject matter expert for numerous different applications of the company software
- During sprints, responsible for working with the developers to capture scenarios of the code change, author or update test cases and run quality assurance tests to validate the update.
- Implemented new practices to team members of testing documentation, test case writing and capture of testing evidence based on industry standards.
- Appointed Primary QA Team Member and Acting Scrum Master, responsible for oversight of other QA team members tasks and documentation.
- Responsible for hot fix handoff to devops for version packaging. Implementing a 4-week cadence for code check-in, ensuring customers the option to update to fix any issues they may had.

Best Buy Geek Squad: Consultation Agent

Orlando, FL 2016-2017

- Consistently in the Top 5 Performers of Sales as a result of high sales in data back-ups, protection plans and one-time computer diagnostics.
- Engaged customers, evaluated their needs, and presented solutions to their device issues.

Kelly Educational Staffing

Orlando, FL 2014-2017

- Winter Park High Schools first choice to fill in for testing due to expansive knowledge of testing programs, hardware and software.

- Repeatedly asked back by teachers due to classroom management, and ability to use applications such as Smartboards and projectors.

Orange County Public Schools: Assistant Athletic Director/Teacher

Orlando, FL 2011-2014

- Taught Chemistry to students grades 9-12 using standard operating procedures presented by the county
- Two Teacher of the Month Awards.
- Increased student scores by 15% on state testing.

EDUCATION

University of Central Florida: Information Technology

Orlando, FL: 2015-2016

- Relevant coursework:
 - Classes: Security, Java/C++ Programming, IT Project Management, Database Programming
 - Collaborated with a team to create a Web service in Java using NetBeans IDE software that allowed a user to input and track billing data of a restaurant
 - Created a program in C++ using Code::Blocks IDE software that allowed a user to play, save, and load a board game application

Florida State University: in Geography

Tallahassee, FL: 2006-2011

- Relevant Coursework:
 - Classes: Environmental Applications of GIS, Scientific Computing, Applied Statistics
 - Used ArcGIS application to plot hurricane data to determine the chance a storm will hit land