

Mandi Fazeel Ahmed

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PROFESSIONAL SUMMARY

Maintains user-centric designs while adhering to prescribed interface principals and related development goals. Dedicated to creating inviting and unintimidating interfaces for everything from simple open-source applications to complex proprietary systems. Acquainted with dominant programming languages, protocols and platforms needed to launch successful web applications. Adept at creating software that simultaneously pleases users, marketers, and security personnel. Knowledgeable Front End Developer adept at creating successful websites that meet customer needs. Specializing in collaborating with customers to gather requirements, produce plans and improve designs for usability and functionality.

WORK HISTORY

Deloitte US India Pvt Ltd - Senior Consultant

Bangalore-Karnataka, India

07/2016 – 04/2023

- Determined areas for improvement and implemented processes to alleviate problems.
- Analyzed problematic areas to provide recommendations and solutions.
- Identified business issues through careful collaboration with key stakeholders.
- Monitored technology use and program functionality, updating programs and making changes to enhance output.
- Assessed needs for projects and made proposals to senior executives.
- Troubleshoot issues by understanding issue, diagnosing root cause and coming up with effective solutions.
- Developed custom solutions based upon clients' strict requirements.
- Monitored and managed staff performance to attain target metrics both individually and team unit.
- Collaborated with stakeholders during development processes to confirm creative proposals and design best practices.
- Designed and updated layouts to meet usability and performance requirements.
- Advised internal users on web service capabilities, principles, and protocols.
- Performed user experience quality assurance testing to identify and remedy shortcomings.
- Tested web-based product functionality and delivered iterations to customer.

Accenture India Pvt Ltd - Senior Software Engineer

Bangalore-Karnataka, India

01/2014 - 07/2016

- Worked with project managers, developers, quality assurance and customers to resolve technical issues.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Reviewed project specifications and designed technology solutions that met or exceeded performance expectations.
- Provided technical support using knowledge of complex technology to solve problems and support new projects.
- Practiced and encouraged respectful and transparent communication in interactions.
- Worked with development teams to correct problems and run test scenarios.
- Promoted technical leadership to entry-level and junior engineers in complex enterprise system environment.
- Updated job knowledge by studying state-of-the-art development tools and programming techniques and participating in educational opportunities.

Mind Tree Ltd - Senior Software Engineer

Bangalore-Karnataka, India

08/2012 - 01/2014

- Trained and mentored junior developers and engineers, teaching skills and working to improve overall team performance.
- Developed robust, scalable, modular and API-centric infrastructures.
- Adjusted design parameters to incorporate new features.
- Collaborated with clients to define solution requirements.
- Analyzed proposed technical solutions based on customer requirements.
- Represented software applications engineering team during large and complex development projects.
- Conducted regression testing and submitted observations to development team.

Mind Tree Ltd - UI Developer

SKILLS

- System diagnostics
- Business needs analysis
- Analytical Thinking and Problem Solving
- Web application development
- Agile development methodologies
- Communication and Interpersonal Skills
- Content Creation Tools
- JavaScript Libraries and Frameworks
- User Experience Design
- Creativity and Innovation
- Responsive Web Design

EDUCATION

Anna University 2009

B. Tech: Information Technology

DIGITAL SKILLS

HTML/HTML5, CSS/CSS3, ReactJS, AngularJS, Salesforce Lightning Development System, Salesforce Lightning Web Components (LWC), Custom Portal Implementation in Salesforce Service & Sales Cloud using LWC & Lightning design systems, Bootstrap, Tailwind CSS, PHP, Ajax, JavaScript, jQuery, DOJO, MySQL 5.0, XAMPP, SDL Tridion 2009, Responsive Web Development implementation, SAPUI5, NodeJS, Windows OS & MAC OS, Apache.

TRAININGS

Accelerated NIIT Engineers Java Core - 6 months Training from NIIT Ltd, Vellore

PROJECTS

Senior Consultant:

- Waste Management (WM), USA.
- AAA – American Automobile Association
- State of Kentucky - Benefind
- SNUH – Southern New University of Hampshire
- JUNO Therapeutic
- Wellington Management System
- Raytheon

Senior Software Engineer:

- AT&T – Telephone Number Porting Application
- COLES – Australia Supermarket – ROVER ADMIN PORTAL
- American International Group Inc (AIG) – E Business Applications – Turkey DTC
- American International Group Inc (AIG) – E Business Applications – China DTC
- Royal & Sun Alliance (RSA) – UAE

UI Developer:

Bangalore-Karnataka, India
12/2011 - 08/2012

- Communicated with product managers and UX designers to translate project requirements and business objectives into polished user interfaces.
- Improved and expanded project platforms using JavaScript to develop rich User Interfaces.
- Worked with design teams, project managers and business analysts to create intuitive and easy-to-use software.
- Used wireframes, mock-ups and prototypes to establish user interface design and architecture.
- Integrated UI features complying with prescribed code standards and technical design guidelines.
- Conducted live user testing of components and functionality to evaluate effectiveness of designs and enhancements.

I Runway India Pvt Ltd - Web Application Developer

Bangalore-Karnataka, India
02/2011 - 12/2011

- Designed, implemented and monitored web pages, plugins and functionality for continuous improvement.
- Applied emerging technologies to update and maintain site applicability.
- Provided security maintenance and patching on website interface to maintain viability after launch.
- Designed web apps using continuous integration, continuous delivery (CI/CD) design models.
- Oversaw technical issues and troubleshooting requests to resolve user problems.

Neurosynaptic Communication Pvt Ltd - Web Developer

Bangalore-Karnataka, India
07/2010 - 02/2011

- Discussed site and app requirements with clients to produce actionable development plans.
- Implemented changes and integrated requested elements to streamline business operations.
- Provided security maintenance and patching on website interface to maintain viability after launch.
- Ran debugging tools to eliminate flaws and glitches prior to publishing.
- Engaged with clients to plan and optimize site issues and queries.
- Determined coding requirements for specialized scripts.

- Exposure Control System (SPECS)
- P&C Rating System

Web Application Developer:

- COMPASSSM – Patent Portfolio Analysis
- iSage – I Runway Sales Gateway
- Grabber

Web Developer:

- WHP MIS Report Generation
- Indrahanu Weather Monitoring System

LANGUAGES

English, Hindi, Tamil, and Urdu