

# Angad Surolia

## Business Analysis – Project Management Consulting

### CONTACT ME

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### AREAS OF EXPERTISE

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#### Domain – Travel Industry (Virgin Cruise)

I have worked on the application in which tablet(Device) is acting as a controller of the ship cabin. This application has following features – Air conditioning, Drapes, Lights, Entertainment(TV)

#### Domain – Infrastructure Industry (Mechanical, Electrical & Plumbing)

I have worked on the application which provides an interface in controlling structure from inception to delivery for various jobs by providing interactive guidance to engineers in managing the myriad of design and communication activities necessary to deliver a successful project.(In house Project)

### SKILLS

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JIRA  
Agile Development  
Scrum  
User Stories  
BRD  
FRD  
QA Analysis  
Growth Strategy  
Project Management  
Client Servicing  
Sales Process  
Cost Estimation

I've worked in a consulting firms for **8+ years** providing analysis and account support for Construction & the IT industry.  
Expertise in mapping requirements of multiple clients; developing, implementing and transitioning, customizing processes in line with the guidelines specified by the clients.  
Analyzing customer requirements and developing strategic plans for business growth for client as well as collaborating with the clients to sustain the business relationships with the clients.  
Forward-focused Product Owner/Project Manager with expertise in concepts of end-to-end project planning and implementation.

### WORK EXPERIENCE

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#### Key Account Manager

*Cyber shades Pvt Ltd • Sydney • 2020 – Present(Freelance work)*

Single point contact of the stakeholders in case the face issue using the software.  
Coordination with developers to maintain the operations performed by the system.  
Maintained healthy business relations with the clients while ensuring maximum customer satisfaction in the best demonstrative manner.

#### Business Analyst

*Decurtis Corporation • Jaipur • 2018 – 2019*

Managing requirements by preparing product backlog (breaking them into epics, feature and user stories), story prioritization, sprint backlog, then story grooming with scrum team and assisting team in estimating during sprint planning.  
Capturing requirements and creating user stories for front-end and back-end with user flows and process diagrams.

#### Business Analyst

*Donnelley Simpson Cleary Consulting Engineers • Sydney • 2013 - 2016*

Involved in communication with stakeholders and in gathering requirements from end-users  
Handled overall project management with tool(JIRA).  
Application deployment for the end users.  
Conducting training for the users.

#### Business Development Associate

*ETA Engineering Pvt Ltd • Mumbai • 2011 – 2013*

Involved in costing & estimation of HVAC tenders (Govt. & Private).  
Coordination with architects of HVAC designs for building services.  
Coordination with a project team to ensure supply installation testing & commissioning of HVAC parts & machines.

### EDUCATION & CREDENTIALS

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#### Master of Engineering Management

University of Technology Sydney Australia, 2014

#### Bachelor of Technology,

Maharishi Arvind Institute of Engineering & Technology, Jaipur, 2010