# Background

* Having more than 3 years of experience in information technology. Having significant expertise in Salesforce Admin, Salesforce CPQ and Salesforce Development.

EXPERIENCE

INDUSTRY EXPERTISE

* Salesforce
* Web services

TECHNICAL SPECIALIZATIONS

* Salesforce admin,Salesforce testing
* SOQL
* Salesforce CPQ
* Salesforce Development

Contact details

* **Phone**: 6374707633
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* Good knowledge in Standard and custom objects, security and access, sales andmarketing application, service and support application, Activity management,Organisation setup, User setup
* As a **Software Tester** M**anual** has extensive experience in requirement analysis, test case development, execution, bug reporting, Sanity, GUI, Functional, System, Regression, E2E, UAT, Integration, Load/Stress, Mobile, API, and Performance Testing of Products and Projects, and also experienced in the preparation of Test Data, Test Scenario and Test cases.

# CGI EXPERIENCE

CGI– August 23,2021 Till now.

Michelin\_Engage Project – August 23,2021 – December 6, 2022 (1.4 years)

Responsibilities:

* Provide application and support for company wide salesforce application, sales cloud and Tyre checking.
* Troubleshoot and document issues in salesforce application, sales cloud and Tyre checking applications.
* Collaborate with the L3 team, PTY team, and EPM team to resolve complex issues.
* Create, modify, and deactivate salesforce accounts.

# Other experience

**Quadrobay Technologies pvt limited– July 2019 to February 2021 (1.8)**

As Salesforce Consultant with salesforce admin and development,testing experience

* Identifying test requirements from specifications, map test case requirements and design test coverage plan.
* Involved in developing, documenting and maintaining of functional test cases.
* Executing and evaluating manual test cases (in Functional Testing, Integration Testing, Regression Testing, and User Acceptance Testing) and reporting test results.
* Actively participated in Review Meetings, Project Discussions & team Meetings.
* Web page design: Display product details by using apex class and visual force page
* Description: Created the custom button. The end user click this button access visual force page to execute in apex class
* Apex Trigger
* Prevent duplicate contact and display the error message.
* Approval process:
* Opportunity amount is greater than 50000 Email send to Manager.
* Process builder:
* Field update by using Process builder.
* Reports and Dashboard:
* Average size of ClosedWon deals.
* Integration
* Apex class REST API integrates with workbench tools

EDUCATION

* Bachelor of Engineering (Full-time) in Electronics and communication with 71 % in 2012 from Mohamed Sathak College of Engineering, Kilakarai, Ramanathapuram District.

**TRAINING AND CERTIFICATIONS**

* Salesforce admin certification
* Trailhead salesforce CPQ Adventurer

SKILLS SUMMARY

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| --- | --- | --- |
| **SKILL** | **NUMBER OF YEARS** | **SKILL LEVEL\*** |
| Technical skills |
| Salesforce admin,salesforce testing | 2 | EXPERT |
| Salesforce Cpq | 1 | Advanced |
| SOQL | 1 | Advanced |
| Salesforce development | 2 | Advanced |