**ANDRE NUSTA**

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**Silver Spring, MD**

PROFILE

Certified Scrum Master with 5+ years of experience in building and leading software development team to deliver high-quality software, on time and within budget, by coaching and facilitating Scrum ceremonies, removing impediments and building cross functional teams. Possess a strong background in Communication and implementing enterprise-system-wide network solutions. I am seeking to add immediate value to an agile and security network team by coaching teams to be self-organized to support customer business goals.

HIGHLIGHTS

* Served as Scrum Master for two development teams.
* Introduced and promoted story sizing by using techniques such as planning poker.
* Improved transparency and radiated information to assist with internal and external communication.
* Empowered teams to self-organize and grow cross- functionality.
* Enabled improvement in team delivery commitment and capacity planning for sprints by identifying and tracking hidden tasks that increase customer satisfaction.

PROFESSIONAL EXPERIENCE

**Scrum Master 2015 – 2020**

*Skytech Solution inc.*

* Improved team velocity by incorporating capacity planning into sprint planning sessions.
* Successfully completed scrum overview sessions with management to help them buy into the scrum framework.
* Prioritize backlog objectives to help Product Owner.
* Facilitate the removal of impediments by addressing the issue within the team or escalating it to the right panel.
* Use tools such as Jira, Confluence, Kanban to help manage team progress during the sprint
* Enhance team’s performance by encouraging collaboration and team alignment
* Enforced sprint time constraints for every Scrum ceremony, as well as transparency by introducing Kanban practices which resulted in reduction of cycle time.
* Used metrics such as burndown chats and cumulative flow diagrams to provide transparency to team for their efforts during the sprint.
* Removed impediments to project’s progress, identified dependencies and documented client’s issues and resolutions.
* Collaborated with other scrum masters to increase the effectiveness of scrum application in the organization.
* Shared new Agile/Scrum techniques with the team and helped to solve problems rather than providing solutions.
* Incorporated capacity planning into sprint planning sessions to improve team velocity.
* Removed team impediments daily and managed the project scope to ensure deliverables were in compliant with sprint goals and commitment.
* Worked closely with product owner, coordinating product backlog grooming and story estimation.
* Facilitated the smooth adoption of Scrum by evangelizing its benefits to teams.
* Frequently follow up and give friendly reminders to the team on updating JIRA tasks on daily basis for more accurate reporting.

SKILLS

5 years scrum experience Agile methodology Software development

Information system architecture Leadership & coaching Network security

Product backlog management Velocity and task breakdown Risk management

Communication & organization Contingency planning Conflict resolution

TECHNICAL SKILLS

**Software:** Microsoft Word **|** Excel **|** Jira **|** Kanban **|** Confluence.

**EDUCATION & CERTIFICATION 2011-2014**

*University of Maryland Eastern Shore*

*Computer Science*

**Certification: Certified Scrum Master**