



Karan Raj

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Professional Summary

- Have an overall experience of **2.3 years** as a Salesforce Developer.
- Have **8 months** of **Salesforce Lightning** experience concluded in the relevant experience.
- **Configuration and Implementation** of Salesforce CRM/force.com applications.
- Involved in **Unit Testing** and **Test Classes** design for **Test Coverage** of Apex classes and triggers.
- Immense knowledge of **VisualForce Pages** and **VisualForce Components**.
- **Have** knowledge of **Mulesoft**.
- Worked with configuring organization wide defaults at the object level for customized access. Also implemented **security** and **sharing rules** at object, field, and record level for different users at different levels of organization
- Created **validation rules** in order to prevent records getting inserted or updated with unwanted values.
- Experience working with **Force.com IDE, Data Loader, Import Wizard** and **salesforce.com Sandbox** environments.
- Worked extensively on various standard salesforce objects like Accounts, Contacts, Opportunities, Leads and many more.
- Having implementation knowledge of **APEX** and **TRIGGERS**
- Having implementation knowledge of Sales Cloud and Service Cloud.
- Hands-on on building all types of **reports & dashboards** based on the reporting requirements of the stakeholders.
- Deployed the applications into production using **Changeset, Force.com IDE, GIT process**.
- Experience in creating automatic action firing tools whenever a record gets inserted or updated into the salesforce database using **workflow rules** and **process Builder**.
- Have good hands on control over creating **record Types** and **page Layouts** and their assignments on the basis of user **profile**.
- Hands-on on building all types of **Reports & Dashboards** based on the reporting requirements of the stakeholders.
- Good exposure on creating Approval Process for getting the records approved or rejected as per business functionality.

- Have thorough knowledge of **relationships** in salesforce as well as **lookup filters** and **Rollup Summary fields**.
- Through out knowledge of **Salesforce Security**, which gets implemented to ensure that the information of the organization and salesforce database are not getting mis-used and only authorized users are accessing the organization.
- Immense knowledge of **Assignment rules, Escalation Rules, Auto-Response rules**.

Experience

- Worked with Accenture Solutions Private Limited, Pune from MARCH 2018 to MAY 2020.

Certifications

- Salesforce Administration (ADM 201)
- Salesforce Platform App Builder

ACADEMIC QUALIFICATIONS

Bachelor of Technology in Information Technology from AKTU (Pass out year: 2017)

Aggregate percentage: 64%

TECHNICAL EXPERIENCE

Salesforce Technologies	Salesforce CRM, Apex Language (Apex Classes and Triggers), Batch Apex, SOQL, Salesforce Lightnings, Workflow & Approvals, Visual-Force, Custom Settings, Force.com Sites, Reports and Dashboards, Standard and Custom Objects, Field sets, Roles and Profile Management, Security and Sharing Settings, Change Sets, Customer Portal, Apttus CPQ product configuration.
Salesforce Tools	Eclipse, Force.com Eclipse IDE Plug-in, Apex Data Loader, Force.com Platform (Sandbox and Production)
Languages	Apex, JavaScript, CSS

Projects Accomplished

Project/Client	Nokia
Domain	Configuration and Administration
Work Area	Salesforce Admin, Salesforce Development, Data Loader, Data Import Wizard
Role	Software Developer.