
Business Analysis ~ Product Development ~ Change Management ~ Service Delivery ~ Implementation

Offering an impressive experience of over 2 years in delivering optimal results and business value via technology solutions

CAREER – AT A GLANCE

- An ambitious professional with incredible experience of 2+ years in diverse areas encompassing Project Management & Execution, Product Development, Business Analysis and Team Management across ERP Domain.
- Comprehensive understanding of Project Management Life Cycle including Project Scoping, Requirement Analysis & Technical Specifications, Planning, Monitoring & Tracking, Reporting & Communication Management.
- Thorough grasp of Product Development Life Cycle including Initiation, Business Function & Feasibility Study, preparing product roadmap, Effort & Time Estimation, Technology Assessment and Business Case Preparation, etc.
- Customer focused with significant experience in making product / solution offerings to the clients / customers through ing processes & procedures, process re-engineering, global rollout, development support and maintenance.
- Strong coordination skills, deft in collaborating with cross-functional teams – Business, IT Development & Support functions, QA, and Operations to develop and provide product specifications as per the customer needs and market trends.
- Decisive leader with proven people management skills, proficient in managing multiple teams having distributed resources by using strong organizational skills, out-of-the-box thinking, and innovative problem-solving abilities

Areas of Expertise:

- Requirement Analysis & Functional Specifications
- Business Analysis & Documentation (SDLC, GAP Analysis, BRD's & FRD's)
- Project Delivery & Stake Holder Management
- Testing Services
- Process & Performance Management / Quality
- Resource Optimization
- Client Servicing / Relationship Management
- Ms-Word & Excel

CAREER HIGHLIGHTS

- Travelled to Cochin, Client (Maruthi Suzuki Popular dealer) to perform Opportunity for Implementing Automobile Wings ERP Software.
- Travelled to Chennai, Client (Yamaha Two wheeler) To perform Opportunity for Implementing Automobile Two wheeler Wings ERP Software.
- Managed 20 clients for ERP related projects through project life cycle.
- Scheduled programming, consulting and IT resources for my clients.
- Managed resources to help clients with small bug fixes to major go-live projects.
- Tracked project and client requests on a daily basis.
- Strong exposure to Waterfall Model, covering – requirement elicitation, Product backlog session, scrum meetings, sprint planning and sprint retrospective sessions.
- Translated As-Is & To-Be business user concepts and ideas into comprehensive business requirements and design documents.
- Conducting SP (Sprint Planning) to prioritize requirements, high-level estimates (HLE), agree on Sprint Backlog for ongoing / upcoming sprints.
- Written User Stories, Functional and UAT test plans and performed detailed testing on eight application developments and implementations, a major hardware upgrade, and a major consolidation of three legacy systems.
- Automated regulatory and client confirms/notifications for across regions, producing significant time savings, value addition & cost benefit.
- Defined migration strategy in consultation with business and technology groups to ensure smooth migration.
- Selected to present and train offshore change team for Agile Scrum SDLC, business analysis and managing change delivery.

Functional Competencies:

- ☐ Inventory management, Operations, DMS&Intigration Transactions,
- ☐ Stock Transfer, Journals and Market re-alignments
- ☐ Reconciliation's (Cash, Dividends & Securities)
- ☐ Standard Operating Procedures (SOP), Business Process Flowcharts using UML
- ☐ Tools – SQL(SSMS)

KEY ATTAINMENTS ACROSS CAREER PATH

- ☐ Received ZEAL (Zest for Excellence, Achievement and Leadership) Successful Project Completion 2019 acrossprocess from Sr. VP.

EMPLOYMENT CHRONICLE

WingsInfoNet**2018****Since September****Business Analyst | October 2020****Job Role:**Business Analysis, Change delivery, Implementation and Stakeholder **management**

Key project: AutoERP – Client Support, Implementation

ACADEMICS

B.Tech | Jawaharlal Nehru Technological University | 2018
Diploma| State Board of Technical Education and Training| 2015