

**Deepak Chauhan**  
**E-Mail: deepakchauhan512@gmail.com**  
**Phone: +91-8295780764**

Achievement-driven professional targeting for assignments in Salesforce System Administration/Technical Support  
(Cloud environment) with a leading organization of repute in IT industry

### PROFILE SUMMARY

- Total 3 years of experience in software development and software industry.
- 3 years of professional experience as a **Salesforce developer** in **Salesforce.com CRM**.
- Have good experience on **99 Acres, Magic Bricks, SAP and Oracle Integration** with Salesforce.
- Experience in Development, Administration in Salesforce.com and Force.com.
- Experience in **Administration, Configuration, Implementation, Lightning**, and support experience with **Salesforce platform**.
- Comprehensive knowledge of **System Administration, system integration, solution designing, reporting**.
- **Extensively worked on inbound and outbound Integration in Salesforce.**
- Professional in Salesforce.com/Force.com development and configuration using advanced Apex / Visualforce as well as **Lightning Apps, Lightning Design System, API Integrations**
- Experience using **Aura framework** for developing UI using **Aura tags** in **Lightning components** and rollout to Lightning experience.
- Created multiple **Lightning Components**, added **CSS** and **Design Parameters** that makes the Lightning component look and feel better.
- Designed and performed rollout from Salesforce classic to Lightning, developed lightning components using Aura framework, Lightning App builder and SLDS for styling.
- Good knowledge of **Apex trigger, Apex class, Visualforce pages, Apex test class, REST, SOAP API, Web Integration, Wrapper class, DataLoader, JavaScript, HTML, CSS**.
- Experience of using **Salesforce.com Administration and Creating Roles, Profiles, and Page Layouts**.
- Used Data loader for Data migration on **force.com** platform.
- Practical expertise on Force.com, **Validation Rules, Approval Process, Workflows, Force.Com Sites**.
- **Expertise in implementing the Security Model (Object, Field & Record level) in Salesforce.**
- Experience with Salesforce.com, **Reporting Dashboards**.
- Flexible to adapt to any new environment.
- Strong, troubleshooting, problem-solving and follow-through abilities.
- Involvement in Client call and meeting.

### TECHNICAL SKILLS

- |                       |   |  |
|-----------------------|---|--|
| • CRM                 | : | Salesforce.com                                       |
| • Tool                | : | Apex, Data Loader, Eclipse IDE, Conga Composer tool, |
| • Office Tools        | : | MS Word, MS Excel, MS PowerPoint                     |
| • Operating Systems   | : | Windows XP, Window 7, Window Vista, Mac              |
| • Languages           | : | APEX, SOQL, JAVA, Salesforce Lightning               |
| • Development Tools   | : | Eclipse, Force IDE                                   |
| • Web                 | : | HTML, HTML5 CSS, JavaScript                          |
| • Testing Tool        | : | Manual Testing                                       |
| • Technologies        | : | Force.com Platform                                   |
| • Current Designation | : | Salesforce Developer                                 |

2

2

### ORGANISATIONAL EXPERIENCE

**Cloudsteer technology pvt. Ltd- (Gurgoan-NCR)**

**(Since Sept '17)**

**Salesforce Developer**

**Environment :- Salesforce.com**

#### **Project 1 - Adani Reality**

**Description :-** Adani Realty is one of the youngest arms of India's top infrastructure and development conglomerate - Adani Group. With a commitment to getting India at par with the most advanced countries around the world Adani Realty is one of the youngest arms of India's top infrastructure and development conglomerate - Adani Group. With a commitment to getting India at par with the most advanced countries around the world.

**Role :-** Salesforce Admin/Developer

**Duration:-** Currently working

**Technologies and Tools :-** APEX, Visual Force, Eclipse

**Tools :-** Apex Data Loader , Eclipse (IDE)

**My responsibilities :-**

- Proper documentation of requirements.
- **Configuration Activities** like workflow rules, setting up profiles, permissions sets, sharing rules, approval process, process builder.
- Developed **apex classes, visualforce pages** and **trigger** and **Soap** and **Rest API**.
- Customized page layout for salesforce standard and custom objects.
- Experience with custom reporting, modifying pages, views and dashboards.
- Data migration with the help of data loader and workbench tools.
- Deployment of changes from sandbox to production.

### **Project 2 - Sparefit Application**

**Description :-** Scanning coupon and issue credit note to end user.

**Role :-** Product owner

**My responsibilities :-**

- Direct interaction with client for requirements gathering.
- Proper documentation of requirements
- **Configuration Activities** like creating userid for distributor, retailer and rebuyer for using sparefit application.
- Experience with custom reporting, modifying pages, views and dashboards.
- Data migration

### **Project 3 - Godrej Properties Limited.**

**Role :-** Salesforce developer

**Duration :-** May 2018 to Nov 2018.

**Cloud :-** Salesforce.com

**Description :-** Godrej Properties has been one of the fastest growing real estate developers in India. Godrej properties is one of India's only national developers with a strong presence across the country's leading real estate markets.

**My responsibilities :-**

- Developed various Visualforce Pages to include extra functionality and Controller to provide functionality to the visual pages.
- Defined Lookup and Master-Detailed Relationship on the objects and Created Junction objects to establish connectivity among objects.
- Used Field level security along with page layouts to manage access to certain fields.
- Manage Tab permissions, Record Type permissions and Field Level Security to implement Component-based Security.
- Manage Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing.
- Developed **Visualforce Pages, apex classes, Test Classes** and **apex Trigger**.
- Developed Rest API for integration with vendor.
- Data migration with the help of data loader tools.

### **Project 4 - Arvind Smartspaces Limited.**

**Role :-** Salesforce developer

**Duration :-** Feb 2020 to Present.

**Cloud :-** Salesforce.com

**My responsibilities :-**

- Minimized code in **JavaScript Controllers** by adding reusable functions in **Helper Component**. Updated the APEX Controller and Helper functions regularly making the **Component Context Aware** as per business requirement.
- Expertise in **Visual Force, APEX Database, APEX Triggers and APEX Testing**. Designed **Visual Force pages** with **custom controllers** and **controller extensions** to build custom user interfaces for mobile and web apps.
- Enable Lightning Components on VF Pages.
- Developed **Visualforce Pages, apex classes, Test Classes** and **apex Trigger**.
- Migration of VF Page into Lightning
- Created multiple **Lightning Components**, added **CSS** and **Design Parameters** that makes the Lightning component look and feel better.
- Migration from Salesforce Classic to Salesforce Lightning

**Highlights :-**

- Completed successful projects implementations for reputed client involved
  - **DLF**

- Vatika business centre pvt. Ltd
- Tribeca
- MLDL
- Radius
- Arvind
- Kraheja
- Adani

(Primologic systems private limited)

(Jan'17 to Sept'17)

Designation :- Associate Salesforce developer

Environment :- Salesforce.com

#### My Role Areas :-

- My role is in the team to implementing the CRM solution based on the requirement of the industry on Force.com platform.
  - Worked on various Salesforce.com standard objects like Accounts, Contacts, Leads, and Opportunities.
  - Standard customization like creating workflows, email templates, approval process, validation rules, roles and profiling, sharing settings etc.
  - Responsible for creating Fields, Objects, Tabs, Page Layouts, Field Level Security, Record Types, Relationships and Custom Settings.
  - Responsible for bulk data operations like Insert, Update, Upsert, Delete and export using the Data Loader tool in Salesforce.com
  - Reports and dashboard designing, Handling deployment of codes through change sets.
  - Training and SFDC support to end users.
- Member of the team that successfully completed 10 projects in salesforce platform.
  - Handling support from different implemented projects

#### CERTIFICATIONS

- N/A

#### IT SKILLS

- |                    |   |                                    |
|--------------------|---|------------------------------------|
| • MS Office        | : | Word, Excel and PowerPoint         |
| • Operating System | : | Windows 7,8,10                     |
| • Applications     | : | Salesforce                         |
| • CRM              | : | Salesforce.com                     |
| • Tools            | : | IDE Eclipse, Dataloader, Workbench |

#### ACADEMIC DETAILS

- **B.Tech** from GITM(MDU),Guragon in **2013**
- **12<sup>th</sup>** from M.D Sr. Sec. school, khor(Haryana) in **2008**
- **10<sup>th</sup>** from M.D Sr. Sec. school, khor(Haryana) in **2006**

#### PERSONAL DETAILS

- |                 |   |                           |
|-----------------|---|---------------------------|
| Date of Birth   | : | 18 <sup>th</sup> Jan 1990 |
| Languages Known | : | English, Hindi            |
| Passport No.    | : | None                      |
| Marital status  | : | Married                   |