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| **JAYAKUMAR DHARA**    dharajayakumar@gmail.com 91-9866708812 dharajayakumar@yahoo.com 91-7799611009  **Summary**    18.6 +Years of experience in Program and project management. Played roles of Scrum Master, Delivery Manager,  Program Manager, Project Manager, Support Manager, Transition Manger, Process Consultant and Consultant since  7+ years Agile focused Project management Professional with strong delivery track record across multiple domains. Seeking a senior level position with in Software engineering or product delivery organization.   * Domain knowledge on Automotive, Energy, Utilities, Banking Payments healthcare & Manufacturing. * Experience driving implementations using Agile (scrum, Kanban) frameworks by coaching & mentoring scrum teams and driven multiple projects. * Delivered projects on Maintenance, waterfall methods and using PMP methodologies. * Participated in KPMG group for Class A CMMI audit  * Worked in Customer location for 3 yrs. in USA. * Had interactions up to CIO level of customer organization. * Got Titans award, best performance team award for getting CSAT 7/7 multiple times. * Played instrumental role in setting up COE for Chrysler and Novartis accounts   **Capabilities**     * Lean Certified practitioner: Helped team in Transformation activities using lean initiatives. * Helped customer in setting up center of excellence * Certified Brain Bench Java programmer * Managed team size of 100+ * Delivered 56 releases without any defect slippages * Completed Masters from BITS Pilani |

## Program Manager. Agile Coach (FCA/USA/Pune)Feb 2018 – Till Date)

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## One of the leading manufacturing based company serving clients in Europe, USA and in automotive domains

* Managed a team of 2 Project Managers, 6 stake holders, 5 scrum teams and delivered projects to global cliental. This includes PO”s and APO’s
* Successfully delivered 26 rollouts till date
* Projects ranged between $1m K to $2.5 Million.
* Delivered projects with focus on USA, Europe.
* Led Agile- teams on various projects. Project tracking on UTS, Doors, Red mine, RQM.
* Developed UDD is the next generation data dictionary and architectural tool for FCA. The objectives for the tool are as follows Common repository for controls software data, Version management tool for system, objects, Single source of information, System Design Tool, Build Generation Tool.
* Placed structured project planning, Tools used are Angular JS, JS node, python and Java
* scope, story point estimation, documentation.
* Since implementing agile practices project delivery to market time is reduced and scope for new feature implementation got increased
* Played a key role in releases, sprint delivery and client communications.
* Participated in metrics generation, compliance activities

## Program Manager (*Lloyds Bank (UK)* Oct 2016 – Jul 2017)

One of the leading bank serving clients in Europe, USA and in Payments domain

* Managed a team of 2 Project Managers, stake holders, and delivered projects to global cliental.
* Successfully Transitioned few applications to offshore
* Worked on two major projects related to UK Payments
* Projects ranged between $1m K to $2.5 Million.
* Delivered projects with focus on Europe.  Led Project- teams on various projects..
* Dynatrace, TSB and STP applications were delivered to customer on time.
* Placed structured project planning, estimation, documentation,trabsformation,staffing and trainings
* Played a key role in releases, delivery and client communications.
* Participated in metrics generation, compliance activities, next gen initiatives
* Worked on mainframe, Java

**Senior Project Manager (Novartis)**

One of the leading Pharma serving clients in Europe, USA and in HLS domains

### March 2016 – Oct 2016

* Transition Management
* Project and program Planning
* Quality Assurance
* Governance
* KPI’s Generation
* Worked to ecom- portal and SAP Hybris
* Worked on SharePoint and migration projects
* Performance improvements
* Managed 3 teams with size of 65 spreading across compliance, Testing’s and Developments.
* Mobile app Development

**Project Manager**

## (Labcorp USA) Nov 2014 – Marc 2016

One of the leading Laboratory iS serving clients in USA and in HLS domains

* Managed team of 85
* Project Management CRM and Java based applications
* Quality Assurance
* Governance
* Transformation
* Acted as Scrum of scrums and work closely with Solution Engineer.
* Managed 1 scrum Master, strong dev and test team.

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**Chrysler / Williams Aug 2014 - Oct 2014**

**(Consultant)**

One of the leading Oil refineries clients in USA and in Energy domains

* Established process flows for all the activities in life cycle.
* Demonstrated Easy Automate framework and benefits of the same.
* Demonstrated other accelerators which are beneficial.
* Defined Project Metrics

 **Southern Water**

**(Consultant) May 2013 - Aug 2014**

One of the leading water serving clients in UK and in Utilities domains

* Prepare Master Test Strategy, Test Management and Consultancy  Set up meetings with Business to start UAT.
* Publish UAT reports to senior management from customer side.
* Track Metrics; guide the team to carry on Performance Testing.
* Ensure all the processes comply with Southern Water business norms

: **British Petroleum**

(**Project Manage)**

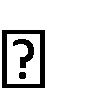
( (**Dec 2007 - Jun 2013**)

* Implemented Scrum based approach for one project
* Project worth $2 million
* Implemented in PEGA
* Participating in stand up calls
* Working closely with Product owner, Delivery and operations teams  Track status on burn down charts and track metrics.
* Kanban approach in implanting user stories for applications in maintenance
* T-shirt based estimates and project management carried on JIRA
* Project Management, Customer Management, Transition Manager, Resourcing
* Taking status from Scrum Masters on sprint cycles

Client: **General Motors**

**(Lead) Feb 2003 to October 2007)**

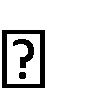
* Code Fixing
* Testing
* New Functionality Devekopment
* Coordinating with onsite, Sharing Status  Performance Testing



Client: **Microsoft**

**(SDET) Feb 01 to October 2003)**

* Code Fixing
* Writing KB articles
* New Functionality Devkopment
* Coordinating with onsite, Sharing Status, and Metrics collection



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# Education& Certifications

* Masters in Software Systems from BITS Pilani
* Brain bench Java certification
* JLPT Japanese level 4 certification  Certified Lean Practitioners.

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# Technology knowledge & Usage

 MS Office fluency – word, Excel, power point, project.  JIRA, UTS, ALM

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# Additional Information

* Language: English (Fluent), Telugu (Mother Tongue), Hindi (Fluent),  Interested in Cricket, and global travel.
* Exp of 16.8 yrs in Wipro.
* Currently working in KPIT.
* PAN CARD: AEJPD6544d

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