

# Oumou Toure

SQL Developer

## 👤 Profile

Experienced SQL developer looking to grow and apply skills within an established company. With a diverse employment background and proven track record of using exceptional analytical skills, problem solving and good command of SQL that will assist in creating strategic business decisions.

## 📁 Employment History

### **Buisness Analyst at Medusa, Atlanta Ga**

March 2019 — December 2020

- Perform data entry, run scripts, either scheduled or manually, when needed or required
- Creating/tuning/optimizing indexes, stored procedures, DTS/SSIS packages and SQL jobs
- Database installation, upgrade, patch, configuration, backup and maintenance.
- Ensures high availability, security and integrity of assigned databases.
- Install and configure SQL Server
- Extracting data from documents in order to present to managers who will then use to make strategic business decisions
- Drafted quarterly, year and monthly reports on company

### **Human resources manager at National citizen service , London United Kingdom**

May 2017 — April 2019

- Managing Organizing, sorting large volumes of service users data on both company database, Microsoft SQL server and Workday
- Maintaining confidentiality of all staff members and ensuring matters were handled with sensitivity and discretion, also escalating if needed to the appropriate person(s)
- Generating reports using Microsoft SQL Server to analyze company performance
- Work in line with government and company policies which included verifying employee documentation and right-to-work information, making sure background checks and drug screenings were completed.
- Handling talent acquisitions scheduling and manage the multi-stage interview process
- Organize training for new hires, orientation days as well as support existing staff with up to date training
- Making sure all employee paperwork is completed with no outstanding prior to starting employment, as well as contacting new hire listed referees
- Processing time off requests, PTO, maternity leave, and sick leave

## Details

Atlanta GA

4704517659

[Toureoumou@hotmail.co.uk](mailto:Toureoumou@hotmail.co.uk)

## Skills

Customer Service

Communication

Microsoft Office

SQL Server

SQL

## Languages

French

Dutch; Flemish

- Prepare and manage correct work termination paperwork as well as planning exit interviews
- Answer calls, respond to emails/tickets and letters promptly

### **I.T helpdesk at University of East London, London United Kingdom**

April 2013 — December 2014

- Investigating technical issues on site either face to face, via phone or via e-mail
- Utilising ticketing system to ensure all SLAs and KPI's are met
- Delivering a range of 1st/ 2nd line customer support
- Supporting and maintaining desktops, server and network infrastructure for multiple clients
- Awarded fastest i.t resouloution support within my team of 6

## **Education**

### **Sociology , University of East London , London United Kingdom**

September 2012 — May 2016

BA Sociology 2.1 obtained

### **IT and Business management , City and islington college , London United Kingdom**

September 2008 — May 2013

GNVQ Level 3 IT management distinction obtained

### **GCSE, Highbaury grove school , London United Kingdom**

September 2003 — May 2008

7 GCSEs B-C in including: Mathematics [B] English [B/C] Science [B] ICT [B]

## **References**

References available upon request