



rahulkumar9797@gmail.com



+91-8149920517



Mumbai, India

## LINKEDIN

https://www.linkedin.com/in/rahul--kumar

## SKILLS

Salesforce CRM - Process Automation, Salesforce Configs, User Management, Data Sharing & Security. Proficient in Apex Classes, Integrations, REST API & Triggers.

Rich experience of Salesforce B2B CloudCraze and Salesforce B2B & D2C Commerce on Lightning Experience implementation

DevOps Deployment via Gearset & Git

Domain - Manufacturing

Methodology - Agile Model

## \_\_ CERTIFICATION. & TRAINING

**Salesforce Certified Application Architect**, 2021

Salesforce Certified Sharing & Visibility Architect, 2021

Salesforce Certified Data Architect, 2021

Salesforce Certified Platform Developer I, 2020

Salesforce Certified Platform App Builder, 2021

Salesforce Certified Administrator, 2019

**B2B Commerce Technical Training (B2B201)**, 2019

# EDUCATION

Bachelor of Engineering, Computer Engineering

SNJB COE, Savitribai Phule Pune University May 2015 with Marks 61 %

HSC (12th), Science

Kendriya Vidyalaya, CBSE, Jammu May 2011 with Marks 79 %

SSC (10th), Science

Kendriya Vidyalaya, CBSE, Jammu May 2009 with Marks 84 %

# RAHUL KUMAR

# Senior Associate at **PwC AC** Salesforce B2B & D2C Commerce Developer

PROFILE

- 6x Salesforce Certified Application Architect.
- 7+ years of experience in Application Development & Maintenance.
- Proficient in requirement gathering, analysis, solution design, coding, & testing.
- Excellent interpersonal, communication, & technical skills.
- Working knowledge in Salesforce and Salesforce B2B commerce (CloudCraze) administration, configuration, flows and custom overrides.
- Excellent Knowledge in Lightning B2B Data models, configuration and customization and web services (REST, JSON & XML, etc.) & Connected apps setup with authentication.
- Experience in working with profiles, permission sets, custom permissions, data loader, field and object permissions etc.

## Work Experience

#### PwC AC

#### June 2022 - Current

 An industrial technology company transforming the way the world works by supports global industries in building & construction and utilities,

#### Role: Salesforce B2B (Aura) & D2C (LWR) Commerce Developer

• Responsible for designing, developing & delivering stories for eCommerce.

**Project:** Tax Integrations with Vertex, TaxJar, OneSource **Project:** Outlook Integrations for Opportunity solutions

**Project:** Salesforce CTI Connector

**Project:** Reviews Integrations with YotPo for D2C store

**Project:** Slack Integration

**Project:** Solution for users from other site to access D2C store as Guest/Shopper keeping cart and converting Guest cart to Shopper cart

## Work Experience

## Deloitte USI

#### July 2021 - June 2022

• Global provider of specialized polymer materials & services.

#### Role: Salesforce & CloudCraze Backend Tech Lead

Responsible for designing, developing & delivering stories for eCommerce.

Project: Quick Order OptimisationProject: SEO ImplementationProject: Modify Order Request

## Work Experience

### Capgemini

## October 2020 - July 2021

• Client was a large manufacturer of bearings globally & the largest in Japan. The company produces industrial machinery bearings, precision machinery & parts.

## Role: Salesforce & CloudCraze Senior Developer

• Worked on independently developing CC & SFDC stories in agile environment.

**Project:** CSV Order Upload

Project: Order Acknowledgement & Confirmation mail

**Project:** REST Apex Integration to initiate Product & Category Indexing

## Work Experience

#### Tata Consultancy Services | February 2016 - October 2020

• Global manufacturer & distributor of adhesive materials, labels & tags, RFID inlays, & specialty medical products.

#### Role: Salesforce & CloudCraze Developer

 Major responsibility was to make sure Client's Salesforce org remains up and running. Has worked on multiple development & support projects.

**Project:** Password reset functionality

**Project:** Sample Request & Product Inquiry in Commercial Portal

**Project:** Track User activities on B2B Storefront