

# ABHISHEK SRIVASTAVA

Experience: 6 Years

## REACH ME AT

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Bangalore, Karnataka, India

## TECHNICAL SKILLS

- Salesforce CRM
- Lightning Applications
- Web Services
- Apex
- SOQL
- Workflow and Approvals
- HTML
- CSS
- JavaScript

## OPERATING SYSTEM

- Windows

## SDFC TOOLS

- Workbench
- Data Loader

## PROGRAMMING TOOLS

- Developer Console

## INTEGRATION TOOLS

- Postman
- Soap UI

## ACADEMIC HISTORY

### MAKAUT(WBUT)

Bachelor of Technology (Computer Science) – 7.8 DGPA

### WBCHSE

Science (PCM) - 71%

### WBBSE

74%

## PROFESSIONAL SYNOPSIS

- Presently working with Cognizant Technical Solution (CTS) as an Associate-Project.
- With over 4.5 years' experience in Salesforce administration and development.
- Salesforce.com certified Platform Developer I certification#20179692.
- Salesforce.com certified Administrator certification#20903654.
- Hold Ranger rank in Salesforce Trailhead (<https://trailblazer.me/id/asrivastava145>).
- Hold good knowledge in Splunk Tool and its analysis.

## CAREER HISTORY

### CTS

Senior Salesforce Lightning Developer | October 2021 – Present

#### Brief Description of my requirements handled:

- Retrieving data and its functionality from Third-party API's and displayed within the lightning component.
- Enabling Aura framework for events to focus on Logic and Interactions in Lightning Applications.
- Used Field level Security along with page layouts in Lightning to manage access to certain fields.
- Worked on Lightning Process builder flows.
- Involved in Web services integration between Salesforce and M3 health cloud.
- Involved in developing lightning components and it's feature in every Month's enhancement releases.

### TCS

Salesforce Developer | January 2021 – September 2021

#### Brief Description of my requirements handled:

- Involved and implemented Web Services.
- Involved and implemented Triggers.
- Configurations of User Interface and Setup for the Base of the project.

### Salesforce

Salesforce (Tier-2) Developer | January 2020 – December 2020

#### Brief Description of my requirements handled:

- Working as a salesforce developer helping the subscribed customers facing issues with their declarative development.
- Good at problem solving skills related to the product and helping customers solve their problems.
- End-to-end participant in bug fixing and component testing.
- Active Participant in engaging with the customer over electronic means understanding their issues and providing solutions.
- Timely and accurate documentation of resolution activities, system configuration and administrative processes.

### Infosys

Salesforce Developer | October 2019 – January 2020

### ITC Infotech India

Salesforce Developer | July 2016 – October 2019

#### Brief Description of my requirements handled:

- Involved and implemented Web Services.
- Involved and implemented Triggers.
- Configuration of Profiles, Licenses and Permission Sets within the FSL Environment.
- Creating Operating hours and Service Territories.
- Creating Work Orders and how they behave in the system.
- Overview of Service Appointment Life Cycle.
- Managing how Field technicians manage service appointments using the FSL mobile app.

