Prateek Sarangi

Experienced Salesforce Professional with 8+ years in IT, skilled in requirement elicitation, solution designing, project management, Salesforce Lightning, Visualforce, Apex, Data Integration, Service Cloud, Salesforce Integration.

GET IN CONTACT

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PERSONAL DETAILS

- Total Experience: 8 Years 0 Month
- Current Location: Hyderabad/Secunderabad
- Date of Birth: Jan 19, 1994
- Gender: Male
- Marital Status: Married

SKILLS

- Data Integration
- Service Cloud
- Health Cloud
- Release Management
- Data Sharing
- Impact Analysis
- Solution Design
- Order Management
- Requirement Gathering
- Agile Methodology
- Business Analytics
- Lead Business Analyst
- Analytics / BI Manager

TECHNICAL SKILLS

- Salesforce
- ANT,Jenkins,SDLC
- JIRA,MS Office,Miro,Tracking
- Lucidchart,Workbench,Eclipse
- IDE,Birt,Sonarqube,BluePrint

LANGUAGES KNOWN

- English

PROFILE SUMMARY

Certified IT professional with over 8 years of experience as a Salesforce Professional. I have led multiple teams in various roles, including as a Business Analyst and Data Integration lead, managing projects with user bases of up to 400+. I have experience in requirement elicitation, impact analysis, solution designing, and implementation of legacy transformation projects. I have worked closely with Data Migration & Integration teams, implementing numerous 3rd party integrations in a techno-functional role. I have hands-on experience in Release Management using Change Sets and Force.com ANT migration tool, and have worked with ANT and Jenkins for building utilities for deployments. I am Salesforce Platform Developer 1 & Admin certified, and am well-versed in all phases of SDLC, majorly working in Agile methodology.

EDUCATION HISTORY

Graduation

Course	B.Tech/B.E.(Electronics/Telecommunication)
College	institute of technical education research
Year of Passing	2015
Grade	7.4/10

Class XII

Board	CBSE
Medium	English
Year of Passing	2011
Grade	70-74.9%

Class X

Board	CISCE(ICSE/ISC)
Medium	English
Year of Passing	2009
Grade	80-84.9%

WORK EXPERIENCE

Jan 2021 to Present

Lead Business Analyst at Deloitte Consulting US India

Responsible for complete requirement elicitation, user story writing, grooming the solutioning & dev team, and supporting functional testing for a major epic called ??? Lettings???. Groomed the Data Integration workstream on the Integration requirements. Led the team to do the low level refining based on the feedback from the client sessions. Ensured all the delays & risks in the set milestone plan are highlighted to the stakeholders in a timely manner.

Aug 2019 to Dec 2020

Senior Salesforce Developer at Tata Consultancy Services Ltd

Worked on a transformation project, based on Service Cloud. Acquired knowledge about Cases, Entitlements, Milestones and other out of the box Service Cloud features. Worked on Salesforce Lightning, to implement new UI and backend features. Delivered on lightning components, batch classes, triggers, workflows, process builders, reports, and dashboards. Handled local code commits and code deployments on GitLab, using Jenkins and ANT. Handled code refactoring using reports from Sonarqube tool. Involved in Hypercare activities for releases.

Oct 2015 to Jul 2019

Java Developer at Infosys Ltd

Initially worked as a Java Developer building groovy scripts and using Ant. Later on worked on a pure SFDC dev role, doing both customization and configuration tasks. Worked on Salesforce Classic, VisualForce pages, batch classes, triggers, workflows, approval processes, reports, and Apex REST API integration methods. Worked on Salesforce deployment activities using Jenkins and ANT. Used tools like HP QC ALM, JIRA, and BluePrint for requirement and defect information gathering.

PROJECTS

Yorkshire Housing, 153 Days

Transitioning from Microsoft Dynamics 365 to Salesforce. Building a new application in Salesforce to register new rentals and manage existing properties. Leading a team of 2-3 BAs. Responsible for complete requirement elicitation, user story writing, grooming the solutioning & dev team, and supporting functional testing for a major epic called ??Lettings??. Grooming the Data Integration workstream on the Integration requirements.

Moderna CRM, 181 Days

Phasing towards the commercialization of new capabilities for Medical and Commercial Ops of their MVP CRM app for Desktop & Mobile. Supporting the onshore by refining the capabilities in JIRA, grooming them to the offshore devQA team, and doing a UAT to ensure the functionalities are delivered as expected within the timelines. Grooming the offshore team on various new capabilities as well as any enhancements required.

Sandoz Scout (Order Management), 549 Days

Dealing with the Order management system for Scout.

Leading a team of analysts & consultants, working on about 30 integrations between 3rd party systems and Scout system. Coordinating with the SDE team, App Dev team, middleware teams & 3rd party system owners. Getting the requirements from SDE team, doing a riskimpact analysis, finalizing the scope, getting necessary data mappingsuser stories approved from Business, helping the middleware team with the build & testing, getting it testing during the SITUAT phases & getting it live in the Production system.

Transformation of Hardware & Software Services and Case Handling Portal, 488 Days

Transformation of existing Hardware & Software Services and Case Handling portal of the Client. Worked as a Senior Salesforce Developer on a transformation project based on Service Cloud. Acquired knowledge about Cases, Entitlements, Milestones and other out of the box Service Cloud features. Worked on Salesforce Lightning to implement new UI and backend features.

Implementation of Ncino product, 1095 Days

Implementation of Ncino product for the working of the loan cycles for a reputable US based financial client of Infosys Ltd. Initially worked as a Java Developer building groovy scripts and using Ant. Later on worked on a pure SFDC dev role, doing both customization and configuration tasks. Worked on Salesforce Classic, VisualForce pages, batch classes, triggers, workflows, approval processes, reports, and Apex REST API integration methods.

Migration of Report Formats, 61 Days

Migration of current report formats to PDF and EXCEL using BIRT for a reputable US based financial client of Infosys Ltd. Worked as a Java developer and generated Excel and PDF reports using BIRT perspective of Eclipse IDE.