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Chidambaram Narayanan
Agile Scrum Master/ Agile Program Manager/ Senior Business Systems Analyst

Profile

Manager, Agile Center of Excellence at Cognizant with extensive experience in the Banking & Financial Services industry.

Total 17 years of experience in the IT industry with 9 years in Project/ Program management. Managed several programs end to end in Agile (Scrum, Kanban & Scrumban) and Waterfall and apt at all facets of project lifecycle including initiation and planning; estimation, resource management, stakeholder management and communication, risk and change management, design and execution and guiding QA teams.

Have trained and mentored teams on Agile best practices and engineering practices that enhance Agile maturity. Have industry leading exposure in handling large scale programs using Agile methodology involving cross functional and cross border teams. Experience includes working on several implementations of core-banking products like Temenos Globus, Temenos T24 for some of the largest international banks like UBS, Credit Suisse, etc.

Experience

Agile Coach/ Program Manager, Cognizant Technology Solutions, Chennai – June, 2016 – Till Date

Agile Coach for the Worker's Compensation Platform of a Fortune 500 US Insurer. Responsible for transforming the program to the SAFe methodology.

Launched the Agile Release Train and handled resourcing for the teams, along with program management, stakeholder management.

The program involved both Run the business (SAFe Kanban) and Transform (SAFe Scrum) the IT which included moving the entire platform to cloud and digital enablement.

IT Head/Transformation Consultant, Vimala Group, Chennai – May, 2015 – May, 2016

Vimala group is involved in Paper, Notebook manufacturing trading and is seeing exponential growth. The need was to launch a greenfield IT infrastructure to replace all legacy systems and implement new business processes which align with the new systems. Embraced open source technology and modern digital platforms based on Odoo to launch state of the art IT for manufacturing, Sales, Purchase, Accounting and support all channels of the company from E-commerce to traditional distribution channels.

Achieved significant increase in margins by improving IT costs as well as increased efficiency.

Agile Scrum Master, Program Manager, Paypal, Chennai – Jan, 2012 – April, 2015

Core member of the Transformation team, which focuses primarily on transforming the entire company into Agile Development methodology. Agile coach and scrum master for several programs within the Core Payments organization. Highly successful in bringing in big improvements in various KPIs. Helped the organisation in implementing Agile methodology across cross border and cross functional teams.

Coached various engineering teams to take up Agile methodology and mentored them through the process. Involved in requirements gathering, prioritization and management. Coordination with development and product management teams and significantly improved Go To Market time for various product features.

Was responsible for the Transformation of the Core payments platform, Vendor Integration and Settlements businesses.

Business Analyst, Royal Bank of Scotland, Chennai – Aug, 2010 – Dec, 2011

The Anti–Money Laundering program in RBS uses a set of tools from third party product vendors to satisfy AML compliance requirements. The Client Information Filtering project is based on the Fircosoft filtering toolset and is implemented worldwide by various RBS divisions.

Involved in coordinating with Group Risk team in analysing future requirements to create a strategic filtering solution program. Engaged various source system stakeholders who wish to subscribe to the filtering service. Handled requirements gathering, gap analysis, UAT testing and assistance in support activities.

Business Analyst, Wipro Technologies, Bangalore/Singapore/UK – Dec, 2005 – Jul, 2010

Core member of the CoE focussed on Products for the Financial Services domain. Engaged in the launch of several partnerships with industry leader like Temenos, Misys, EbaoTech, Guidewire, etc. Grew the T24 from 1 to 20+. Worked as a Business Analyst for the Investment Banking and Retail Banking domains across multiple clients like Credit Suisse, UBS, Lloyds TSB, GM Finance. Was part of the Presales team with the Financial Services Systems Integration team and was involved in building responses to RFPs, RFQs from customers related to Systems Integration requests. Prepared GTM strategies for the Systems Integration team. Prepared case studies relating to financial services product experience.

Technical Consultant, Temenos, Chennai and Multiple Onshore Locations – Mar, 2004 – Dec, 2005

The Client Services team of Temenos is responsible for providing professional services, including Training for all their clients across the globe. Support for Temenos T24 is offered to clients by Temenos from Chennai and at client locations. Involved in implementation of Temenos Globus and T24 across various client locations globally. Performed roles like Interface Programmer, Implementation Consultant, and Trainer. Conducted product trainings for various customers world–wide on Temenos T24 Product. Involved in supporting various leading clients as a Support Consultant and has helped them in considerably reducing their outstanding Temenos T24 issues.

Technical Consultant, TIS Consultant, Nicosia, Cyprus – May, 2003 – Jan, 2004

Fortune 500 Bank based in Middle East was implementing T24 as their core–banking system for their Switzerland branch and TIS Consultants was their partner. Involved in the implementation and customization of T24 to meet the needs of the bank. A new feature was developed in Globus to support Structured products using the Securities module of T24. He performed activities such as design, development and testing for various Globus related activities during this project.

Education

Sri Venkateswara College of Engineering, University of Madras – India
Bachelor of Technology, 2002 – First Class with Distinction

Skills

Domains	Core Banking, Payments, Investment Banking
Technology	jBase, Infobasic, C, C++, Unix
Process	Agile, Scrum, Waterfall, Process Analysis and Modelling, Requirement Elicitation and Specification

Personal Information

Nationality: Indian
Marital Status: Married