## RESUME

Mr. B. SARAT CHANDRA

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**OBJECTIVE**

To work in Quality Environment where I can use my knowledge and skills to maximum extent, to work as a team and keep right in touch with ever changing trends and technologies in the field of computers.

**PROFESSIONAL SUMMARY**

* IT Experience of five years in Salesforce Technology.
* Two years of Salesforce Testing Experience using ALM.
* Three years of Salesforce DevOps and Administrator experience in Classic and Lightning.
* Certified Salesforce Platform Developer-1, Salesforce Administrator (Internal), Salesforce Flosum, Copado DevOps Administrator.
* Maintained and customized Salesforce.com scopes such as Users, Roles, Profiles, Groups, Objects, Record types, Sharing rules, Workflows, Document templates, Pick lists and Page layout customization to support vital business functions and Governance framework, Data mapping, Reporting and dashboard building, Einstein Analytics and other Salesforce Configurations.
* Mastered implementations of multiple uses of Apex, SOQL queries, SOSL, Custom object design & management, and the creation of Visual Force Pages.
* Proficiency in Code deployments using Copado tool, Change Sets, Workbench.
* Expertise in CI/CD Pipeline creation, branching strategies.
* Expertise in Data migration Activities using Apex Data Loader, Data Templates and Workbench.
* Performed unit testing, integration testing, and performance testing of new application functionality. Analyze and mitigate issues identified during testing.

**EDUCATION**

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| **Year** | **Degree** | **University** |
| 2011 -2015 | Mechanical Engineering | JNTU Kakinada, India |

**EXPERIENCE**

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| **Year** | **Company** | **Title** |
| Nov 2015 – May 2019 | Tech Mahindra Private Limited, India | Software Engineer |
| May 2019- till date | Infosys Limited, India | Senior Associate Consultant |

**PROJECT**

* Client: Telstra- Communication
* Client: GE (General Electric) Health Care.
* Project: One Service Cloud CRM.
* Duration: November 2015—till date.
* Domain Role: DEVELOPER, CONSULTANT.

**RESPONSIILITIES**

* Worked on Salesforce Development, Apex, Visualforce, Lightning.
* Expert in Production Deployment using Copado tool.
* Worked on Minor code fixes and all Salesforce Administrator Activities.
* Worked on Github, Bamboo, Pipeline creation, Manual testing using ALM Application HP QC Tool.
* Led a testing team of three (3) members for two years.
* Involved in testing the new features developed in Agile Sprints, Created Test plans, Test Cases and reported bugs in Rally.
* Creating the Work Flow rules, Tasks, Email Alerts and components to suit to the needs of the application.
* Provide high quality support via both email and ticket system and Expertise on Case Management System.
* Worked on Apex Triggers implemented under business logic as per the requirements.
* Expertise in Data migration using Apex Data Loader, Workbench, Flosum.
* Developed SOQL and SOSL queries to get data from different related objects.

**DECLARATION**

I hereby declare that the above information is true to the best of my knowledge.

(B. SARAT CHANDRA)