**Advika Sethy**

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##### **PROFESSIONAL EXPERIENCE**

* Having 9 years of IT experience in Software Testing.
* **Strong experience in Salesforce Testing.**
* **Strong experience in Apttus CPQ, CLM, Billing, Approval Process, Order Management, Invoice, Renewals.**
* Experience in Estimation, Client Interaction, Requirement Analysis, Traceability Matrix, Test Strategy, Test Plan, Test Scenario, Test Case Design, Review Analysis, Test Data Creation, Test Case Execution, Defect Reporting and Tracking, Preparation/ Review of Test Summary Report, Test Metrics, Risk Management, Causal Analysis.
* Experience in Test Management Tool on HP Quality Center 9.0 / 9.2/10.0, Test Director 8.0.
* Experience in JIRA v7.1.8.
* Experience in Defect Tool on Clear Quest 7.0/8.0.
* Experience in Agile-Scrum methodology and Waterfall Model.
* Experience in preparation and execution of Sanity Test Cases, System Test Cases, Integration Test Cases, Regression Test Cases, End to End Test Cases, UAT.
* Excels in conducting Functional Testing, Sanity Testing, Browser Compatibility Testing
* Attending Daily/Weekly Status Meeting with Clients and Management.

**ACHIEVEMENTS**

* **Certified in Apttus 201 CPQ.**
* **Awarded by Delivery Excellence Award.**
* **Awarded by SPOT Awards for Test Area Contributions**.
* Certified in Life Sciences.
* Certified by Brainbench Software Quality Assurance.
* Certified by Brainbench Software Testing.

##### **EMPLOYMENT HISTORY**

* Working as a Senior QA in GreyNubo from Feb 2017 to till date
* Worked as a Senior Test Analyst in UST Global, Trivandrum.
* Worked as a Test Engineer in IBM, Pune.

**TECHNICAL SKILLS**

* **Technology:** Salesforce.com (SFDC)
* **CRM Tool :** Siebel
* **Test Management Tool**: Test Director 8.0, HP Quality Center 9.0 / 9.2/10.0
* **Defect Tracking Tool**: Clear Quest 7.0/8.0, JIRA

**ONSITE EXPERIENCE**

Worked in IBM, Frankfurt (Germany) for understanding the Business requirements.

**EDUCATION**

M.C.A from Utkal Universityin First Division.

**PROJECT DETAILS**

**PROJECT# 1**

Project :Apttus CPQ, CLM, Billing , Approval Process , Order Management , Renewals (Auto and Manual Renewals)

Client :Dun & Bradstreet, U.S.

Technology: SFDC

Third Party Tool: DocuSign, CyberSource, Vertex Geocodes

Testing Tool : Jira v7.1.8, Confluence

**Description:**

Dun & Bradstreet, Inc. is an American business services company headquartered in Short Hills.

D&B deals with business-to-business sales and marketing, supply chain management.

D&B uses Apttus product to do business with customers. System takes care of agreement creation with client, esignature with client ,order management, order fulfillment, Cancel Service Request (CSR) order , Mid Term Upgrade(MTU) order, billing, invoice, manual renewal order, auto renewal order .

**Responsibilities:**

* Organizing call with Business Analyst and attending the call with Business Analyst to understand the functionality.
* Preparation of Query Log sheet.
* Test Case Design from User Story in JIRA.
* Test Case Execution in JIRA.
* Logging and Tracking the defect in JIRA.
* Attending the scrum call, daily standup, sprint demos and retrospective meetings.

**PROJECT# 2**

Project : HIX

Client : WellPoint, USA

Technology : SFDC

Role : Test Lead

**Description:**

WellPoint, Inc. is the largest [managed health care](http://en.wikipedia.org/wiki/Managed_health_care) in USA.

HIX (Health Insurance Exchange)verifies the retention of User Hierarchy, membership data verification, creation of new member based on health insurance plan (Medicare and Medicaid).

**Responsibilities:**

* Understanding the requirement and preparation of Estimation.
* Interacting with Business Analyst, Solution Architect to clarify the queries.
* Preparation of Test Strategy, TestPlan, Test Case and reviewing of Test Case..
* Performed Bug logging and tracking on JIRA.
* Arranging /Attending the Triage call with Development Team, with BA.
* Following up with other Team Members to get all the details during Test Case Execution.
* Preparing/Reviewing of Test Summary Document and SLA.
* Managing the gathering of results.
* Responsible for Daily Status Report and Weekly Status Report**.**
* Attending the call with Client.
* Reporting to Managers/Senior Managers on progress and issues.
* Storing all the test deliverables in SharePoint.

**PROJECT# 3**

Project : Actelion SFDC-Veeva Implementation

Client : Actelion Pharmaceuticals, USA

Technology: SFDC (Veeva), Vmobile

Role : Test Lead

**Description:**

Actelion Pharmaceuticals Ltd is a Biopharmaceutical company headquartered in Switzerland that focuses on the discovery, development and commercialization of innovative treatments for mostly Orphan Diseases. They use the force.com cloud infrastructure for their customized applications to implement the opportunity and account management functional areas. These applications are integrated with their existing enterprise applications.

The Project involved the quality assurance for the SFDC/Veeva online and Vmobile offline applications. Functional testing was done for the mentioned process areas and integration testing was performed for the interfaces linking SFDC with existing client applications like Radar and Prism.

**Responsibilities:**

* Understanding the requirement.
* Interacting with Business Analyst to clarify the queries and preparation of Query Sheet.
* Arranging the Hardware and Software requirement for the Team Members.
* Attending the call with Client and meeting with Management Team .
* Participating in Sprint Planning, daily standup, sprint demos and retrospective meetings.
* Preparation of Test Strategy, Test Plan, System Test Cases, Regression Test Cases.
* Reviewing of System Test Cases, Regression Test Cases.
* Creation of Test Data.
* Involved in functionality testing using SOAP UI.
* Validating the SOAPUI response against Database values.
* Validating SOAP UI response with assertions.
* Experience in Data Driven Testing in SOAP UI.
* Executing System Test Cases, Regression Test Cases.
* Defect logging and tracking in QC 10.0and was responsible for retesting the defects.
* Preparation of Daily Status Report and Weekly Status Report.
* Preparation of Test Summary Report.

**PROJECT# 4**

Project : NHS CFH National Spine SUS

Client : BT, UK

Tools : QC 9.2. Toad 9.0.1

Env Environment: Business Objects XI, Oracle 9i

Role : Module Lead

**Description:**

The Secondary Uses Service is the single repository of person and care event level data relating to the NHS care of patients, which is used for management and clinical purposes other than direct patient care. These secondary uses include healthcare planning, public health, clinical audit, performance improvement, research and clinical governance.

SUS provides a secure environment that ensures the confidentiality of patient information, consistent with national standards. The data in SUS is used to support Primary Care Trusts. SUS provides a comprehensive source of patient related data.

**Responsibilities:**

* Involved in Requirement Analysis.
* Involved in preparation of Traceability Matrix.
* ETL Processing of data from Landing to Data mart.
* Test Case Design for System Testing, End to End Testing, Regression Testing in Test Director 8.0.
* Reviewing of the test cases written by other team members.
* Test case execution in QC.
* Responsible for conducting Sanity Testing, System Testing and Regression testing, Data base testing.
* Logging the bugs in QC and responsible for closing the bugs .
* Reporting Weekly Status Report.
* Responsible for preparing causal analysis sheet.

**PROJECT# 5**

Project : Integrated Sales and Catering System

Client : Starwood, USA

Role : Tester

**Description:** Starwood Hotels & Resorts Worldwide, Inc., incorporated in 1980, is a hotel and leisure company. Integrated Sales and Catering System (ISAC) to be implemented in phases to mitigate risk and build incremental functionality. ISAC will Provides a single sales platform with unified global sales processes while providing foundational capabilities for the future. The project will also implement and extend this solution to all of the Divisional GSO inside and outside of North America.

**Responsibilities:**

* Understanding the Business Work Flow.
* Preparing High Level Scenarios.
* Writing Functional test case, Integration test case as per the requirement.
* Reviewing test cases.
* Creating test data in Test Environment.
* Execution of test cases.
* Reporting the defects in Bugzilla.

**PROJECT# 6**

Project : Eagle

Client : T-Com, GERMANY

Role : Tester

**Description:**

T-Com is the landline division of Deutsche Telecom. Deutsche Telecom is one of the leading Telecom Services provider in Europe. They developed CRM-T Applications with the help of Siebel at IBM. The main goal of T-Com is to achieve increasing Call Centre efficiency by providing a stable, performance oriented and accessible CRM-T system. The Stability, Performance, Quality, Cost control and Development-efficiency are the main factors for successful CRM-T System.

The Main Process of this application is Customer Management, Customer Contact Management and Order Management.

**Responsibilities:**

1. Arranged workshops with Business Analyst to understand the requirements.
2. Providing the requirements information to offshore colleagues.
3. Preparing High Level Scenarios.
4. Writing and executing test cases in QC 9.0.
5. Verifying inbound web service and outbound web service in SOAP UI.
6. Reporting and tracking the defects in QC 9.0.
7. Installed files to the different Android mobile phones and to the iOS mobile phone.
8. Performed functionality testing and UAT on Android devices and iOS device.
9. Responsible for Deliverables on time.