

### PERSONAL DETAIL

DOB: 15-10-1991 Language Known: Tamil, English Nationality: Indian

### PERMENENT ADDRESS

1/23A, Mohamed Shali Street, Burkitmanagaram, Tirunelveli – 627351.

# **CURRENT LOCATION**

Tirunelveli

# CONTACT

PHONE: +919003357363 EMAIL: csesiddik@gmail.com

# COMPANY DETAILS

**Current Company:** Wipro Ltd **Current Package:** 1.51 PA Notice Period: 3 months Working From: Sep 9, 2021

# **PASSPORT DETAILS**

Passport No: M9727480 Expiry Date: 07/06/2025 Father Name: Shahul Hameed

# **TRAILHEAD LINK**

https://trailblazer.me/id/burkitsiddik

# SYED SHEIK SIDDIK

Senior Salesforce Developer 6+ year's exp.

# **EDUCATION**

- BE Computer Science > July 2012 Apr 2015
  - PET Engineering College 6.3 GPA

# **Diploma in Computer Technology**

- June 2008 Apr 2011 Sankar Polytechnic College ≻
- 80%

# WORK EXPERIENCE

#### 1. Wipro Limited [Senior Salesforce Developer] Sep 2021 onwards

#### Project: ResLife

ResLife its a insurance project from Australia.

#### 2. QBurst Technologies [Senior Salesforce Developer] Aug 2020 – Aug 2021

Consulting Customization Project: DAMAC Salesforce ጲ DAMAC Properties has been at the forefront of the Middle East's luxury real estate market.

**Project: ID Systems** ID Systems pioneered the use of wireless technology to control, track, and manage forklift Fleets.

#### 3. Clovetrix Consultancy Services [Salesforce Developer] June 2016 - Aug 2020

#### Project: Valente Global Ltd. and Ensure Insurance Ltd.

Both are Leading Insurance companies from UK and Nigeria. I am working as developer to provide Salesforce configuration and customization support for those companies.

#### Expertise/Skills/Technologies:

Salesforce.com, Apex, Visual force, Classic, Lightning, Aura, LWC, REST, Communities, Sales cloud, Service cloud, Integration/API, JSON, Postman, Future Apex, Scheduled/Batch Jobs, Process Automation tools, Workflow, Process Builder, Flows, SOQL, SOSL, SQL, JavaScript, Work Bench, Data Loader, HTML, CSS, Eclipse, VSCode, JQuery, AppExchange, Atlassian, Jira.

#### Training / Certification:

- Pursuing Salesforce Platform Developer, I, II & Administrator ٠ certification
- Azure Devops course
- Software Development Life Cycle (SDLC) course
- Internal Corporate Trainings

# **Project Details**

1. Project Name: Ensure Insurance & Volante Global

Project Location: Nigeria, London

Designation: Salesforce Developer

Role: Development, design, testing, deployment. Client Communication

# **Description:**

These are insurance projects. I have given analysis, customization and configuration support for these projects. I have to get the requirement directly from clients over Skype, Email or JIRA. Based on requirement I will design, develop and test then deliver the task. In this project some time I have train my juniors so like a virtual lead role.

# Expertise:

Apex class, Triggers, Visual force pages, Aura, Sales cloud, Service Cloud, Community Cloud, Data Loader, Workbench, REST API, Automation tools (Flows, Process Builder, workflows, Approval Process), Future, Batch and Schedule classes, SOQL, JSON, HTML, CSS, JavaScript

# 2. Project Name: DAMAC

# Project Location: Dubai

**Designation:** Senior Salesforce Developer

Role: Development, design, testing, deployment, Client Communication

# **Description:**

This is real estate domain project. I have given analysis, customization and configuration support for these projects. I have to get the requirement directly from clients over teams, Email or JIRA. Based on requirement I will design, develop and test then deliver the task. In this project we are two members from offshore. I've been working under the lead. So, it's giving different experience.

# Expertise:

Apex class, Triggers, Visual force pages, Service Cloud, Data Loader, Workbench, REST API, Automation tools (Flows, Process Builder, workflows, Approval Process), Future, Batch and Schedule classes, SOQL

# 3. Project Name: ID Systems

# Project Location: US

Designation: Senior Salesforce Developer

Role: Development, design, testing, deployment, Client Communication

# **Description:**

This is wireless device management Project. I have given analysis, customization and configuration support for these projects. I have to get the requirement directly from clients over teams, Email or JIRA. Based on requirement I will design, develop and test then deliver the task. In this project we are three members from offshore but we will work different shifts; mine is morning shift. We will work different areas but some time we will work same areas. So same task working with different shift its little complicated to maintain the version of changes. It will happen rarely so we don't have any version control software instead we will use commenting inside the class to find the changes of other developers.

# Expertise:

Apex class, Triggers, Visual force pages, Sales Cloud, Service Cloud, Data Loader, Workbench, Automation tools (Flows, Process Builder, workflows, Approval Process), Future, Batch and Schedule classes, SOQL, FinServ Financial Package, Price Book, Quote

4. Project Name: ResLife Insurance

Project Location: Australia

Designation: Senior Salesforce Developer

Role: Development, design, testing, Client Communication

# **Description:**

This is insurance domain Project. I have given analysis, customization and configuration support for these projects. I have to get the requirement directly from clients over teams, Email or JIRA. Based on requirement I will design, develop and test then deliver the task. In this project I am solo developer along with one devOps deliver engineer from offshore. This project in BAU stage mostly my duties are bug fixing and analysis rarely will get enhancements. All the deployment will happen through branches its done by devOps engineer.

# Expertise:

Apex class, Triggers, Visual force pages, Sales Cloud, Service Cloud, Data Loader, Workbench, Automation tools (Flows, Process Builder, workflows, Approval Process), Future, Batch and Schedule classes, SOQL, FinServ Financial Package, VSCode