SATYA NARAYAN BEHERA

Project Manager, CSM

PROFILE

Aspiring computer science graduate with insightful engagement in all aspect of work, seeking a professional environment to practice IT related project management skill while applying the knowledge/ Experience gained in 12+ years & improving the skill level to become a better IT Professional.

CONTACT

MOBILE NO:
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ADDRESS:
G301,Tulsi Residency, Chandkheda, Ahmedabad, Gujarat

INTERESTS:
Sports (Badminton, Cricket, running), Movies, Travelling,

EDUCATION / CERTIFICATIOM

- **B Tech (IT)** – Biju Pattanaik University of Technology, Bhubaneswar, Odisha
- **Certified Scrum Master –** Scrum Alliance
- **Agile Project Management –** Google
- **Hybrid Project Management -** Google
- **Scrum Fundamental certified –** Scrum Study

WORK EXPERIENCE

- Knowledge of product management proceed
- Monitor and report on all aspects of projects including progress, project profitability, forecasted hours, risks, communications, and critical issues
- Create and manage the SoW & Project Plans for customer deliverables
- Ability and proven record of managing team and delivering the product capabilities in predefined time within predefined budget constraints
- Demonstrate ability to dedicatedly manage changes to the original project scope, project timeline, and project costs using appropriate verification techniques.
- Project P&L management capabilities
- Back log management
- Detail knowledge of defect tracking , testing , deployment pipeline etc
- Strong customer handling and reporting tools , CSAT (Customer Satisfaction)
- Act as the Single Point Of Contact for customers, for all the project deliverables
- Excellent client-facing and internal communication skills
- Strong CR management skills.
- Ability to do conflict management without impacting associated parties
- Smooth handling of escalation, escalation management.
- Ability to work unstructured environments and to convert into structured and process oriented environments.

Skills

- Software project management (Hybrid / Agile)
- Frontend – HTML,CSS, Java script, React
- Zapier
- UI/UX
- Tools : JIRA, Trello, ASANA, ERP , Microsoft Excel, Google Sheets, Google Docs etc.

IndiaNIC Infotech Ltd
Project Manager
From May, 2021 – Present

Projects :
- Sports Booking App / Web (PHP, Mobile native)
- E Commerce App / Website (Magento)
- E Learning App / Website (Python, ReactJS, HTML, Mobile native, Microservice Architecture)
- Parenting App (PHP, Mobile native)
- Various Web projects in WordPress
- Various scope discovery projects (UI/UX)

E Procurement Technologies Ltd
Technical Support >> Frontend Developer >> Project coordinator >> Project Implementation head >> Delivery Head.

April, 2010–May, 2021

Projects:
- E Procurement (e Tendering / e auction) Implementation for various corporates / Govt. bodies Pan India
- Vendor enlistment Web application
- Spectrum auction
- Gas auction
- Property auction Application for various Banks Pan India

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