**Himanshu Tiwari**

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**SUMMARY**

* Over 9 years of experience in Software Testing and Quality Assurance of web and client/server

based applications.

* Well versed with oil & gas and financial business domains.
* Expertise in analyzing Business Requirements and developing Test Plans, Test Scenarios and Test Cases covering all possible test conditions eliminating redundancy and duplications.
* Proficient in manual Black Box testing techniques which involves agile, system, functional, nonfunctional, integration, regression, smoke, sanity testing of client/server and web applications.
* Ability to mentor team members, assign tasks, monitor progress and willingness to spend extra efforts required to achieve overall goal set by business/project.
* Experience in interacting with business analysts, developers, technical support to assist in resolution of technical issues.
* Strong decision-making skills followed by an ability to communicate effectively with the team and

stakeholders involved during weekly scrums or scheduled meetings.

**TECHNICAL SKILLS**

* Manual Testing: Test planning, designing & executing test cases, STLC, functional and non-functional testing, regression testing, integration testing, agile testing methodology, defect tracking and reporting, and bug life cycle.
* Test Management Tool: Test Link
* Database: Microsoft SQL Server 2019 R2 and older versions
* Tools: Nant, SVN, jMeter
* Agile Tool: Rally, JIRA
* Defect Management Tools: Mantis, php Bug Tracker, JIRA
* Operating Systems: Windows XP, 7, 8, 8.1, 10 and MacOS X
* Mobile Platforms: iOS and Android OS
* Browsers: Internet Explorer, Mozilla Firefox, Edge and Google Chrome
* GUI Tools: Microsoft Office (Word, Excel, Power Point)

**PROFESSIONAL EXPERIENCE**

Contata Solutions Pvt. Ltd., A-37, Sector 4, Noida, Uttar Pradesh, India

**Project Title: Synthesis August 2020 - December 2020**

**Role: Senior Test Analyst**

Description: Synthesis™ is an integrated supply chain and operations management solution for pipelines and terminals in the oil & gas industry. Synthesis provides Real Time Inventory Management, Measurements, Service Charge Management, Invoicing and Master Data Management features. This system is a solution designed specifically to help pipeline operators, terminalling companies and refiners achieve greater efficiency than ever before, resulting in increased profits and higher customer.

Responsibilities:

* Understanding and translating business requirements into test scenarios.
* Creating test strategy, performing requirement and impact analysis against the user acceptance. Preparing/updating traceability matrix.
* Writing and executing test cases to verify if software meets its requirements and specifications.
* Performing Black Box/Manual testing in agile environment to ensure that system works as specified.
* Extensive use of SQL queries for querying and verification of data visible on the User Interface.
* Executing jMeter scripts on customer defined screens of application using customer’s database and benchmarking for future releases.
* Work closely with business analyst, project manager and developers by providing a walk-through of defects and discuss further steps to resolve high priority defects.
* Coaching, mentoring resources to build high performance team members.
* Interacting with Business Partners as well as Client team members in scrum meetings, demos, etc.
* Ensuring timely completion of planned tasks and reporting to senior management.

**Project Title: Synthesis March 2012 - May 2020**

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**Project Title: MF Tracker/MF Master August 2011 – February 2012**

**Role: Junior Test Analyst**

Description: MF Tracker is a web application which deals in marketing domain (Mutual Funds). This application provides solution to investors for carrying out investment processes online.

MF Master is a desktop application which is used for real time data entry related to mutual funds like customer information and their details related to various investments which later get synchronized

to MF Tracker application in a scheduled manner. This application is used by brokers only and not available for external users like investors.

Responsibilities:

* Documenting test cases, validating data on web application post synchronization from desktop application.
* Executing end to end flow and reporting of issues in php bug tracker.

**CERTIFICATIONS & TRAININGS**

* Pure Trainings - Software Testing Training November 2010
* ISTQB Foundation Level (Pure Trainings, Noida) September, 2010
* Programming in C Language (APTECH) August 2007

**EDUCATION**

* **B.TECH (Computer Science & Engineering)** 08/2006 – 05/2010

Uttar Pradesh Technical University (UPTU), Noida, India

* **Intermediate**  05/2004 – 04/2005

Diwakar Model School, Sahibabad, Uttar Pradesh, India

* **High School**  05/2002 – 04/2003

Diwakar Model School, Sahibabad, Uttar Pradesh, India

**Date:** 22 March 2021