SARIKA GAYAKWAD

NO.6/85B, A/P:NAVALIHAL TAL:ATHANI DIST:BELGAUM.

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Objective:

Insightful, results-driven professional with 2 years of experience in Server Administration and   
Technical Support. Exposed to multiple projects requiring strong technical background, understanding of   
business processes and excellent communication skills. Ability to work well with a team in a constantly   
changing and 24x7environment. Working as Linux Server Admin L2 for an US and UK based client at   
NixServ IT Solutions, Bangalore for 2 years. NixServ IT Solutions (Formerly known as we3cares) is one of   
the growing support-based companies, which is providing Web-hosting and server management services.

Education:

Bachelors of Electronics and Communication Engineering with 64% from Shaikh Institute of Technology in the year 2012-2016.

Class 12 with 61.32% from Shivanand Mahavidyalay Kagwad in the year 2012.

Class 10 with 77% from Shri Siddeshwar School, Mole in the year 2010. Organizational Experience:

Current Organization : NixServ IT Solutions Pvt. Ltd., Bangalore.

Duration : Jan 2018 to Till Date.

Designation : System Engineer.

Platform : Linux L2 Level Support. Company

website : [http://we3cares.com](http://we3cares.com/)

Professional Experience:

System Engineer 01/2018- Current

NixServ IT Solutions Pvt. Ltd., (Formerly known as we3cares) is a growing company, pioneering in providing server support to production servers. I am currently working as a system administrator level-2 in production servers. My portfolio is about OS Installation, Monitoring, managing servers and its security, Auditing, Configuring the server for further enhancements, migrating data and Backup maintenance, Installing and configuring services like Apache, DNS, Mail servers and more.

Technical Level expertise:

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| --- | --- |
| Operating Systems: | Gnu/Linux Operating Systems: (RHEL6, RHEL7,  CentOS, Ubuntu, Debian). |
| Web Servers: | Apache, Nginx (On-hand experience in configuring  and installing Apache, SSL management,  performance tweaking). |
| Database servers: | MySQL: Practical knowledge in installing,  configuring, administration and performance  tuning of MySQL Database. |
| FTP Servers: | Proftp, Pureftp [Installation,  configuration and administration] |
| SMTP Servers: | Exim [Installation, configuration and  administration]. |
| Firewall: | Iptables, CSF, Firewalld, SELINUX, Immunify  360 and configuring and management of CSF,  Iptables, Firewalld. |
| DNS: | DNS server configuration, Troubleshooting DNS  issues. |
| Web Hosting Control panels: | cPanel, Plesk, CWP, Directadmin.  Configuration and administration level knowledge  in cPanel and Plesk. |
| Virtualization and Control panels: | Open VZ, KVM (Installation and Configuration),  OnAppSolusVM. Backup Software: R1Soft, Jet  Backup, Cpremote. |
| Linux patching and building: | Kernel upgrade, Software updates, Windows  updates. |
| Migration of accounts between servers: | Manual migration, cPanel and Plesk Migration,cPanel and Direct admin migration |
| Monitoring Panels: | Nagios (SNMP & NRPE), Zabbix. |

Responsibilities as Server Administrator and Technical support Engineer:

• Providing Production support to end users by playing a responsible role in troubleshooting problems

logged by the client throughout the world in Operations of their Webservers, Virtualization, DNS,   
Mail

• Servers and providing complete Technical Support for the Client Company.

• Monitoring all production servers, applications, services and responds to alerts.

• WEB Servers - Apache, Lite speed, Nginx (configuring, installing and optimizing).

• FTP servers - Installing and Configuring FTP servers.

• Mail Servers - Installation of mail servers like Exim POP & IMAP with configuration

• Server Hardening - Complete server hardening techniques, Securing server, Wheel user setup.

• MySQL - Tuning MySQL server parameters, repairing tables if crashed, error logging, database and

Taking dumps and restore.

• Monitoring Tools - Installing, Configuring and monitoring servers using Nagios.

• Security Applications - Installing and updating security applications as CSF firewall, ClamAV

antivirus and maldet malware tools.

• Spammer Detection - Detecting Spammer on the server and IP whitelist management in various

SPAM RBL’s.

• Configuring and running Backup and Restore operations in accordance with the norms and

requirements of business.

• Installation and Troubleshooting server of various Virtualizations such as OpenVZ and KVM.

• Creating Virtual machines in SolusVM, managing and monitoring their performance.

• Migrating VM’s from one node to another node.

• Remotely accessing the server via SSH terminal and troubleshooting issues.

• Troubleshooting bootup problems via remote tools such as IPMI, iDrac& Super Micro.

• Configuring and troubleshooting RAID, LVM and other Disk management utilities.Complete server

management such as load monitoring, installing, running and updating necessary applications.

Personal Details:

Date of Birth : 25-06-1994

Nationality : Indian

Languages Known : Marathi Kannada Hindi and English

Father’s Name : Shivaji Gayakawad

Declaration:

I hereby declared that the above-mentioned particulars are true to the best of my knowledge and belief.   
Date:

Place: Bangalore Signature

(SARIKA GAYAKWAD)