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|  | AMIT SAINI  **Email:** [**amit.k.saini23@gmail.com**](mailto:amit.k.saini23@gmail.com) **Phone: +91-9008482084**  **LinkeIn**: [**www.linkedin.com/in/amit-saini-sfdc**](http://www.linkedin.com/in/amit-saini-sfdc) |
| **O B J E C T I V E** | * **To provide Customization & Configuration expertise as Salesforce Developer to global enterprise.** |
| **W O R K 5.2 Years**  **E X P E R I E N C E** | |
|  | * **Currently working with SIXT as a salesforce developer in SFDC.** * **Former employee in Dell EMC as Senior Software Developer in SFDC.** * **Former employee in Accenture as Software Engineer Analyst in SFDC (Sales Force.Com) development.** * **Experience in developing and delivering enterprise based cloud applications specifically on the Salesforce and Force.com platform for Global Clients. With a domain knowledge around Pharmaceutical, Products and Manufacturing industries, committed to develop quality solutions in the cloud.** * **Hands-on experience of application design and development in implementation & support of Salesforce.com with Agile and SDLC methodologies in five projects.** * **Worked on different kinds of projects based on Sales and Service Cloud.** * **Worked extensively on Salesforce.com application configuration & customization.** * **Built a Contact Us form and Integration via REST API to raise the cases in Service Cloud application.** * **Worked on Batch Jobs in Salesforce.** * **Worked on Web services in salesforce REST and SOAP API’s.** * **Designed & developed the complete three Micro websites in site.com/force.com sites.** * **Implementing business logic by using Workflows, Assignment rules, Visualforce pages, Triggers, Apex classes, custom setting, custom meta- data & test classes etc.** * **Having good command in html, css & Javasript.** * **Creating, Managing and Implementing and customizing custom objects.** * **Implemented the Territory Management in Sales cloud.** * **Integrated the salesforce environment to Google API to get the address details in**   **Salesforce.**  **Deploying components using sfdx(VS Code Tool) 🡪 Jenkins(github) 🡪 Target org**   * **Got trained in lightning salesforce. Having the understanding about Lightning components in salesforce.** * **Strong Interpersonal Skills and team management, decision-making capabilities.** * **Involved in Business and technical discussion with client for new enhancements.** * **Involved in technical aspect and requirement implementation.** * **Involved in making Technical Design documents and Knowledge bases articles.** * **Worked in BA Data Solutions pvt limited in CCM tool and scripts for 4 months**. |
| **T E C H N I C A L**  **C E R T I F I C A T I O N S** | * **Salesforce Certified Developer (App builder/401).** * **Salesforce Certified Administrator (ADM 201).** * **Salesforce Certified Platform Developer 1(PD1).** * **Salesforce Certified Platform Developer 2(PD2).** * **Sales Cloud Consultant Certified.** |

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| **P R O J E C T S** |  |
| **Project 1 :**  **Industry Group - Products Jan 2015 - Feb 2016**  **Project Name - BMS Application - BMS Study**  **Connect.com** | **Project Description: It is a public website made on Salesforce.com. It provides information on clinical studies and their sites to patients/users and integrated with different systems to load information into this application. Users can register/subscribe themselves for study sites or particular clinical study, moreover there is provision to refer their friends for it.** |
|  | **Roles & Responsibilities:** |
|  | * **Involved in making Technical Design documents and Knowledge bases articles.** * **Worked in nine Releases of the project during last year.** * **Manages configuration changes in Salesforce application** * **Manages daily batch process (apex job in salesforce sandbox)** * **Enhanced and maintained the integration part of the project** * **Designed, and developed Apex Classes, Apex Triggers, Visualforce Page for various functional needs in the application** * **Created Users, Roles, Profiles, Permission Sets, Sharing rules, Reports, Dashboards** * **Creates apex classes, visual force pages in salesforce.com.** |
| **Project 2 :**  **Industry Group – Products Feb 2016 – July 2017 Project Name - NESTLE Application - Nestle Engage** | **Project Description: Nestle Engage is built on Service cloud through which consumers can raise a Cases. Consumers of Nestle products have facilities to raise the Case regarding complaints, suggestion and question on Nestle products. For handling all the Cases from Consumers of Nestle globally, we made a Nestle engage application in Service cloud and mobile (using lightning components) too.** |
|  | **Roles & Responsibilities:** |
|  | * **Involved in making Technical Design documents and Knowledge bases articles** * **Working in Development team of the Team** * **Handled the complete module of Integration. Created the Contact Us forms pages, which are integrated with rest API.** * **Manages daily batch process (apex job in salesforce sandbox)** * **Directly gathering the requirements from Client and provide the solution for it to them.** * **Handling and fulfill all the requirements without any defect to Client** * **Handled implementation of Contact us form using lightning components, pages and reports components in salesforce.** * **Used lightning components to implement the contact forms for fast response** |
| **Project 3 :**  **Industry Group - Products July 2017 - Oct 2017**  **Project Name - Virtustream** | **Project Description: Virtustream is built on Sales cloud through which Sales Reps & Sales managers are maintaining their Sales information. Creating opportunities & opportunities line items etc.** |
|  | **Roles & Responsibilities:** |
|  | * **Build Account search page, which gives the search results from external system.** * **Implemented Territory Management in application.** * **Worked extensively on apex classes, visual force pages and test classes etc.** * **Provided production defect support.** |

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| **Project 4 :**  **Industry Group - Products Oct 2017 - Nov 2017**  **Project Name - ISILON** | **Project Description: ISILON is built on Sales cloud through which Sales person & Sales**  **managers are maintaining their product details. Sales executive handling the lead opportunity and contacts etc.** |
|  | **Roles & Responsibilities:** |
|  | * **Supervising the team in all the technical and functional aspects in salesforce.** * **Worked in two releases.** * **Fixed existing 62 defects along with existing development** * **Created Users, Roles, Profiles, Permission Sets, Sharing rules** * **Creates apex classes, triggers in salesforce.com** |
| **Project 5 :**  **Industry Group - Products Nov 2017 – May 2018**  **Project Name - Sc360** | **Project Description: Sc360 is built on service cloud where Dell is providing the customer service of their products. Dell internal support Engineers (Agents) are taking customer’s complaints in form of Case in Sc360 application. They are maintaining the complete process of customer management from beginning till end. This application is used by Dell support Engg globally. This system is integrated with external system like PEGA, AIC as middle ware and SAP system.** |
|  | **Roles & Responsibilities:** |
|  | * **Gathering requirements from BA and implementing business logics in salesforce** * **Supervising the team in all the technical and functional aspects in salesforce.** * **Leading the application from off sure team in Sc360.** * **Handling all ongoing CI’s of other applications along with Sc360.** * **Fully handling the deployment activities.** |

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| **Project 6 : Current Project Industry Group - Products May 2018 - Till Date**  **Project Name – Damage and Repair** | **Project Description: Damage and repair is application where agents logs the damages related to SIXT vehicle. Developed the task based system in salesforce which will assign to respective agents to do their work. This application includes the complete flow starts from damage logging to till claims the money from Car users.** |
|  | **Roles & Responsibilities:** |
|  | * **Gathering requirements from BA and implementing business logics in salesforce** * **Supervising the team in all the technical and functional aspects in salesforce.** * **Integrated Damage and repair system with COBRA reservation system via Rest API to get he reservations details.** * **Integrated Damage and repair system with Leila system via Rest API to get the car contracts details.** * **Fully handling the deployment activities.** |

# T E C H N I C A L S K I L L S

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| **Skills** | **Implementation Areas** |
| **Salesforce.com** | * **Creating objects, fields, formula fields, Queues and profile etc.** * **apex classes** * **Integration from one org to another org** * **Visual force pages, triggers** * **Creating page layouts, records types, profiles.** * **Data Loader activities, Jenkins, Eclipse IDE** * **Doing Configuration tasks.** * **Rest API Integration** * **ANT tool** * **TFS for code versioning** |
| **Html, CSS and JavaScript** | * **Good knowledge of Html, CSS and java script** * **Creating html pages in current project in salesforce** |
| **ON Vitalize tool** | * **Includes processes like Incident Management, Problem Management,**   **Change Management & Service Request Management.**   * **HPALM tool for Test scripts** |

**E D U C A T I O N**

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| **QUALIFICATION** | **UNIVERSITY/AUTHORITY** | **YEAR** | **%tage** |
| **Bachelor of**  **Technology(CSE)** | **PUNJAB TECHNICAL**  **UNIVERSITY,PUNJAB, INDIA** | **2014** | **76%** |
| **Intermediate** | **C.B.S.E.** | **2010** | **72%** |
| **High School** | **C.B.S.E** | **2008** | **72%** |

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| **W O R K S H O P S &**  **T R A I N I N G P R O G R A M S** | * **Core and advance java training, NIIT Centre, Chandigarh City** * **Salesforce.com Developer 401 (App Builder), Accenture** * **Salesforce.com Administrator (201), Accenture** * **Salesforce.com Platform Developer 1 (PD1), Accenture** * **Salesforce Lightning trained.** * **GFT (Greenfield Training/Initial Training), Accenture** |

**PR O F E S S I O N A L S T R E N G T H S**

* **Quick learner with ability to learn new concepts, methods and technologies.**
* **A motivated team contributor.**
* **Keen knowledge seeker.**

**H O B B I E S** • **Playing and watching cricket.**

* + **Gardening**
  + **Bicycling**

# P E R S O N A L D E T A I L S

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| **Name** | **Amit Saini** |
| **Date of Birth** | **22 Sep 1992** |
| **Father’s Name** | **Tarsem Singh** |
| **Present**  **Address** | **#306 , 10 Cross road, Kundanhalli,**  **560037, Bangalore, India** |

D E C L A R A T I O N I hereby declare that the above given information is true and correct to the best of my knowledge.

AMIT SAINI

Amit Saini CV (Salesforce Developer)