**Lushma Voleti**

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**PROFESSIONAL SUMMARY:**

* Currently working as Software Developer in Persistent, around 3+ years of experience in Salesforce.com Development and administration. Total 5.8 years of experience in IT industry.
* Worked on Triggers, Batch classes, Lightning (LWC), Integration using web services REST
* SFDC Administration - SFDC User Management, Roles, Profiles, Security and Sharing Rules, Creating Reports and Dashboards.
* Worked on User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules, Triggers etc.
* Experienced in Data Loading for SFDC Standard objects, Custom objects. Used different data tools – Apex Data Loader, Import Wizard, SFDC Data Export, Mass Delete etc.
* Experience with Visual Force, Apex, SOQL, Batch Apex.
* Developed Visual Force Pages/Controllers.
* Extensive experience over creating Workflows, Approval processes, validation rules and sharing & security rules.
* Designed, Deployed Apex Classes, Controller Classes and Apex Triggers, web pages for various functional needs in the application.
* Confident and resourceful with a willingness to learn new concepts and apply them to yield successful results.

**EDUCATION:**

* B-TECH (EEE) from JNTU-Ananthapur.

**TECHNICAL SKILLS:-**

**Packages/Products :** Salesforce.com, Force.com

**Languages :** Apex

**Tools :** Apex Data Loader

**Scripting Languages :** HTML, Visual Force

**Web Service Integration :** Rest API

**Front End Technology :** LWC, Visualforce, Html, CSS, Html

**Others :** Validation Rules, Work-flow Rules, Triggers

**WORK EXPERIENCE:**

* Worked with Harbinger Business Solutions (Bangalore) as a SFDC Developer from Apr 2018 to May 2020.
* Working as a SFDC Developer with Persistent Systems Ltd from Nov 2020 to Till Date.

**PROJECT-3**

**Client:** Yes, Bank Ltd

**Title:** Personal Loan Application

**Duration:** Nov 2020 – Till Date

**Description:**

Personal Loan Application captures customer information in force.com and have multiple integration to validate the customer information and also implemented to expose to third Party Applications so this will allow to create application in Yes pulse CRM and based on existing/new customer created customer in different systems.

Responsibilities:

* Design Object Structure.
* Worked on the requirements and task on daily basis.
* Development of Apex classes, parsing JSON request and Creating JSON Response
* Deploying and testing it in SIT and UAT Sandbox
* Created flow to handle customer search Using Lightning flow, LWC, Rest API.
* Configured Profiles, Permission sets, Validation rules.

**PROJECT-2**

**Client:** Ultimate HR Solutions

**Title:** Recruitment Application

**Duration:** Jun 2019 – May 2020

**Description:**

*This was a Support to their existing Salesforce project for any new enhancement or if any changes to their existing features.*

Responsibilities:

* Created connection between other interface using rest.
* Worked on batch classes, triggers based on requirement.
* Creating custom objects, custom Fields, Validation Rules, field dependencies, formula fields and various relationships of business objects.
* Maintain and developed custom objects to build new application functionality and tabs in the Sales Force .com.
* Create page layouts, search layouts, validation rules, record types, and pick lists among various fields.
* Created workflows to automate the process and also created approval process.

**Environment***:*

Salesforce.com, Apex, Controllers, Sharing Rules, Workflows, Email Updates, Eclipse IDE.

**PROJECT-1**

**Client : Asus**

**Role :** Consultant

**Duration :** Apr 2018 – May 2019

**Technologies Used :** Force.com

**Description:**

Asus is engaged in development, manufacturing, and Sales of Electronics and Accessories products. The Data mart was created to improve the sales performance, market segmentation, demand forecasting, product information and go to market campaign planning by establishing Salesforce CRM application. The application is to establish the overall sales performance of the products throughout the country.

Roles & Responsibilities:

* Performance tuning and code auditing.
* Customized the standard pages using the **Extensions** and **standard** **controllers**
* Worked with Writing **Triggers**.
* Handling **Batch** **Apex** to Update Mass Cases

**Harbinger Business Solutions Pvt Ltd** Sep 2015 – Mar 2018

Data Analyst (Team Lead) Bangalore, KA, India

**Description**: Shortlist buckets consisting of data, candidates’ profiles who got shortlisted by the clients, will give 98 % assurance of emails and phones who ever shortlisted on product. perform weekly analysis to understand number of emails are existing, the rest of profiles who don't have contact info will share those profiles to data operations to ensure about percentage

**Roles and Responsibilities:**

* Understanding the requirement from Client.
* Extracting, Cleansing, transforming and loading the data to internal database
* Train and supervise the new joiners with project setups. Collaborate with Team to gather end user requirements and define/implement analytical tools, reports, metrics, and dashboards to meet business needs.
* Cleansing, standardizing and de-duplicating customer data, to maintain accurate data and uniqueness.
* Working on social media analytics involving data extraction and analysis.
* Responsible for checking Quality of data, Data Processing and Validation, Data Mapping.
* Responsible on creating reports on contact list by running scripts and will use advanced excel formulas to analyse it

Name

(Lushma voleti)