# Samantha Martin

### Software Engineer/Full Stack Developer

Christiansburg, VA Sam27021@aol.com (540)330-2849

Motivated and Self-Driven VB/C# .NET Applications Programmer/Developer

Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues. Quickly learn and master new technologies; equally successful in both team and self-directed settings; and proficient in a range of computer systems, languages, tools and testing methodologies.

Motivated to build on .NET programming/development experience in the Full Software Development Lifecycle (SDLC), Agile development, Project Management, data feeds, back end development, and front end interfaces and usability. Possess excellent communication skills with business users and managers of all tiers, capable of producing full technical documentation and specs as well as designing complex information systems. Authorized to work in the US for any employer

### Work Experience

#### **Systems Analyst**

Inmar - Winston-Salem, NC August 2018 to January 2021

Worked with a team of senior developers to create APIs and troubleshoot existing systems and issues using various ticketing systems

- Developed multiple APIs for Frito Lay and Nestle with C# and stored procedures for SQL that the client/ clients can write to and communicate with the SQL databases to create coupons,
- Cleaned up existed applications in VB.NET to up to date languages such as C#, VB as well as JavaScript.
- Created stored procedures on the application and in SQL to clean up and prevent future issues.
- Worked with future features and tickets in jira.
- Worked with ISeries developers to research databases.
- Communicated to Business Manager and Project Manager using SCRUM methodology for future project's and suggestions.
- Competed bug fixes and releases in VS 2012 in C# for Application
- Majority of applications, front end and back, were developed using C#, VB.NET, VB and AngularJS.
- Utilized SQL 2008 and 2012 to query and troubleshoot issues in code and data

#### **Programmer/Systems Analyst**

Remington Arms - Madison, NC March 2016 to June 2018

Worked existing applications developed in Basic VB and VB.Net in the logistics for the users to shipping and receiving

• Worked with users in troubleshooting issues using (FootPrints) ticketing system

- Updated dated as needed for compliance as the BATF needed in SQL 2008
- Completed bug fixes and releases in VS 2012 VS 2015 for new and existing applications

#### Programmer

RPM and Better Homes & Gardens - High Point, NC March 2015 to February 2016

Worked with clients including Wells Fargo, Freight liner, RPM and Better Homes & Gardens, troubleshooting issues using various ticketing systems

- For Wells Fargo, conducted bug repairs in accordance with application releases with updates/new features of the existing application for Marketing and Sales. Updates consisted of bug fixes from the ticketing system and new features were per request of administrators via a coordinated schedule
- Resolved RPM bugs in classic ASP on the interface side
- Updated data for RPM and Better Homes & Gardens in SQL 2012
- Competed bug fixes and releases in VS 2012 in C# for Wells Fargo
- Majority of applications, front end and back, were developed using C# and VB.NET
- Utilized SQL 2008 and 2012 to guery and troubleshoot issues in code and data

#### **Programmer/Systems Analyst**

Advanced Logic Industries - Blacksburg, VA March 2012 to March 2015

Contracted out to transfer Component One controls to Telerik controls UI with the back end developed in C# along with building and maintaining SSRS reports

- Created a CDR system to monitor the sales force team's incoming and outgoing phone calls using Unity connection API to Cisco Servers
- Developed a stress tester tool using Silverlight to test software products for external customers
- Developed in SharePoint Designer 2012 to integrate with Jabber in developing an internal tool for employees to have presence and click to dial
- Worked with an internal custom CRM system developed in VB.NET and C# projects. Involved debugging, adding enhancements, and additional projects to the application. Included adding an option to blind copying the application within the customers profile, an email that was sent to the customer from our sales team.
- Utilized AutoTask in connecting API to pull customers from AutoTask to a custom MVC5 page; debugged Lotus Notes pages for clients; and transferred Access to SQL 2012

#### **Certified Nurses Aide (CNA)**

September 2010 to February 2012

Help-assist and care for the elderly - Assisted residents with everyday needs while improving their quality of life. Also assisted nurses with their medicine passes.

### Certified Nurses Aide (CNA), Restorative Aide, and Preceptor

Universal Health Care of King September 2005 to August 2010

Help-assist and care for the elderly - Assisted residents with everyday needs while improving their quality of life. Also assisted the nurses with their medicine passes, trained newly hired nurse's aides, and assist with continuing therapy of disabled residents.

### Education

### **B.S. in Computer Information Systems**

HIGH POINT UNIVERSITY - High Point, NC January 2007 to January 2011

### M.S. in Computer Science

**High Point University** 

# Master's in program and have

VIRGINIA TECH - Blacksburg, VA

### Skills

- VB.NET (6 years)
- C# (7 years)
- ACCESS (3 years)
- MICROSOFT SHAREPOINT (3 years)
- MICROSOFT SSRS (3 years)
- JavaScript (4 years)
- Git
- Visual Studio
- AWS (4 years)
- Azure
- Responsive web design
- REST (5 years)
- APIs (5 years)
- MySQL
- XML
- SQL (6 years)
- Bootstrap
- Java
- SDLC
- Agile
- SOAP
- TFS (4 years)
- Node.js
- Web development
- Database design
- ASP.NET

# Additional Information

TECHNICAL SKILLS INCLUDE (Please note that level of proficiency varies per technology listed): .NET 3.0 - 4.5, C#, VB.NET, Visual Basic 2008-2015, ASP.NET, MySQL 2008-20012, LINQ, XHTML, HTML5, SOAP, CSS, Bootstrap, MVC, SQL, MVVM, AngularJS, ORM, Entity Framework, SSRS, Telerik Controls, Component One, Silverlite, SharePoint, APIs, AWS, REST, JavaScript, jQuary, MS Office (MS Access, MS Excel, Windows 7-10, 2000/XP)