

K.AJAY KUMAR

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SUMMARY:

- Having around 3 years of Experience as a Salesforce developer.
- Committed to excellence, self-motivator, quick-learner, team-player, and a prudent developer with strong problem-solving, analytical skills and communication skills.
- Experience in creating Custom Objects, Custom Fields, Record Types, Work flows, Data Validation Rules, Custom Tabs, Page Layouts and Reports, Look-up & Master-Detail Relationships, Junction Objects.
- Having good experience Case management
- Having good experience user management with permission sets and profiles
- Knowledge in wide range of languages and technologies such HTML, CSS,
- Involved in creating Subjects, Triggers, fields, page layouts, relationships, validation rules, workflows, batch, scheduler classes, process builder, custom tabs, approval process, email templates, based on client requirement
- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Responsible for maintaining and configuring the managed packages in SBX and PROD
- Worked on Lightning SLDS custom Components
- Strong skills in Developing Apex classes, Apex Triggers, Visual Force Pages and Test classes with minimum 80% code coverage
- Worked on Apex Data Loader for Data Management
- Experience in working with REST API integration
- Designed and developed Apex Triggers for various functional needs in the application.
- Involved in migrating data from Sandbox environment to production using Change Sets.
- Usage of Best Practices including implementation in processes

TECHNICAL EXPERIENCE:

CRM Packages	Salesforce.com (SFDC)
Salesforce Skills	APEX Classes/Controllers, Triggers, Reports, Dashboards, Visualforce, Email Services, Workflows, Process builder, SOQL, SLDS Lightning
Tools/IDE	APEX Data loader, Force.com IDE, LWC
Web Technologies	HTML, Visual force, Aura, LWC, Bootstrap, basics of Angular.
Programming Languages	APEX, Java Script

WORK EXPERIENCE

→ BLUELINEAR SOFTWARE SERVICES PRIVATE LIMITED August 2019' To Till Date

Project #1

Project:	Education Cloud
Client	University HUB
Environment:	Apex, batch class, scheduler class, process builder, SQL, Data Loader, Rest Api
Role:	Salesforce Developer

- **Description:** Education cloud is a place where when we can track the student's information and tasks and marks, terms success plans, tasks etc. and the project is about sending the student to foreign Country for higher studies. The student can register through the portal and also can refer by the Agents.

Responsibilities:

- Requirement analysis
- Taking ownership of customer issues reported and debugging, troubleshooting through to resolution.
- Involved in integration with Angular.
- Participation of internal and business calls.
- Worked on Stripe Payment
- 🔗 Developed the agent and student registration from CRM
- Creation of Apex Controller classes, Vf pages, java script buttons, validation rules, apex Test classes, process builder, scheduler class.
- Migration of classic to lightning experience.
- Creation of lightning Aura components and web components.

Project #2

Project:	Slack Integration
Client	Falkor
Environment:	Salesforce.com, Apex, Visual force, SQL
Role:	Salesforce Developer

Description: Falkor is a platform where analyst can gather data, generate insights, collaborate with team members and deliver reports.

Responsibilities:

- Involved in various activities of the project, like information gathering, analyzing the information documenting the functional and non-functional requirements. Functional needs in the application.
- Creation of VF pages, relationship queries, java script, workflows
- Participation of internal and business calls
- Involved in deployment.
- Setup the slack in salesforce.
- Creating Aura Component.
- Sending the image from salesforce to slack.

Project #3	
Project:	Case Management
Client	Valley children hospital
Environment:	Apex, Aura, LWC, VS Code, SQL, Data Loader
Role:	Salesforce Consultant

- **Description:** An Case escalation is the process of calling upon higher levels of project leadership or management to resolve an issue. When two parties are unable to agree on the resolution of an issue after a good faith effort to negotiate then an escalation is pursued to resolve the issue. VCH is a client we worked for Case Escalation system. Developed Visual force pages with lightning look and feel, sites, Escalation rules, Triggers, Batch classes, Schedule classes, Workflow rules, Email templates, Custom labels, Custom metadata types, Support processes.

Responsibilities:

- Involved in converting vf pages to lightning pages.
- Converting JavaScript buttons to Aura components
- Lightning app builder
- Involved in lightning migration challenges

EDUCATIONALQUALIFICATIONS:

▪	SSC	Sri Chaitanya e-techno school	2014	78%
▪	INTERMEDIATE SR	junior college	2016	67%
▪	DEGREE (BCA)	Albedo school of Business management	2019	73%

Acknowledgement

I hereby certify that all information stated above is best to my knowledge and belief.

Date:

k.Ajay Kumar