

## NAGA SAI VAMSI PEDAMARLA

Salesforce Developer

+91- 9676520675 | [pedamarlavamsi@gmail.com](mailto:pedamarlavamsi@gmail.com)



### Professional Summary

- Around 4 years of experience in Salesforce.com CRM Platform's
- Good experience on development and administrating the Salesforce application
- Experienced in SFDC Administrative tasks like creating Objects, Fields, and relationships among objects like lookup relationship and master detail relationship etc...
- Experience on Creating Record types, Page Layouts, Profiles, Users and Assigning Permission.
- Having good experience in organization automation processes like workflows, validation rules and approval process.
- Work experience in providing security by using Profiles, permission sets and at record level by using OWDs, sharing rules and manual sharing.
- Working knowledge on development work including triggers, apex classes, Batch classes, Controllers, and Triggers as per the business requirements.
- Ability to write complex SOQL, SOSL queries across multiple objects within the SFDC database.
- Working knowledge on Custom labels, Custom Meta Data.
- Writing and Executing the Test classes for Development Functionality.
- Experience in Developing LWC Components
- Knowledge on Integration using REST API.
- Knowledge on Apex Web Services.
- Thorough understanding and good working experience on data migration by using Data Loader.
- Capable of learning New Technologies very fast and accordingly proved.

### Experience Summary:

- Worked as Consultant-Associate with Infor from July2019 to December2021.
- Working as Associate-Projects with Cognizant Since December 2021.

### Certifications:

- Certified SalesforcePlatformDeveloper-I.
- Certified Salesforce Administrator
- Certified Salesforce App Builder
- Copado Fundamentals -1 Certified Developer

### Areas of Expertise:

- Sales & Service Cloud
- Salesforce Classic + Lightning Development & Administration
- Integration
- LWC
- Salesforce Data Analysis & Data Loading

**Educational Qualification:**

Bachelor of Technology (E.C.E) From S.R.K.R Engineering College, Bhimavaram (2015-2019).

**SkillSet:**

Competency	Expertise
Programming Languages	Apex, Java,C
Web Technologies	HTML, CSS, JavaScript
Database	SOQL & SOSL,SQL
CRM Technologies	Salesforce.com
Deployment Tools	ChangeSet,WorkBench
Editors	Eclipse,VisualStudioCode
Operating System	Windows

**Project Details:****Project # Velocity Risk –VRU- Salesforce Implementation**

Velocity Risk application is enabled CTI Integration for the contact center to handle the Inbound/Outbound calls and voicemails. Salesforce and Genesys are connected through Genesys Cloud AppExchange. Chatbot and Knowledge management functionalities are additional features part of this implementation.

**Responsibilities:**

- Worked on developing Salesforce Service cloud specific custom applications involving Salesforce- Genesys Cloud Integration.
- Involved in Pre discovery and Discovery Phase and gathering the requirement from the clients and understanding the flow of the client's system.
- Successfully Migrated 8million plus records from Client's Existing System (SQL database) to Salesforce Ecosystem.
- Worked on Implementing Data Modelling, Security Model, Ui Customization.
- Worked on various technical areas like Process builder, Approval Process and Apex Development.
- Worked on various process Automation tools like Flows, Process Builders, Workflows, Email Alerts etc.
- Worked on deployment of components using Work Bench, Data loader, Changesets etc.
- Implemented Knowledge Management Module.

- Worked on Implementing LWC Components.
- Involved in Sandbox Backup, Refreshment, Maintenance.
- Also involved in various production support activities like Application maintenance, Data analysis & migrations, Deployment management, Environment management and Reporting.

### **Project # Service Max (Philips Client)**

Service Max is application where Philips Related Hospitals were Using. Application will hold all the details regarding the Hospital equipment. It will have the location information, cases raised regarding the equipment and also contract and warranty details regarding equipment.

We need to manage all the cases, warranties and contracts related the equipment. Besides, we maintain the documents related installation, Visits for equipment installation, Philips's customer information and contacts that we need to contact.

#### **Responsibilities:**

- Worked on Apex Classes and Apex Triggers for various functional needs in the application.
- Worked on Service Max Application.
- Worked on various salesforce.com objects like Accounts, Contacts and created Various Custom Objects.
- Worked on Impementation of Security Model using Profiles,Roles and PermissionSets,SharingRules etc
- Code Debugging

### **Project # Factory Track(2020-2021)**

Factory Track is a comprehensive production automation solution designed specifically for the manufacturing industry. Using Factory Track, manufacturers can manage inventory, track labour, and automate their time and attendance operations

#### **Responsibilities:**

- Participate in Customer discussions and provide necessary clarifications to customers. As per the client requirements created custom fields, objects and applications on force.com platform.
- Responsible for writing the Test classes and helped the testing team for data preparation.
- Creating Workflow Rules, Permission Sets, Profiles, Validation Rules. Fields (Formula fields), Record types, Page Layouts for Opportunity and Opportunity Line Items.
- Working with various salesforce.com objects like Accounts, Contacts, Opportunities and Reports.
- Designed, and developed Apex Classes, Apex Triggers for various functional needs in the application.
- Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time- dependent actions.

## **Project # Cloud Suite Industrial(2019-2020)**

CSI is a solution designed for midsize manufacturing organizations. The software provides features covering accounting, sales order management, quality management, product lifecycle service, purchasing, supply chain management, project management, inventory management and equipment lifecycle management.

### **Responsibilities**

- Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, and Opportunities.
- Developed various Custom Objects, Tabs, validation rules and Visual Force Pages.
- Created page layouts, search layouts to organize fields, custom links, related lists and other components on record detail pages and edit pages.
- Developed Apex Classes and Apex Triggers for various functional needs in the application.
- Used SOQL with in Governor Limits for data manipulation needs of the application using
- Created profiles and implemented Object and field level security to hide critical information on the profile users

### **Declaration**

I hereby declare that the information given by me is true and I am solely responsible for the same.

**Name: Naga Sai Vamsi Pedamarla**

**Place: Hyderabad**