

# Vaishali Chaudhary

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## SUMMARY

A hard-working manual tester with 3+ Years of experience who is attentive to detail and has excellent time-management skills. Has achieved a high success rate in identifying bugs and suggesting ways to fix them. Experienced in working with agile management. Currently aspiring career in an organization, which provides challenges as well as opportunities to develop own skill sets, as a part of the company's enhancement.

## Work Experience

**Cloud Analogy (Jan 2020 - March 2023)**  
**iTelaSoft Pvt Ltd(June 2023-August 2023)**

**Kurukshetra, Haryana**  
**Mohali, Punjab**

### Salesforce QA

- Worked closely on different clouds - Sales cloud & Community cloud.
- Collaborated with overseas teams and generated weekly test/bug reports.
- Trained/Guided new joiners and junior resources on Salesforce admin & workbench SOQL queries.
- Technically interviewed over 50+ candidates being a part of the hiring team.
- Lead 2 regions(APR, NAR) on a project and managed QA boards for those regions.
- Worked on testing both mobile(iOS/Android) and web applications.
- Closely worked Sales cloud Admin part and worked on metadata configuration and managing roles and permission.
- Closely communicated with various team members like Developers, Business managers and other QA teams to get to better product delivery.

## Leadership Experience

### Region Lead

- Lead Asia Pacific and North America Region for an overseas project.
- Managed QA team & provided KT/training to the new team members.
- Collaborated and had brainstorming sessions with the client for QA board management and test case observations.

## Certifications

- COPADO CERTIFIED ADMINISTRATOR
- SALESFORCE ADMIN CERTIFIED
- qTest Specialist Level 1

## EDUCATIONAL CREDENTIALS

- M.C.A (Masters of computer science & applications) from Kurukshetra University, Kurukshetra (2017-2020).

## TECHNICAL SKILLS

Manual Testing | Salesforce Admin | Salesforce Sales Cloud | Salesforce Community Cloud | Microsoft Office (Powerpoint, Excel, Word) | Agile Management | q test, Test Rail, Testlink