Name	: Sanket U. Mandhare	SALESFORCE CERTIFIED — Platform Developer II
Email	: mailto:sanketmandhare.sfdc@gmail.com	SALESFORCE CERTIFIED — Platform Developer I
Mob. No.	: +91 9960215164	SALESFORCE CERTIFIED — Platform App Builder
Profile	: [in] [Trailhead]	

Summary

- **3+ years** of professional I.T. experience on **Salesforce CRM platform** as a **Salesforce Developer**.
- Experience in working through all phases of **development lifecycle** from requirement gathering, demos, implementation, testing, deployments and maintenance.
- Sound knowledge and development experience on Salesforce platform and understanding of **CRM concepts**, **sales cloud** & **service cloud** lifecycles, **community cloud**, **sandboxes**.
- Experience in configuring and customizing **standard/custom objects**, **custom fields**, **picklists**, **page layouts**, **validation rules**, **record types**, **custom tabs**, etc. as well as **workflow rules/actions**, **approval processes**, **email templates**, **process builders**, **flows**, etc. and also **reports**, **dashboards**, **report & dashboard folders**.
- Proficiency in developing the user interface using **visualforce**, **aura component framework**, **html**, **javascript, slds**, **css** and implementation of business logic in apex using **apex classes**, **standard controllers**, **custom controllers**, **controller extensions**, **batch/schedulable/queueable/web service classes**, programming using **SOQL**, **SOSL** along with executing and implementing **unit testing** using test cases to prove system conforms to specifications of business requirements as well as quality requirements.
- Excellent understanding and implementation of **Salesforce Security Model** including **profiles**, **permission sets**, **roles** and **sharing settings**.
- Client facing experience along with **designing roadmaps** for all possible solutions. Excellent communication and interpersonal skills, analytical skills, technical documentation and reporting skills.
- Ability to **meet deadlines** and **resolve problems** at all levels of organization both internally and externally. Accustomed to work in both **large and small team** environments and also coordination with cross-functional teams.
- **Overall**: **flexible**, **organized** and **dedicated** professional, eager to take on challenging tasks that utilize my knowledge & skill to grow, develop & excel at professional level and contribute my best to the organization for its overall growth.

Professional Experience

- **Senior System Executive at Eternus Solutions Private Limited** (Oct. 2019 - Present)
  - Job Description: **Senior Salesforce Developer**
- **System Executive at Eternus Solutions Private Limited** (Jul. 2017 – Oct. 2019)
  - Job Description: **Salesforce Developer**

Technical Skills

- **Salesforce Platform**:
  - **Sales cloud, Community cloud** implementations including
    - Workflow Rules, Process Builders, Flows
    - Platform Events, Data Capture Events
    - Reports & Dashboards
  - **Salesforce Development** using
    - Visualforce pages, Visualforce components, Aura Components
    - Apex Classes, Apex Triggers, Integrations using REST APIs
    - Apex Batch classes, Queueable classes, Schedulable classes
- **Web Technologies**:
  - HTML / JavaScript / CSS
- **Applications & Tools**:
  - Workbench / Salesforce CLI / VS Code
  - Dataloader
  - Git / SVN / BitBucket

Certifications

- **Salesforce Platform Developer II** (Issued by Salesforce on Nov. 2019)
- **Salesforce Platform Developer I** (Issued by Salesforce on Apr. 2019)
- **Salesforce Platform App Builder** (Issued by Salesforce on Feb. 2018)

Accomplishments

- **Stellar Performer Award**: A yearly award in recognition of outstanding contributions towards the growth of the organization won at Eternus Solutions Pvt. Ltd.
- **Hot Stepper Award**: A monthly award in recognition of outstanding performance won at Eternus Solutions Pvt. Ltd.
- **Winner of Vidyuth Hackathon** at Deloitte Consulting India Pvt. Ltd.
- **Trailhead Rank: Ranger.**
- **Counter Strike gaming competition winner** at Eternus Solutions Pvt. Ltd.

Management Responsibilities

- Conducted **technical training sessions** on Salesforce technologies for the fresher's.
- Part of **mentorship program** of the fresher's.
- Part of **technical interview panel** for the talent acquisition team for both fresher's as well as laterals.

Projects

- **Sales Cloud Implementation**
  - Role: Senior Salesforce Developer / Technical Lead
  - Project Description: Automated Sales process for U.S. based de-addiction center to streamline patient intake, verification of benefits, pre-admission, quote management, alumni management processes
  - Responsibilities:
    - Interacted with various business team members to understand the business processes, gather requirements and providing various feasible solutions as well as worked on live tickets to resolve live issues.
    - Implemented **person accounts** to fulfill the needs of B2C nature of the business and **DocuSign Gen / E-Signature** integration & customizations for quote / consent form / admission form generation.
    - Designed & implemented interactive and user friendly aura component for task management along with a location based search engine to find nearby business development partners, as a part of real time integration with **Call Tracking Matrix CTI**.
    - Designed & Implemented complex **revenue estimator engine** using apex using a layered architecture comprising of presentation layer, service layer and DAO layer.
    - Implemented **data migration utility** to import records from the production Salesforce org to new / refreshed sandbox using Sandbox Post Copy Interface.
    - Implemented **Salesforce Shield Event Monitoring** as a part of security model to keep track of various Salesforce platform events
  - Environment: Force.com Platform, Person Accounts, DocuSign, Queueable Classes, SFDX, VS Code, SVN, Kanboard, MS DevOps, Samanage Help Desk.
- **Salesforce Community Cloud Implementation**
  - Role: Senior Salesforce Developer
  - Project Description: Implementation of Salesforce Sales Cloud & Community Cloud for Salesforce Consultancy
  - Responsibilities:
    - Interacted with various business team members on daily basis to gather requirements and implemented on Sales cloud as well as community cloud along with bug fixing for various clients.
    - Designed & implemented integration with **Okta Identity Provider** using SAML, where Salesforce Administrators can set up users and provide them access to various web applications using custom pages.
    - Resolved various test class issues and performed **deployments** between the Salesforce instances
    - Overhauled the existing **security model** to more flexible, configurable and user friendly architecture.
    - Implemented a generic record sharing to dynamically share records of various objects from apex trigger as well as dynamically assigning public groups and permission sets to the users based on various criteria.
    - Performed **data migration** activities which involved migration the legacy data.
  - Environment: Force.com Platform, Customer Community, Aura Components, Lightning Pages, SLDS, JavaScript, Future Method, Schedulable Classes, REST API, Mavensmate, Sublime, JIRA, BitBucket.
- **Salesforce Utilities Development:**
  - Role: Salesforce Developer
  - Project Description: Development of various Salesforce utilities for U.S. based higher education advisor's Salesforce instance as well as unmanaged packaged products
  - Responsibilities:
    - Coordinated with a large team in understanding the existing products and implemented utilities using **unmanaged packages**.
    - Implemented visualforce pages to display more than 10k records using server side pagination for long running process of migrating external ids to custom object records.
    - Implemented a dedupe utility using a file upload functionality which allows users to upload a csv file which is read in apex and deletes the duplicate records.
    - Implemented various process builders, flows, workflow rules and approval processes as well as email templates as per the business requirements.
    - Set up various reports and dashboards for analytics as per the business requirements.
  - Environment: Force.com Platform, Visualforce Pages, HTML, JavaScript, CSS, Custom Controller Classes, Controller Extension Classes, Batch Classes, Mavensmate, Atom, Github, Mantis.

Education

- Bachelor of Engineering in Information Technology from University of Pune graduated on May 2017.

Personal Information

- Local & Permanent Address : 482/C, Shaniwar Peth, Pune, Maharashtra, India - 411030.
- Birth Date / Nationality : 31st Mar. 1993 / Indian.
- Gender / Marital Status : Male / Unmarried.
- Languages : Marathi, English, Hindi.
- Hobbies : Watching football / cricket, playing counter strike / chess /carom / mobile games.

Declaration

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Signature: Sanket U. Mandhare