

## Paresh Bhatt

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### Profile Synopsis:

**Certified Scrum Master (Scrum Alliance®)** having thorough knowledge of Agile Scrum Frame work.

Having through knowledge of Agile Scrum implementation in the organization. Able to manage multiple scrum team to facilitate them for achieving team goal.

Vast experience of managing and implementing scrum ceremonies like Sprint planning, Daily Scrum, Sprint Review & demo, Sprint Retrospective.

Knowledge of different estimation techniques like Planning Poker, Analogy, T-shirt size, Dot-voting, Affinity mapping, The Bucket System estimation, Three points analysis, Story points.

Well versed with different agile methods like Scrum, Kanban, XP, Lean

Knowledge of different Change /transformation management framework like ADKAR, PRIME, Ladder of Inferences etc.

**An ISTQB (Advance Level- Test Manager) certified QA professional** having 14+ years of experience in the areas of software testing and Quality Assurance in IT Sector on various platform.

Successful track record of strategic QA vision, quality delivery on time by leading offshore team with close coordination of onshore counter parts and stakeholders.

Actively involved in different phases of STLC starting from test initiation to test closure covering requirement analysis, estimation, scripting, execution and reporting. Contribution was extended eventually from core testing activities to auditing best practices of Quality Assurance followed thoroughly across all testing projects at organization level.

Strong advocate of agile method in product development process. I am having thorough knowledge of Sprint planning and management. To manage the Sprint as Scrum Master across the teams including train team members for the process, define Sprint goal and laid down plan to achieve the goal.

Strong stakeholder management experience across different geographical regions (US, UK, Japan , Africa, Scandinavian countries like Sweden, Finland, Norway, & The Netherlands) conducting trainings, system walkthrough/demo and other informative sessions as and when business demands.

I am having thorough knowledge of ISO 9001:2015 and ISO 27001:2013 Audit process. I am able to guide and assist ISO audit participants for preparation of required documents and to resolve NC found in the audit. I am also well versed with QMS process and its implementation. I am also having exposure to GDPR for EU region clients.

I am having knowledge about HIPAA regulations. I am working as HIPAA Security Officer for the organization.

I am having experience of team management (size up to 15 members). I am able to handle the team for routine functioning, tasks allocation and management.

**Domain Knowledge:** Having expertise in multiple domain like E-commerce, ERP, Digital Signage, Finance and Healthcare.

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### **Skills:**

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<b>OS / Environment:</b>	Windows (Web Based), Desktop, Client-Server
<b>Manual Testing</b>	Processes: SDLC, STLC Software development models: Waterfall, Spiral, V & V, Agile Functional testing, Non-functional testing, Concurrency testing, Usability testing, Accessibility testing, Globalization testing, Regression testing, API testing, Exploratory testing, Ad-hoc testing, UAT Matrixes: RTM, Defect Leakage, Defect Age, Cost of quality, Test Coverage, Code Coverage Estimation Techniques: WBS, Functional point analysis, Three-point analysis, Delphi technique, PERT Information radiators : Gantt chart, Fishbone diagram, PERT chart, Sprint burn down chart, Sprint burn up chart, Velocity chart
<b>Automation Testing</b>	Selenium with Python
<b>Defect Tracking Tools</b>	Mantis, JIRA, YouTrack, TFS/Test Manager, Trello
<b>Development Models</b>	Waterfall, Iterative, Spiral, Agile and V-Model
<b>Databases</b>	SQL Server 2005, 2014, 2016, Robo Mongo
<b>Programming Languages</b>	HTML, Java, C++, C,Python
<b>Other Tools</b>	Ms-office 365,Fiddler,Snagit,SVN,Postman,OWASP ZAP, JMeter

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### **Certification:**

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- I. **ISTQB Advanced Level – Test Manager** (ISTQB: Certificate number: ITB-CTAL-TM-00001296)
  - II. **Certified Scrum Master** (Scrum Alliance: Certificant ID: 001363475)
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### **Employment Recital:**

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Organization	Location	From Date	To Date	Role
Hops Healthcare(a division of SLK Techno labs)	Ahmedabad	May 2022	Continue..	Scrum Master
Hops Healthcare(a division of SLK Techno labs)		September 2020	April 2022	QA & Support Lead(HIPAA Security Officer)
UK client		August 2020	August 2020	Freelancer QA Consultant
Gateway Techno labs (P) Ltd.		November 2015	July 2020	Sr. QA / QA Lead
		May 2010	October 2015	QA Engineer
Logical Software Solution (now Capital Novus)		July 2008	April 2010	Test Engineer

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### Hops Healthcare (A division of SLK Techno labs)

#### Roles/Responsibilities:

##### Role:

- Scrum Master

##### Responsibilities

- Accountable for establishing the scrum process with the coordination of scrum team.
- To identify and remove the impediments for the scrum team.
- To improve the efficiency of the development team, facilitate team for better creativity.
- Coach team in order to achieve higher level of maturity at a pace that is sustainable and comfortable for the team and organization.
- Support and educate the Product Owner for backlog refining and maintaining the product backlog.
- Organizing and facilitating different scrum ceremonies (i.e. Daily Stand up, Sprint planning, Retrospective, Backlog Refinement etc.)
- Identification of different metrics to track progress and improvements.
- Providing all support to the team and lead as & when require.
- Provide assistance to the team to create information radiators like Release burn down & Sprint burn down chart etc.
- Support and encourage the use of Agile Engineering Practices within the development team.
- Always provide encouragement to the team to continuously improve their process.

##### Role:

- QA & Support Lead

##### Responsibilities

#### Test Planning and Management:

- Test Estimation, Analysis and Management of test process of project
- Preparing Test Plan and walk in through with the project stake holders
- Analyse client requirements and converting them into Functional Stories and Technically implementable pieces

- Development of Requirement Traceability Matrix, test case execution plan etc.
- Maintain and track overall testing strategy and coverage
- Handling Change Controls and accordingly update QA Milestones
- Performing reviews on QA deliverables and holding accountability to gain sign-off
- Leading offshore team to achieve delivery deadlines with quality standard
- Client Communication, Status Reporting
- Overall stakeholder management at offshore

#### **Core Testing Activities:**

- Test environment preparation
- Test data preparation.
- Test case execution on test environment viz. Web as well as mobile (Android & iOS)
- Collection of test result data from team members.
- Defect posting and test result log preparation
- Actively involved in validating business critical functions by remotely accessing client test environment
- EMR/EHR related testing process management
- HL7 Standard related testing for healthcare application on Web & Mobile platform
- Medical investigation device testing associated with healthcare application like Urine analyser, Blood analyser, ECG, Ventilator, Patient monitor etc.

#### **Co-ordination and Assistance:**

- Interaction/meeting with Development team(s) for feature knowledge and fixing test scenario for CR.
- Facilitate on-boarding activity for new member in testing team irrespective of project allocation by coordinating with multiple internal stakeholders.
- Tracking internal knowledge transfer activity during resource movement across projects based on business need.
- Guiding junior team members in their day-to-day activities (to include on-boarding support)
- Task allocation and team management
- Arranging internal team training as and when required.
- Taking active participation in QA team resource recruitment.
- Helping HR in managing interview process for the QA team members' recruitment & On boarding of new joiners.

#### **Support team Management:**

- Managing day-to-day activities of support team.
- Managing Fresh Desk tickets for support
- Task allocation and distribution among support team members
- Managing and addressing client queries and concerns.
- Co-ordinating activities and bridge the gap between development team and client to address enhancement and concerns raised by client.
- To cater client high priority requirements on urgent basis by providing hot fixes to issues raised within stipulated time span.

#### **HIPAA Security Officer:**

- To observe HIPAA compliance is follow properly in the organization
- HIPAA policy framing and implementation
- HIPAA compliance training to employees
- HIPAA compliance internal audit management

## **Gateway Techno labs (P) Ltd. (ISO 9001: 2015 and ISO 27001 certified IT MNC)**

### **Roles/Responsibilities:**

#### **Role:**

- Sr. QA/QA Lead

### **Responsibilities**

#### **Test Planning and Management:**

- Test Estimation, Analysis and Management of test process of project
- Preparing Test Plan and walk in through with the project stake holders
- Analyse client requirements and converting them into Functional Stories and Technically implementable pieces
- Development of Requirement Traceability Matrix, test case execution plan etc.
- Maintain and track overall testing strategy and coverage
- Handling Change Controls and accordingly update QA Milestones
- Performing reviews on QA deliverables and holding accountability to gain sign-off
- Leading offshore team to achieve delivery deadlines with quality standard
- Client Communication, Status Reporting
- Overall stakeholder management at offshore

#### **Core Testing Activities:**

- Test environment preparation
- Test data preparation.
- Test case execution on test environment.
- Collection of test result data from team members.
- Defect posting and test result log preparation
- Actively involved in validating business critical functions by remotely accessing client test environments
- Preparation of test script in Selenium + Python for the regression testing.

#### **Co-ordination and Assistance:**

- Interaction/meeting with Development team(s) for feature knowledge and fixing test scenario for CR.
- Facilitate on-boarding activity for new member in testing team irrespective of project allocation by coordinating with multiple internal stakeholders.
- Tracking internal knowledge transfer activity during resource movement across projects based on business need.
- Guiding junior team members in their day-today activities (to include on-boarding support)

**Logical Software Solution, Ahmedabad. (ISO 9001: 2015 and ISO 27001 certified IT MNC)[Now Knovos]**

**Roles and responsibilities:**

Role:

- QA Engineer

Responsibilities:

- Study of test specifications
- Preparation of test cases/test suite
- Execution of test cases on test and UAT environment
- Preparing test result/report
- Submission of test report and analysis to QA Manager
- To do testing of assigned modules
- To maintain test record of modules
- To do UAT testing
- Accountability of module tested for release
- To maintain team support and work assistance to other team colleagues

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**Educational qualification:**

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Qualification	Institution	University
Post Graduate Diploma in Computer Application	Parekh college of Computer Science , Mahuva, Bhavnagar	Bhavnagar University
Advance Diploma in Computer Application	NIIT, Bhavnagar centre, Bhavnagar	NIIT, Delhi
Diploma in Export Management	Institute of Export Management	Institute of Export Management
B.A. (English)	Shamaldas Arts College, Bhavnagar	Bhavnagar University

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**Personal Dossier:**

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- Language known: English, Hindi, Gujarati, Sanskrit
- Hobby: Reading, Travel, Theology, Astrology
- Preferred Location: Ahmedabad, Vadodara, Mumbai, Pune