

## **SATHISH KUMAR**

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Chennai, Tamil Nadu - 600062

### **Summary of Qualifications**

Certified Salesforce admin with 3 years 2 months of experience helping teams solve problems with Salesforce.

Eager to manage and optimize the Salesforce ecosystem at

**“Hewlett Packard Enterprise”** to discover game-changing insights and drive growth.

### **Work Experience**

#### **Salesforce Administrator**

Hewlett Packard Enterprise, Chennai (Ramanujam IT City)

January 2018 - present

- Maintained the Salesforce platform by monitoring support tickets, user issues, employee workflows and Business requirements.
- Created and maintained user profiles, workflows, Relationship, Field Dependencies.
- Set permissions for users using Object-Level and Field-Level security best practices.
- Trained employees on the Lightning App Builder and Data Management
- Hands on experience in configurations like, custom objects, tabs-apps, record types, validations, Page Layouts, reports, Data management etc.
- Worked in SFDC Administrative tasks like creating Profiles, Roles, Users, Email Alerts, Approvals, Workflows, Custom Settings, Flow Builder, Process Builder, Lightning App Builder, Reports and Dashboards etc...
- Having Skill in APEX / API's & Integration / Deployment / Triggers in Development  
HTML, CSS, JavaScript, REST/SOAP API's/SOSL and SOQL.
- Experience in data migration using Data loader - Import records / update / delete / upsert

## Education

Course/ Degree	INSTITUTION	UNIVERSITY/ BOARD	YEAR OF PASSING	CGPA/ PERCENTAGE
B.E(ECE)	Prathyusha Engineering College	Anna university. Chennai	2017	6.67
HSC	TN-State Board	Nazareth Matriculation Higher Secondary School	2013	84.16 %
SSLC	Matriculation	Nazareth Matriculation Higher Secondary School	2011	89.6 %

## Skills

- Salesforce platforms: Sales Cloud, Marketing Cloud, and Service Cloud
- Skilled in process automation and system configuration
- Passionate about optimizing office productivity
- API
- Automation
- CSS
- HTML
- Administrative Works
- JavaScript
- Data Management

## Certifications

- Salesforce Certified Administrator (ADM 201)
- Business Administration Specialist (SUPERBADGE)
- Lightning Experience Reports & Dashboards Specialist (SUPERBADGE)