Shachi Deoras

Email: mail2shachi.deoras@gmail.com **Phone: (M)** +91 9019031757

Almost **10 years** of IT experience in **Project Management & Business Analysis.** Seeking challenging position to utilize my experience with different skill sets and provide me an opportunity towards organizational as well personal growth.

Competency Matrix

- Business Research & Analysis
- Function Point Analysis
- Software Development Life Cycle
- Project Management
- Requirement Analysis & Re-Engineering
- End to end RPA implementation
- Solution & Architecture

- Scoping / Budgeting
- Documentation (High Level Design, BRD)
- Business Case
- Stakeholder Management
- Business Analytics
- Lean Six Sigma
- Technical & Client Support

SYNOPSIS

- Involved in opportunity assessment of local markets & shared services for various verticals as part of **Digital Business Transformation Program** to identify **potential solutions** and **re-engineering opportunities**

- Interact with the Clients to understand and **analyze the business requirements, translate to technical requirements** and implementing the flow end to end **with appropriate solutions.**

- Comprehensive experience in design, customizations and implementation of software applications with requirements specification document (**BRD, FRD, Solution Design Document & IAD**) & mock-ups using **iRise and wireframes.**

- Preparing elapsed plan, **Time-cost estimation & Business Cases** with potential benefits and savings.

- Perform **Function Point Analysis** (IFPUG) to measure & validating the productivity of the functionalities delivered.

- Hands-on experience on using **UML modeling** for designing end-to-end **sequence, component diagrams & swim-lane flows**.

- Involved in pre-sales activities, preparation of **RFP** (Request for proposal), **RFQ** (Request for Quotation), POC (Proof of Concept), **Functional testing & UAT**.

- Documenting **Gap analysis, Impact analysis & Traceability Matrix** for project.

- Onsite experience of **managing multiple projects** and **Stakeholders**.

PROFESSIONAL ASSIGNMENTS

Genpact India Private Limited, Pune, India   **(Since March'20)**
Senior Manager- Robotics Process Automation- Blue Prism, UI Path and Automation Anywhere

Project Name/ Area	Client	Project Details
Digital Transformation initiatives	KONE	Applied LSS principles to improve the processes in PTP, OTC, RTR and FP&A towers.
Manual Journal Entries	KONE	Automated MJE process using Blue prism as RPA tool.
Reconciliations	KONE	Automated reconciliation process using UI path as RPA tool.
Opportunities in PTP and RTR Domain	KONE	Identification and implementation of automation opportunities in different domains. (Quick process automation and RPA)

Vodafone Shared Services, Pune, India   **(April'17- Feb'20)**
Deputy Manager- Robotics Process Automation – Blue Prism and UI Path Tools

Project Name/ Area	Client	Project Details
Digital Maturity Idex Assessment- **Enterprise**	VF-Hungary, VF-UK	Automation opportunity identification for processes in Enterprise area.
Digital Maturity Idex Assessment- **Care**	VF-UK, VF-Newzeland	Automation opportunity identification for processes in complete care.
Digital Maturity Idex Assessment- **HR**	VF- SouthAfrica	Automation opportunity identification for processes in HR area.
Digtal Business Solutions- **Finops & Non Finops**	VF- Greece, VF-Hungary, VF UK	Automation opportunity identification for processes in finops area.
Digital Business Solutions - **COPS**	Vodafone Shared Services, VF- Egypt	Automation opportunity identification for processes in customer operations area.
DBS- Vodafone **Roaming Services**	VF- Luxembourg	Automation opportunity for roaming services using BI tools.

British Telecom, Bangalore, India   **(April'16- Mar'17)**
Business Analyst

Project Name/ Area	Client	Project Details
Refactored Standard Quote and order creation- Enterprise	British Telecom UK	Enhancing the existing application used by sales team for creation of quote and order for all the new or existing enterprise customers

Exilant Technologies Pvt. Ltd., Bangalore, India   **(June'14- Mar'16)**
Process Architect RPA- Fusion tool

Project Name/ Area	Client	Project Description
ATM Dispute Management & Account opening process	ICICI Bank	Automation for Dispute Management process, Account Opening process .
Prime Brokerage & Credit Risk Process	Deutsche Bank	-Automation of Prime brokerage process for a Investment Banking specially for Equity prcoess. - Automation for Credit risk proccess.
Travel Desk management	Interglobe	Automation for travel desk support process.
Invoice Process, Reconciliation, Procure to Pay & Payments Process	DSM Shared Services	Automation opportunity for Accounts payable processes.
Salary upload process	Axis Bank	Automation for upload in bank accounts.
Insurance Eligibility check	IGATE	Automation for Insurance eligibility check process

IBM Global services, Bangalore, India   **(Mar'11- May'14)**
Business Analyst

Project Name/ Area	Client	Project Description
Global Integrated Order Management	AT&T	- Enhancing the existing application used by customer or sales team for creation of orders for all the new or existing enterprise/SOHO customers - Defining component level arichitecture for new product design and service i.e. ANIRA and AVTS.

TECHNICAL PROFICIENCY

- **Functional Skills:** UI Path, Blue Prism, Automation Anywhere, PEGA, Redwood, Fusion, Re-engineering, web crawling, Chat-bot, Estimations & Function Point Analysis

- **Tools** – Datastage (7.1,7.5,8.7), Rational Clear Quest, HP Quality Centre, Visio, SAP, Jira, Oracle, SQLPLUS, Salesforce, Service Now, Remedy

- **Testing skills** – Web based GUI testing, Interface testing, and Database testing

- **Industry Knowledge:** Telecommunications, E-commerce, Retail, Finance & Accounting, BFSI

- **Software Development Process:** ITUP, Waterfall, Agile

CERTIFICATIONS

- RPA Business Analyst
- UI Path Developer
- Estimation Techniques
- Scaled Agile Framework (SAFe)
- Lean Six Sigma
- ITliRise Certified Modeler
- Oracle Database 11G: SQL Fundamentals 1

ACADEMIA

- **B.E. (Computer Science)** from Government Engineering College-Bilaspur, CSVTU University in 2010.
- **Intermediate (Mathematics)** from Maharshi Vidya Mandir, Bilaspur(CBSE) in 2005.
- **10th** from Maharshi Vidya Mandir, Bilaspur(CBSE) in 2003

INTERESTS

Traveling, Music, Coffee