



PROFESSIONAL SUMMARY

- **Having over six years of experience in IT, including 1 year as a Salesforce administrator and 2 years as a Salesforce developer.**
Additionally, I am a certified administrator.
- Good exposure to **Lightning Aura** and **LWC programming**.
- Developed **Lightning Web Component** with custom HTML elements, built using HTML and modern JavaScript
- Worked on **Classic to Lightning migration process**.
- Worked on **enhancement of the existing application from classic Salesforce platform to Lightning**.
- Developed various **Apex classes, Controller classes** and **Apex Triggers** for various functional needs in the application of LWC with best practices.
- Implemented **Lightning Tabs** as per the business user request which helps them in reducing the clicks and Navigation.
- Experience in **Development, Administration, Configuration, Implementation** and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- Experience in use of **Standard and Custom controllers of Visualforce in development** of custom Salesforce pages as expected by business requirements.
- Primary level experience in working on **web services** and giving solutions by **SOAP** and **REST** integrations.
- Primary level experience in working on **Experience Cloud(Community Cloud)**.
- Proficient knowledge of **Governor limits**. Experience in optimization of existing code in accordance to the governor limits.
- Participated in all stages of **Software Development Life Cycle (SDFC)**
i.e., System Analysis, Design, Development and Testing Expertise.
- Strong Knowledge of **SFDC standard Data structures** and familiarity with designing **Custom Objects** and Force.com platform and Force.com Sites.
- Experience in understanding business requirements to design the required entities like custom objects, creating the **lookup, master-details relationships and junction objects**.
- Experience in creating various **Reports** (summary reports, matrix reports, pie charts) **dashboards** and **Report Folders**.
- Experience working in **Agile methodology** and attended daily status meetings
- Experience in using **Data Loader for insert, update and bulk import or export of data** from Salesforce.com Objects.
- Experience in using declarative features like **validation rules, Flows, Process Builder, workflows, approval process, dynamic approval process, sharing rules** automation for satisfying complex business process automations.
- Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.

SFDC Technologies	Standard and custom objects, Flows, Process Builder, Workflow, Approvals, Apex Classes/Controllers, Apex Triggers, Test Classes, SOQL, SOSL, Visualforce Pages, Data Loader, Reports, Dashboards, Force.com IDE, Aura,LWC,web services.
Languages	Apex, Visualforce, JavaScript, HTML, CSS.
Tools & Technologies	Force.com Data Loader, Data Import Wizard,Force.com Platform (Sandbox and Production), Visual Studio, Workbench, JIRA.
Operating systems	Windows 98/NT/XP/Vista/7/8, Windows CE, Linux.

WORK EXPERIENCE

Project Name	Event Management System
Client	Confidential (USA Client, TCS)

Role: Salesforce Admin and Developer

Work duration: February 2021-Present

Domain: BFSI (Banking, Finance Services and Insurance)

About Client:. Client is a huge organization in the USA which has many activities related to business and trade management. They have 1000s of clients and volunteers to run their activities around the world. For this mass process, they regularly conduct corporate events throughout the world and for that they are using a project of Salesforce.

This project has information like events details, speaker details, attendee details and various processes they followed. They mostly conduct 100s of such events in the world per month. The project was created for employees of the organization to enter these data and maintain the details.

Roles and Responsibilities:.

- Created a modern lightning app using Lightning Design system, Lightning App Builder and Lightning Component Features.
- Upgraded some apps from salesforce classic to lightning experience to develop a rich user interface.
- Created multiple lightning components, added CSS and Design parameters that make the lightning look and feel better.
- Written Batch Apex for asynchronous data updates. Created Email Template for email alerts and used analytical snapshots for bi weekly reports.
- Used Force.com, Visual Studio for development of Apex class, Triggers, Lightning Web components.
- Used SOQL and SOSL queries within governor limit for data manipulations.
- Worked on integrating Salesforce system using REST API
- Expose Apex method/class to external system using REST API's
- Password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.
- Involved in setting up field level access for each custom object created based on the user's role within the organization.
- Developed various Custom objects, Tabs, Entity-Relationship data model, validation rules, Components
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.
- Use workflows,flows and Process builder and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Migrated the code/component from one sandbox to other sandbox or production using change Set.

Project Name	Training and Placement Management System
Client	Confidential (USA Client, TCS)

Role: Salesforce Admin and Developer

Work duration: December 2019-February 2021

Domain: Retail

About Client: Client is a million-dollar business serving many customers across the globe, and is using Salesforce platform to maintain its huge training and placement business. They use various standard features of Salesforce like lead management, case management and ensure quick solutions to customers as well as business growth. By using features like web-to-lead, web-to-case they are providing an interactive platform for customers. Also we

have used many custom objects, automation and custom code used like APEX, VFP in this project to make this training business on Salesforce

They have a facility to give IT training courses in online as well as offline mode. They also offer placement services for candidates in various countries and charge an amount once the candidate is placed.

The project includes information about the student, course, trainer, training deal, and placement details, as well as the processes they followed.

Roles and Responsibilities:

- Involved in SFDC application setup and customization to match the functional needs of the Company..
- Designed, developed and deployed custom object, page layout, custom tabs, visualforce pages, components, apex class, triggers to suit the need of application.
- Developed SOQL and SOQL queries to get data from different related objects .
- Worked on password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.
- Involved in setting up field level access for each custom object created based on the user's role within the organization.
- Developed various Custom objects, Tabs, Entity-Relationship data model, validation rules, Components
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Involved in customizing custom objects, tabs, fields, page layout as per the business need.
- Implemented Email-to-Case, Web-To-Case for entering customer case in cases Tab
- Involved in creating and customizing email templates and configuring them to the email alert within workflows, process builder, flows for standard and custom objects.
- Migrated the code/component from one sandbox to another sandbox or production using change Set.

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Project Name	Database Migration Factory
Client	Confidential (UK Client, TCS)

Role: Database Administrator (DB2/Sybase/Oracle)

Work duration: Apr 2016-Dec 2019

Domain: Retail

- Interact with Various owners of Sybase/DB2/Oracle servers and understand their requirement to upgrade their servers.
- Effective communication with both technical and non-technical projects stakeholders.
- Provide in depth analysis and hosting weekly calls with the development team and stakeholders.
- Responsible for doing the pre migration and post migration analysis of the servers.
- Responsible for helping the customers with upgrade of UAT, TEST, QA and PROD environments.
- Responsible for helping the continuous interaction with customers to provide them the update.

EDUCATION

BE – Electronics and Telecommunication from Bapurao Deshmukh college of Engg, Sewagram(2011- 2015) with 71.90% aggregate.

PERSONAL DETAILS

Date Of Birth : 16th Apr 1993
Marital Status : Single
Language Known : English, Marathi, Hindi
Current Location : Pune
Current Company : Tata Consultancy Services (TCS)