



#### SHOBHITHA VUKKISILA

## PROFFESIONAL SUMMARY

- Having 4.8 years of total IT Experience and 3.8 years as Salesforce, Conga CPQ/CLM Developer
- Salesforce Admin Certified
- Good exposure on Lightning Experience, Lightning app builder, flow builders.
- Proficiency in SFDC Lead Management, Opportunity Management, Case Management.
- Experience in Apttus CLM, created Templates for proposals.
- Experience in Apttus X-Author for Templates
- Experience in Sales & Service Cloud.
- Experience in Apex, triggers.
- Involved in User Story Estimation, code review
- Prepared Technical and Functional design documents.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks, and actions.
- Experience in data migration using Import wizard, Apex Data Loader.
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Proficiency in Managing users, Apps, Security controls.
- Provided Training on Apttus CPQ for junior resources
- Proficiency in Domain Management, Data Management, SOQL.
- Expert in Preparing Data Dictionaries, KT documents & Spreadsheets.
- Worked on sandbox and Production, Resolving Production Issues within the given time line with Proper unit testing.
- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.

# SKILLS & ABILITIES

Platforms : Lightning Experience, Salesforce Classic.
Technology : Salesforce.com CRM, Force.com, Lightning.

• **Environments** : Production (unlimited) Sandboxes

#### **EXPERIENCE**

COMPANY NAME: ACCENTURE Designation: Software Engineer

Project: CPQ

May 2021 to Jan 2023

#### Role & Responsibility:

- Create products, maintain bundles
- Create constraint rules (Inclusion, Exclusion, Validation)
- Create price lists and price list items, matrices
- Created product pricing based on Attributes and Line-item fields
- Used Product Attribute Rules for restricting attribute visibility, picklist values.
- Created Product visibility rules to filter products on catalog pages
- Created Proposal Templates using X-Author Contracts
- Worked on pricing adjustments using Price rules.
- Handled Data Security, Reports & Dashboards, auto mated process works.
- Write Apex Triggers

COMPANY NAME: ACCENTURE Designation: Software Associate

Project: Sales cloud Implementation

March 2019 to April 2021

### Role & Responsibility

- Create products, maintain bundles
- Create constraint rules (Inclusion, Exclusion, Validation)
- Create price lists and price list items, matrices
- Created product pricing based on Attributes and Line-item fields
- Involved in Administration, salesforce configuration and Deployment activities
- Worked on data management activities
- Preparing data dictionaries & KT documents
- Handled Data Security, Reports & Dashboards, auto mated process works.
- Worked on Sandboxes and production environments, resolving production issues with in the given time line with proper unit testing

COMPANY NAME: ACCENTURE Designation: Software Associate

**Project: Sales cloud** 

#### Feb 2018 to Feb 2019

### Role & Responsibility:

- Create Test scenarios, test scripts
- Created test cases for requirements
- create defects as part of System Integration Testing
- Test requirements, regression testing, smoke testing.
- Maintained defects in Jira