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**Archana**

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**Professional Summary:**

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| * Having 9+ years of IT Experience including 6+ years of salesforce full life cycle (SDLC) implementation experience as Salesforce Developer and Salesforce Administrator and Salesforce developer with 5+ Years of Lightning experience and CPQ in the areas of Design and Development of high scalable Applications, Including Health Cloud, Service Cloud, Sales Cloud, Financial Services Cloud, Commerce Cloud and Community Cloud along with the Lightning Communities by developing and integrating.
* Have great working information in questioning salesforce.com and having involvement with wellbeing pharma and administration and deals cloud data set utilizing SOQL and SOSL inquiries utilizing Force.com Explorer.
* Strong experience working and creating with Lightning Custom Components (LWC and AURA) , Apex classes and programming in Apex code ,Triggers, Controllers and Controller Extensions.
* Experience in actualizing Salesforce Custom articles, Custom fields, Junction objects, Master-Detail connections and Look-Up connections.
* Strong involvement in TDD Test-driven Development and persistent Integration measure.
* Experience in plan of Dashboards, information official and different segments according to the customer and application necessities and consciousness of the lead representative cutoff points for a multi-occupant condition.
* Worked on REST API reconciliations and social affair announcing prerequisites and changing into Salesforce Einstein Analytics, reports and dashboards.
* Involved in Data Integration and Migration by utilizing Force.com information loaders, online import wizards and informatics cloud and Jitter bit.
* Personally, investigating Salesforce Lightning application manufacturer which upgrades UI and intuitive application building and great information in Aura Application.
* Built intuitive wizard-like and Custom GUI utilizing Visualforce page and furthermore coded worker side peak contents (Controllers, aide classes and triggers) actualizing complex business rules for numerous clients and profiles furnished with documentation.
* Sound Knowledge on Agent reassure and adjustable designs, Analytics previews, Asset the board and item following, Auto-proposed arrangements.
* Experience with Case auto-task, Case email automated message, Case acceleration rules and lines, Case the executives and history following, Case group cooperation and Console Customization.
* Creating application, focal points, and dashboards utilizing Einstein .Visualize information using all the gadgets accessible with Einstein, Understand Einstein for Sales, Service, and Marketing independently. Involvement with building up the Salesforce versatile applications.
* Expert in Query language utilizing SOQL and SOSL explanations.
* Experience in Data Migration utilizing Data Loader Import Wizard and timetable the clump utilizing Jitter Bit.
* Strong Experience in Code Migration utilizing Force.com IDE, Change sets and utilizing ANT moreover. .
* Expert in SFDC Administrative aptitudes like making Profiles, Roles, OWD, Users, Relationships, Page Layouts,
* Email Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events.
* Extensive experience of utilizing explanatory highlights like Validation rules, for fulfilling complex business measure mechanizations.
* Worked broadly on Siebel devices design to actualize Siebel Applications.
* Workflow Policies, Runtime occasions, Script, User Properties, Business Services and RCR's.
* Hands on involvement with Inbound and Outbound web administrations.
* Working in salesforce Marketing Cloud is a client relationship the executives CRM stage for advertisers
* that permits them to make and oversee promoting connections and missions with clients.
* The Marketing Cloud joins coordinated answers for client venture the executives, email, versatile, web-based media, web personalization, promoting content creation, content administration and information examination.
* Experiencing the B2B and B2C Marketing Automation. Salesforce is essentially set up utilizing a Business to
* Business B2B model when contrasted with a Business to Customer B2C model. Salesforce can be adjusted to empower what are called individual records.
* Proficiency in SFDC Administrative errands like making Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events.
* Experience in Salesforce Testing and Administration crossing all features of bundle programming and SaaS application execution.
* Experience in mass information movement from Excel, MS viewpoint and Legacy Systems to Salesforce.com utilizing Apex Data Loader, Import Wizard.
* Maintained the utilitarian zones of Data the board, Sales determining, Contacts, Leads, Campaigns, Dashboards and Reports.
* Well versed in distributed computing and on-premise foundation combination for Salesforce.com utilizing Force.com stage, Batch Apex, Web Services with outsider applications.
* Experience in working with information bases, for example, Oracle, MySQL, and DB2 and have sound information in making tables, Views and composing DDL, DML SQL inquiries.
* Knowledge in Bit basin and how to push the code in Bit Bucket utilizing Source tree and utilizing order line too.
* Hands on involvement with planning and creating dynamic web content utilizing HTML, XML, CSS, JavaScript and other web improvement innovations. Information in DHTML, is an assortment of advancements utilized together to make intuitive and energized sites by utilizing a mix of a static markup language, for example, HTML, a customer side scripting language, for example, JavaScript, an introduction definition language, for example, CSS, and the record object model DOM.
* Expertise in Server-side programming/improvement utilizing Java, JSP, Servlets, and XML and conveying in application workers Jobs and WebLogic.

**Certifications:** * Certified Salesforce Platform Developer-1.
* Certified Salesforce Administrator.

**Professional Experience:****Walgreen Company, Chicago, IL** **Sr. Salesforce Developer****Oct 2018 - Till date****Responsibilities:*** Upgraded from Salesforce exemplary to lightning and Implemented Salesforce Community Cloud I just from beginning to finishing and it went live as of late.
* Developed Lightning applications utilizing lightning Components and made them viable with salesforce1 versatile application.
* Implemented Salesforce Lightning Components for little arrangement of clients for tweaking reports and dashboards utilizing Einstein Analytics gives a genuine 360-degree perspective on client that is quick and intelligent. It enables to make quick logical move on bits of knowledge to make undertakings, open client record, babble to colleagues and make a move in salesforce.
* Worked on changing over Salesforce exemplary VF pages into lightning utilizing lightning segments and lightning App developer.
* Created many Email Templates and Mail Merge Templates and doing the mail converges for various norm and custom items in lightning experience.
* Worked on Salesforce to speedy book combination.
* Worked with External items in Salesforce which is another element presented with helping parts.
* Designed, created, test and sent custom Salesforce applications programming utilizing CPQ, APEX Classes, Controller Classes, Batch APEX and APEX Triggers for different useful needs in the application.
* Designed website pages utilizing Visual power dependent on their business needs.
* Experienced utilizing Force.com IDE for making, adjusting, testing, and conveying Force.com Applications.
* Maintenance of introduced Managed Packages in lightning utilizing Apex. Experienced in utilizing Data Migration device called Data Loader.
* Visualforce Pages for lightning experience, Alternates for Java Script Codes, Sharing Visualforce pages among Classic and lightning.
* Created Reports and Dashboards to follow Opportunity pipeline/Stages for Management deceivability.
* Designed, and created Apex Classes, Controller Classes, expansions and Apex Triggers for different useful needs in the application.
* Used SOQL and SOSL with thought to Governor Limits for information control needs of the application utilizing stage data set articles.
* Responsible for all the exercises identified with designing Data Loader, transferring information in CSV records into salesforce.com, checking for the accuracy of the information.
* Provided progressing SalesForce.com support and organization administrations including intermittent information purifying, custom items, work process.
* Packaged and Deployed customizations from Sandbox to different situations utilizing Force.com IDES.
* Help clients with Chatter groups/Groups and follow application also.
* Created/Introduced new Record Types on Various Objects.
* Created formats, endorsement measures, endorsement page designs and characterized endorsement activities on them to computerize the cycles.
* Designed different Webpages, Survey Documents in Visualforce for catching different client enquiries and Implemented rationale for moving cases to various lines dependent on the sort of client enquiry.
* Provided business answers for customers across the country, extending from Salesforce Sales Cloud, Service Cloud, and Salesforce1 Mobile Development.
* Involved in movement of Chatter capacity to new Salesforce1 stage for more than 8,000 clients including definition,
* Guidelines and use of Chatter and joining with Salesforce1 stage.
* Worked adequately to guarantee that the information is ensured and is made accessible to the approved clients by altering the client Roles, Role orders, Profiles and Sharing settings and Permission Sets.
* Involved in information planning and relocation of information from heritage frameworks to Salesforce.com Objects and fields.
* Resolved bugs in Service Cloud.
* Used Salesforce Lightning system presents application designers with the chance to assemble dynamic web applications.
* Used the Full Copy Sandbox for testing and moved the code to the organization example subsequent to testing.
* Worked on different Salesforce.com standard items like Accounts, Contacts, Cases, Reports and Dashboards.
* Developed and arranged Dashboards, Ad hoc Reports and Report Folders, Report Types for various client profiles dependent on the need in the association.
* Configured the settings and correspondence formats and allowed high volume entryway clients to objects in client gateway.

**Environment:**Apex classes, Triggers, Visual Force (Pages, Component and Controllers), Chatter, Data loader, Force.com API, Workflow and Approvals, Reports, Custom Objects, Batch Apex Interface, Custom Tabs, Email Services, Security Controls, Sandbox**Kaiser Permanente, Berkeley, CA** **Sr. Salesforce Developer/ Administrator****May 2016 – Sep 2018****Responsibilities:*** Worked as Business System Analyst to give proposal and planned the best answers for actualizing new business thoughts.
* Worked on improvement, execution and update zeroing in on Community Cloud, Sales cloud and Service cloud and Financial Cloud also. I've been intended for high-contact customer relationship the executives. It enables anybody interacting with customers to convey the customized, proactive assistance that customer expect. Quicken client profitability with innovation that encourages them draw in with customers more than ever and manufacture further, enduring more productive connections.
* Creating reports and dashboards utilizing Einstein Analytics. EA dashboards are implanted on client record on the business cycle with any information from salesforce and different frameworks
* Created Page Layouts to sort out Fields, Custom Links, Related Lists and different Components on Record Pages.
* Implemented Apex Triggers, Apex Class for mechanization of the business cycle on Account, Contact, Opportunity and Custom Objects.
* Wrote an Apex Trigger on Contact for cross-object field update for detailing purposes.
* Created Visual Force Pages utilizing Standard Controllers, Custom Controllers, Extension Controllers and Web Services API. Made new User Interface utilizing JavaScript, HTML and CSS in Visual Force Pages.
* Involved in incorporating salesforce with outside ace information utilizing SOAP and REST API and coordinated web benefits by producing WSDL documents to remove information from outer frameworks to show in force.com.
* Worked on Salesforce1 Platform to manufacture Mobile App by empowering Lightning Components for use in Salesforce1 versatile stage to make Lightning Application portable.
* Worked on Lighting segments, associate, measure Builder, Schema Builder in the current association.
* Enabled Aura Framework, by including Aura Attributes and Aura Handlers for Events to zero in on Logic and Interactions in Lightning Applications.
* Customized Reports and Dashboards for business use and added lightning segments to lightning pages and record pages.
* Retrieved some information and its usefulness from Third-Party API's and shown inside the Lightning segment.
* Worked on Case Assignment Rules to guide the case to fitting gathering, for example, Stories and PCS Central Support.
* Administered, Configured and kept up Salesforce.com application User Profiles, Roles, Assigning Permissions, Generating Security Tokens, Validation Rule and Upgrade Installation.
* Worked on Salesforce.com Standard Objects, for example, Accounts, Contacts, Opportunities, Campaigns, Cases and Solutions.
* Used field level security alongside page formats in Lightning to oversee admittance to specific fields.
* Tested applications by affixing numerous segments to a Lightning Application in this manner conveyed Applications from Sandbox to Production.
* Performed managerial errands, for example, overseeing Accounts, Contacts and Cases, setting Workflows and Approval
* Process for affirming new records and another business cycle.
* Handled Case Management by Configuring Email-to-Case for the end client to present a case through Outlook.
* Created and arranged Email layouts, which were utilized by PCS Central clients for endorsement measures and other field refreshes.
* Customized Salesforce.com User Profiles by setting Standard and Custom items formats, Custom App, Field-level Security, Permission Sets for customer administrations and promoting.
* Customized Chatter articles and tabs to see progress and conversation on business measure.
* Used SOQL and SOSL for information control needs of the application utilizing stage information base articles.
* Worked on various Sandboxes for improvement and testing; Involved in moving the code to creation occasion in portions utilizing Change Set.
* Involved in Test arrangement Aptos inside Sandbox situations to guarantee that once clients are allowed admittance, all the perspectives are completely useful.
* Configured Chatter to follow messages from Outlook to Salesforce by following a client.
* Responsible for week after week and month to month Data Export, updates and reinforcement for the association.
* Used Apex Data Loader to Insert, Update and Import information from Microsoft Excel into Salesforce.com.

**Environment:** Salesforce.com, Force.com, Data Loader, Lightning, Apex Classes, Controllers, Triggers, Visual force, Sales Cloud, Service Cloud, Data Migration, Informatics, SOQL, SOSL, Workflow & Approvals, Custom Reports, Dashboards, Windows.**Siemens, Bangalore, India** **Salesforce Developer/Administrator****Oct 2014 – July 2015****Responsibilities:*** Interacted with different business colleagues to assemble and report the necessities. Actualized the necessities on Salesforce.com stage and Force.com IDE Plug-in utilizing Eclipse.
* Implemented Salesforce Service cloud and Opportunity Management (Case the executives, Entitlement the board, Product and value book, High volume client gateway, Partner entrance, Visualforce destinations) for business backing and specialized help for its channel clients.
* Web-to-case, email-to-case was designed for case the executives. Actualized Real–time/clump information reconciliation and immense information movement from Siebel to Salesforce utilizing informatics for different items in Salesforce.
* Developed Apex Triggers, Apex Classes and Test Methods.
* Developed different Custom articles, Tabs, Entity-Relationship information model, approval rules, Components.
* Customized client Roles, Role progressive systems, Profiles and Sharing settings to guarantee that the secured information is accessible just to the approved clients.
* Customized dashboards to give every day estimates and track openings, bargain enlistments and client commitment.
* Customized Reports to follow use for profitability and execution of business focuses and their business groups.
* Designed and built up the Visualforce page and Apex regulator for the finished unit on PM comfort unit.
* Involved in social affair the business prerequisites for the anticipating finished units and offer agreements.
* Configured and built up the triggers, work processes, approval rules and having hands on the arrangement cycle from one sandbox to other.
* Maintained information neatness and exactness by including custom approval rules, custom equations.
* Used work processes to oversee information stream across different items.
* Defined query and ace detail connections on the articles and made intersection objects to set up availability among objects.
* Responsible for creating complex Custom Approvals measures.
* Involved in introducing and arranging Managed and Unmanaged Packages.
* Involved being developed of Time-based Workflow Rules, Triggers, Validation Rules, and different customizations with Salesforce.com.
* Assigned work processes for Lead change, moves, blending copies, overseeing web-to-prompt track reactions to online missions.
* Used Apex API to execute stream and value-based proclamations.
* Used the sandbox for testing and moved the code to the sending occasion subsequent to testing.
* Created Visualforce Email Templates, Mail Merges and mechanized Email Process to send establishment directions to new and existing clients.
* Raised deserts and performed following utilizing RALLY and answered to designers and test director.
* Involved in refreshing and execution of Test Cases as indicated by the necessities.
* Used Data Loader for information the executives in force.com stage.
* Used Data Loader for addition, update, and mass import or fare of information from Salesforce.com Objects. Utilized it to peruse, concentrate, and burden information from the comma isolated qualities (CSV) records.
* Involved with Salesforce.com Premier Support and took care of the help cases with the assistance salesforce.com uphold.

**Environment:** Saleforce.com platform, Data Loader, Import Wizard, File Maker Pro, Apex, Apex API, Visualforce Pages, Visual Flows, Data Migration, Dynamic Document Packages.**HDFC Bank, Bangalore India** **Salesforce developer****May 2013 – Sep 2014****Responsibilities:*** Gathered necessities and creating customer explicit arrangements by understanding client's business and specialized condition.
* Defined query and ace detail connections on the items and made intersection objects to build up network among objects.
* Created Custom Profiles, Public Groups and Roles to disseminate client rights and usefulness.
* Worked on different salesforce.com standard articles like Campaigns, Leads, Accounts, Contacts, Opportunity, Reports and Dashboards.
* Created distinctive work process rules and Approvals, Email Templates to run the Territory Assignment rules.
* Designed and built up the Custom articles, Formula fields, approval rules, Page designs, Components, Visual Force Pages to suit the necessities of the application.
* Performed itemized investigation of business and specialized prerequisites and built up the Apex classes utilizing other Platform based advances like Visual Force, Force.com IDE.
* Used SOQL and SOSL for different information bringing and control needs of the application utilizing stage information base articles.
* Developed configuration archive for information loader-based coordination.
* Designed, created and conveyed Apex Classes, Triggers, and bundles for different useful needs in the application.
* Created work process governs and characterized related errands, time set off assignments, email alarms, recorded updates to execute
* business rationale.
* Designed the Custom Visual Force pages for Lead transformation, consolidating copies.
* Created email formats and inbound messages utilizing Visual power for the customers and clients.
* Integrated Salesforce.com with SAP utilizing informatics.
* Integrated with an outside framework utilizing Web Services Callouts for purging the Address and spare the information in the pages of salesforce.com.
* Integrated the SOAP and REST based Web Services for extricating the information from outer frameworks to show in the pages of salesforce.com.
* Prepared test plan and experiment archives for Visibility application.
* Provided uphold continuous salesforce.com support and organization administrations including intermittent information purifying, custom items, work process and triggers.
* Developed and arranged different Reports for various client profiles dependent on the need in the association
* Used the Force.com IDE for testing and relocated the code to the organization case subsequent to testing.

 **Bharti Airtel, Bangalore, India**  **Software Developer** **June 2011 – May 2013** **Responsibilities:*** Designed and developed the application using agile methodology.
* Implementation of new module development, new change requirement, fixes the code. Defect fixing for defects identified in pre-production environments and production environment.
* Wrote technical design document with class, sequence, and activity diagrams in each use case.
* Created Wiki pages using Confluence Documentation.
* Developed various reusable helper and utility classes which were used across all modules of the application.
* Involved in developing XML compilers using XQuery.
* Developed the Application-using Spring MVC Framework by implementing Controller, Service classes.
* Involved in writing Spring Configuration XML file that contains declarations and other dependent objects declaration.
* Used Hibernate for persistence framework, involved in creating DAOs and used Hibernate for ORM mapping.
* Written Java classes to test UI and Web services through JUnit.
* Performed functional and integration testing, extensively involved in release/deployment related critical activities. Responsible for designing Rich user Interface Applications using JSP, JSP Tag libraries, Spring Tag libraries, JavaScript, CSS, HTML.
* Used SVN for version control. Log4J was used to log both User Interface and Domain Level Messages.
* Used Soap UI for testing the Web Services.
* Use of MAVEN for dependency management and structure of the project.
* Create the deployment document on various environments such as Test, QC, and UAT.
* Involved in system wide enhancements supporting the entire system and fixing reported bugs.
* Explored Spring MVC, Spring IOC, Spring AOP, and Hibernate in creating the POC.
* Done data manipulation on front end using JavaScript and JSON.

**Environment:**Java, J2EE, JSP, Spring, Hibernate, CSS, JavaScript, Oracle, JBoss, Maven, Eclipse, JUnit, Log4J, AJAX, Web services, JNDI, JMS, HTML, XML, XSD, XML Schema, SVN, Git.**Education Details:*** Master’s in Computer science from NPU University, CA USA.
* Bachelor’s degree in Electronics and communications from JNTU, Hyderabad India.
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**Personal Attributes:**

* Can efficiently communicate with different levels of people in the Organization.
* Quick learner and easy to grasp skills.
* Strong believer of team work with good coordinating skills Flexible to work for extended hours based on requirement.