Facebook id: <https://www.facebook.com/nasirajaz>

8123579651

ajaznasir121@gmail.com

NASIR AJAZ

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| --- | --- | --- |
| Objective |  | An enthusiastic, innovative and self-disciplined individual seeking an opportunity to play challenging and creative role in the field of IT industry with a commitment to Company’s excellence |
| skills and abilities |  | * Knowledge about Oracle UCP/UCM(oracle cloud) and Order management * Proficient with Oracle CPQ - Good understanding of quote to cash process * Maintain database information for customers and assets * Experience in quoting, CRM, ERP * Engaged with internal team to fixed the complex issue |
| Experience |  | GSCO business analyst, Oracle india pvt ltd.  March 2017- Till Date   * Proficient with Oracle CPQ - Good understanding of quote to cash process * Captured and tested all modifications to proposed functional requirements. * Met all SLA timelines and deadlines. * Maintained the order record in our database  Technical support executive, HinDUJA Global solution Oct 2014 – Mar 2017   * Provide customer support via email, call, service request, * Review the daily monitoring to identify any product base activity that fails out of SLA. * Provide feedback to the TL on effectiveness of the invoice capture for each client, and/or suggest for improvement. * Compare data with source documents, or re-enter data in verification format to detect errors. Confirms accuracy of data such as vendor name, invoice number, invoice amount, invoice date, PO number, tax, shipping, invoice owner etc… * Locates and corrects data entry errors or report them to supervisor. |
| Education |  | b.tech- Uttaranchal - Birla institute of applied sciencePERCENTAGE : 65 |
| personal profile |  | name: Nasir AjaZ CONTACT : +91-8123579651  DATE OF BIRTH : 06th JUNE, 1992  GENDER : MALE  INTERESTS: CYCLING, CRICKET |
| declaration |  | I hereby declare that the above given information are true and correct to the best of my knowledge and belief. |
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(Nasir Ajaz) Date: 28/May/2020