Facebook id: <https://www.facebook.com/nasirajaz>

8123579651

ajaznasir121@gmail.com

NASIR AJAZ

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| --- | --- | --- |
| Objective |  | An enthusiastic, innovative and self-disciplined individual seeking an opportunity to play challenging and creative role in the field of IT industry with a commitment to Company’s excellence |
| skills and abilities |  | * Knowledge about Oracle UCP/UCM(oracle cloud) and Order management
* Proficient with Oracle CPQ - Good understanding of quote to cash process
* Maintain database information for customers and assets
* Experience in quoting, CRM, ERP
* Engaged with internal team to fixed the complex issue
 |
| Experience |  | GSCO business analyst, Oracle india pvt ltd.March 2017- Till Date* Proficient with Oracle CPQ - Good understanding of quote to cash process
* Captured and tested all modifications to proposed functional requirements.
* Met all SLA timelines and deadlines.
* Maintained the order record in our database

Technical support executive, HinDUJA Global solutionOct 2014 – Mar 2017* Provide customer support via email, call, service request,
* Review the daily monitoring to identify any product base activity that fails out of SLA.
* Provide feedback to the TL on effectiveness of the invoice capture for each client, and/or suggest for improvement.
* Compare data with source documents, or re-enter data in verification format to detect errors. Confirms accuracy of data such as vendor name, invoice number, invoice amount, invoice date, PO number, tax, shipping, invoice owner etc…
* Locates and corrects data entry errors or report them to supervisor.
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| Education |  | b.tech- Uttaranchal - Birla institute of applied sciencePERCENTAGE : 65 |
| personal profile |  | name: Nasir AjaZCONTACT : +91-8123579651DATE OF BIRTH : 06th JUNE, 1992GENDER : MALEINTERESTS: CYCLING, CRICKET |
| declaration |  | I hereby declare that the above given information are true and correct to the best of my knowledge and belief. |
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 (Nasir Ajaz) Date: 28/May/2020