

PROFESSIONAL SUMMARY:

Salesforce 3X Certified Developer with 2+ years of experience in salesforce development. Expert in Apex, Lightning Components, Web service & VisualForce.

WORK EXPERIENCE: 2 Years 2 Months

- Working as “Salesforce Developer” in “Orbit Innovations,” Alwarpet from Oct -2018 to till date.

PROJECT DETAILS

Clients	: Bajaj Finserv, Candere, and Triveni Turbines
Role	: Salesforce Developer
Environment	: Salesforce CRM
Certification Acquired	: Platform Developer 1, Service Cloud Consultant & Admin

Professional Summary

- Experience in Development, Customization and Implementation of business applications using Force.com platform.
- Good experience in Web Service Integration (REST & SOAP).
- Strong knowledge in APEX Classes, Triggers, flows, Integration, lightning component and Visual Force pages.
- Good knowledge in salesforce CRM features like Workflows, Approval Process, Process Builder, Sites, Reports and Dashboards.
- Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.
- Extensive experience in working with end users and document the business process.
- Ability to resolve challenging issues, able to express ideas and logic in an open and positive manner.
- Strong analytical and practical skills.

SOFTWARE PROFICIENCY

- Languages : Apex, Core Java, C.
- Web Designing : Aura Component, Web Component, VisualForec, HTML.
- Query language : SOQL, SQL

Roles and Responsibilities

Client Name: BAJAJ FINSERV

- Worked on Requirement analysis and design all modules.
- Involved in time estimation of overall processes.
- Implemented Case Management – To Resolve cases faster with easy visibility into the full context of all cases and a record of every customer interaction
- Configured Omni channel, Macros, Knowledge and Articles
- Worked on SMS integration.
- Developed Apex classes, Triggers & Visual Force pages to implement the custom business logic.
- Involved in bug fixing and application testing.
- Contributed mainly on the development phase and on R&D related activities.
- Maintained Deployment Plan for every deliverable across cycles.
- Resolved all the critical deployment related issues and also production issues with minimum turnaround of time.

Client Name: Candere

- Involved in Data Model and UI Design activities.
- Worked on Requirement Analysis and Architectural designs of various events.
- Web Service Integration with Magento.
- Integration with Order Management System.
- Developed Apex classes, Triggers & Visual Force pages to implement the custom business logic.
- Creating Objects, Fields, Formulas, Validation rules & Workflow rules
- Worked on Requirement Analysis, Estimation and Technical specification.
- Responsible for ensuring the quality of migration.
- Created Reports and Dashboards.
- Management of duplication records in the Org

Client Name: Triveni Turbines

- Responsible for migrating all Meta data from Old Org. to New Org.
- Responsible for migrating data with Documents, Attachments, Contents and Chatter feed items.
- Creating Objects, Fields, Formulas, Validation rules & Workflow rules.
- Implemented the Quote management with approval process.
- Created sharing rules to restrict record access and profiles to restrict functional user level permissions.
- Created Reports and Dashboards.

ACADEMIC DETAILS

YEAR	QUALIFICATION	EDUCATIONAL INSTITUTION	BOARD/ UNIVERSITY	PERCENTAGE
2018	B.Tech. - Computer Science	Vidya Jyothi Institute of technology	JNTUH	63%
2014	M.P.C (Inter)	Sri chaitanya junior college	State Board	92%
2012	S.S.C	ST.Anthony's High School	State Board	80%

PERSONAL DETAILS

Date of Birth : 21-11-1996
Marital status : Unmarried
Languages known : English, Hindi,& Telugu
Nationality : Indian

Date:
Place: Hyderabad

[P VISHNU VARDHAN REDDY]