Ramprasad G

Email: Ramsfdc009@gmail.com

Phone: +91 7680823757

PROFILE SUMMARY

- 4.6+ Year of experience in Salesforce Development involving analysis, design, development, deployment and testing of various applications using salesforce.com.
- Good experience in Salesforce.com customization and configuration.
- Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component.
- Strong in Aura Lightning framework with Applications, Components, Controllers, Helper, Stylesheets.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Component. Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- Involved in creating validation rules and implementing workflow actions, email alerts and field updates.
- Hands on experience in Salesforce.com tools and technologies such as Apex Triggers, Apex Classes, Visualforce Pages, Data loader.
- Hands on experience in **Process builder**.
- Hands on experience in Reports and Dashboards.
- Proven ability to translate business needs into technology requirements that support the company's business objectives and to successfully manage all phases of IT projects from analysis and requirements definition to implementation and user training.
- Good Experience on **Data Loader** for migrating data from legacy system to salesforce based on client requirement
- Having Knowledge in Web Services (REST). Implemented standard REST API.
- Having Knowledge in HTML, CSS, and JavaScript.
- Knowledge and experience of developing applications with **Model View Controller Architecture** (MVC).
- Created multiple Lightning Web Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning component look and feel better.
- Experience in Force.com Apex Classes, Apex triggers Integration, Visual force and Force.com API. Development using custom lightning web components (LWC).
- Created Lightning web components (LWC) and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.

WORK EXPERIENCE

- Working as Digital solution consultant sr Analyst in NTT DATA Global Delivery Service Ltd from Nov 2022-Feb 2023
- Worked as Salesforce Developer in Digi Metrix Technologies Pvt Ltd from June 2018 Oct 2022

EDUCATION

> B.tech (ECE) from Newton's Institute Of Engineering Affiliated to JNTU-Kakinada

CERTIFICATION

Salesforce Platform Developer 1

TECHNICAL SKILLS:

Salesforce Technologies	Apex Class, Apex Trigger, SOQL, SOSL, Workflow & Approvals
Programming Languages	APEX (Salesforce)
Web Technologies	Visual Force (Salesforce), HTML
CRM	Salesforce CRM.
IDE/ Utilities	Force.com IDE and Apex Data Loader
Operating Systems	Windows XP/ Vista/Windows 10

Project Walkthrough:

Client : Royal Oak furniture.

Designation : Developer (Seagate.com) & Community cloud and campaign promotion forms creation.

Team Size : 3

DESCRIPTION:

Royal Oak Furniture's is one of the pioneer retail organizations in the modern pre-manufactured furniture industry in India. It is one of the leading names engaged in trading, wholesaling and supplying superior quality range of Modern Furniture's like Bed,

Chair etc. across India and it Implements CRM application to maintain all the cases created for all the products.

Roles & Responsibilities:

- Developed Enterprise Level Lightning Applications using Various Technologies like Lightning Design Systems, Lightning App Builder
- Migrated Salesforce Classic applications to Lightning Experience for rich user interface and better User Experience with the application.
- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Retrieved data from on premise Database using Rest API's and displayed within the lightning component.
- Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
- Experience in working with Aura Handlers for Events to focus on Logic and Interactions with different components within Lightning Applications.
- Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- Created many Lightning Components and server-side controllers to meet the business requirements.
- Experienced in migrating the standard and custom objects in standard experience to lightning experience.
- Developed multiple number of Lightning web components (LWC) regarding service case console page.
- Created multiple Lightning Web Components, added CSS and Design Parameters from LDS (Lightning Design System) that makes the Lightning component look and feel better.
- Experience in Force.com Apex Classes, Apex triggers Integration, Visual force and Force.com API. Development using custom lightning web components (LWC).

- Created Lightning web components (LWC) and apps combining Lightning Design system, Lightning App Builder and Lightning Component features.
- Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
- Design, styling in lightning component and building custom lightning component using IDS & worked with cloud technology and on-premise infrastructure integration for salesforce.com.
- Maintained system metrics & logs to track trends in usage & adoption, data quality, integrity, & app failures.
- Worked on migrating components using Force.com Ant migration tool, Change Sets and Workbench from DEV to QA, SIT, UAT and production instances.
- Environment: Salesforce.com, Salesforce Lightning Web Components, Apex Language, Visual Force, Workflow & Approvals, Reports, Lightning, Custom Objects, WSDL, Custom Tabs, Email Services, HTML5, CSS3, Controllers, Data Loader, Visual Studio Code IDE.

Client	: Morrison Utility Service - UK
Designation	: Developer & Admin
Team Size	: 6

Description: Morrison Utility Services is the UK's leading utility service provider. We work with utility company clients in the electricity, gas, water and telecommunications sectors, helping them to renew, refurbish and maintain their infrastructure and networks

Roles & Responsibility:

- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
- Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
- Worked on APEX Controllers, Apex Triggers, and Visual Force Pages.
- Developed various Custom Objects, Tabs, Components and Visual Force Pages. Designed, and developed Apex Classes, Controller
- Worked on SOSL and SOQL queries for various functional needs in the application. Customized Page layouts for Custom objects and assigned Record Types.
- Created Data Validation rules and Formulas as per business requirement. Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time dependent actions.

Environment: Salesforce.com Platform, Apex Language, Visual Force Pages, Data Loader, HTML, S-Controls, Workflow & Approvals, Reports, Custom Objects, T-SQL, SQL, Service cloud, Sales Cloud, Pivotal Tracker, PL/SQL, Custom Tabs, Email Services, Security Controls, Sandbox data loading, Net suite, Eclipse IDE Plug-in.