

Akhil Gadde

Contact :

akhilgadde216@gmail.com / 8722227522

Bangalore, KA, 560036

Work History :

Accenture Solutions Private Ltd.

Roles and Responsibilities:

– Application Development Associate (08/2018 – 5/2020)

– Application Development Analyst (06/2020 – present)

- Identified and supported business process requirements and development needs
- Implemented Sales and Service Cloud solutions
- Worked for a Global Brewing Company Implementing Order Management
- Wrote Apex code for inbound and outbound web services, including parsing of response and mapping to appropriate Salesforce fields
- Set up and controlled user profiles and access levels for each database segment to protect important data
- Modified existing databases to meet unique needs and goals determined during initial evaluation and planning process
- Coordinated with project management staff on database development timelines and project scope
- Requirements estimation, solutioning and Sprint planning
- Supported existing integrated platforms and new integrations using third-party integration tools to enhance business processes and operations
- Managed client applications through web services with SOAP protocol and REST architectural style
- Monitored and maintained backup and recovery plans, best practices and versioning processes

Trainings /Certification/Awards & Recognition:

- Salesforce Admin
- Basic Salesforce Lightning and Integration.
- Software Development training which covers Java, SQL, HTML, JavaScript.
- Certified Salesforce Administrator
- Recognised for planning and delivering Client requirements in sprints and on time and maintaining.
- Accenture Celebrates Excellency (ACE) award.

Professional Summary

Certified Salesforce Administrator with more than 2 years of experience working across Sales and Service Clouds leveraging the in-house Salesforce standard features and customizations to meet the client requirements.

Skills:

• **Technical Skill :** Salesforce Development, Sales Cloud, Service Cloud, Copado , Conga Composer

• **Software Skill :** Java, C, python SQL, Microsoft Office

• **Tools :** Ant, VS Code, JIRA, Postman, Bit Bucket

Other Interpersonal skills

- Team leadership
- Team Player
- Strong interpersonal and communication skills
- Time management
- Fast Learner
- Strong multi-tasking skills

Education:

2018

MS Ramaiah Institute of Technology, Bangalore

B.Tech

Graduated with 8.5 GPA

2014

Nandi PU College, Ballary

12th

Graduated with 87%

2012

Vidya Bharati High School
Raichur

10th

Graduated with 89%