

Summary

4+ years of professional experience in Salesforce as Developer. Possess knowledge of CRM processes like Sales, Marketing, Customer Service Customer Support, and Business processes and recommended solutions to improve their processes using Salesforce. Good Experience in SFDC development using Apex classes and Triggers, LWC components and configuration.

Certifications:

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified Sales Cloud Consultant

Work Experience*Venerate Solutions Ltd.**Software Engineer, Bangalore**Nov '16 to date*

- Analyse and review business, functional, and technical requirements. Having 4+ years of hands on experience in developing applications in SFDC.
- Extensive experience in activities related to Salesforce.com setup, Configuration, Customization and Data Migration.
- Having good knowledge on Creating Roles, Profiles, Page Layouts, Workflow Rules, Process builder and Approval Process.
- Having good knowledge in Data Migration from Traditional Applications to Salesforce.com using Apex Data Loader.
- Having experience on Rest API Integration.
- Good exposure to development with Apex, Visualforce, Lightning Web Component and HTML and CSS.
- Participate in project team meetings and communicate effectively with peers, Architects, Business Analysts, Project Managers, Quality Control, and across other technology team boundaries, reporting project status as required.
- Strong Communication and Understanding skills to work efficiently with clients.
- Successfully handled projects ensuring timely delivery and support to the client.
- Involve in requirement understand meeting with the Team.

Projects*Byjus Sales and Service Cloud Implementation**Byjus, Bangalore*

- Involved in Creating setup of OWD, User Creation/deactivation and permission set
- Worked on Creating Roles, Profiles, Page Layouts, Workflow Rules, Process builder and Approval Process.
- Worked on lightning flows to create the retention process.
- Developed Apex Triggers, Apex Classes and Test Methods.
- Implemented Batch Apex for Student Assignment logic.
- Created various reports and dashboards.

Projects*OneOcean Data Migration**OneOcean, UK*

Description: The project includes bulk data migration of Sales and Service Cloud Data from one salesforce instance to other salesforce instance.

Roles and Responsibilities:

- Analysis of the datasets for different objects using excel.
- Created required queries for exporting data from the source org.
- Worked on the mapping and preparing of data for uploading in the Target Org.
- Involved in the migration of data using Data Loader.
- Deployed and modified process builders and workflow rules post data migration.
- Involved in testing, reporting & resolving Bugs

Royal Orchid Sales Cloud

Royal Orchid Hotels, Bangalore

Description: Sales cloud implementation for automating lead capture and converting to Account/Opportunity. Created journey planner, quote, contract management and customer relationship management to enable business growth.

Roles and Responsibilities:

- Involved in CRM process like Design, development, planning and testing.
- Interacted with customer to understand their requirement and provide best possible solution.
- Developed Apex Triggers, Apex Classes and Test Methods.
- Integrated the Salesforce Application to PMS using REST API.
- Setup Complete OWD, Role, Profile, Page layout, Permission Set.
- Testing, reporting & resolving Bugs
- Involved in creation of Functional workbook as well as technical workbook.

Academic Qualifications

B.Tech (Computer Science and Engineering) from Adamas Institute of Technology, West Bengal, with 83% in 2016