

MEGHANA RAI

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OBJECTIVE

To pursue a career in an esteemed organization, that utilizes my academic skills and smart working capability by enhancing my knowledge and upgrading my skills, at the same time facilitating a faster growth rate.

KEY STRENGTHS

Business Analysis
Salesforce CRM
Apex Programming
Visual Pages
Basic Python
Database : sql, sosl,soql.

LANGUAGES KNOWN

English, Hindi, Telugu,
Spanish

WORK EXPERIENCE

Process Specialist at cognizant(Aug 2018 to Nov 2019)

- DJO is a CRM product based service
- Worked on whole RCM healthcare cycle , specially trained on medicare, Medicaid.
- Process claims and work on authorizations without missing the tat.
- Worked on salesforce CRM operations as well, developing reports and dashboards,create reports using summary and matrix format, also adding charts(graphical representation of the reports) using dashboards in salesforce.
- Developing object and field level security, setting up validation rules,workflow rules, process builder.
- Understanding performance metrics to achieve 100% accuracy with maximum productivity.
- Driving special projects designed to maximize efficiency and increase production and quality.
- Handling regular interaction with clients based on requirements.
- I have scored 100 badges in salesforce trailhead.
- Attended conference and workshop conducted by pybits.

EDUCATION HIGHLIGHTS

- Bachelor of engineering in Computer Geethanjali College of Engineering and Technology(2014-2018)
- Secondary Education : Narayana Educational Institute (2012-2014)
- Primary Education : St. Little Theresa's High School (2002-2012)