


# MuraliKrishna Golusu

Java Developer

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Rational, critical-thinking Software Analyst with 10+ years of experience enhancing operations for organizations through information systems solutions. Proven track record of transforming specific business goals related to growth and efficiency improvements into new system designs. Knowledgeable innovator known for recommending new technologies to enhance existing systems and introduce new systems.



## Skills

- Java, J2EE
- JSF, Spring Frameworks
- Web Services, JSON, Maven
- Spring Boot, Struts, Order ADF, Servlets, JSP, HTML, CSS
- Oracle, MySql and Crystal reports
- Telecom Domain & Business Support Systems (BSS)
- Supply Chain Management(SCM) Domain



## Work History

2015-07 - Current

### ● Software Analyst

*Netcracker Technology Solutions (india) Pvt Ltd, Hyderabad, TELANGANA*

- Participating in discussions with the functional and technical architects across components aimed at providing solutions
- Identifying areas for modification in existing programs and subsequently developing these modifications

2014-03 - 2015-07

### ● Software Engineer

*Tech Mahindra, Hyderabad, TELANGANA*

- Developed intuitive applications that meets and exceeds the needs of the client
- Researched, implemented and managing software programs

2010-08 - 2014-03

### ● Software Engineer

*Knowledge Matrix India Pvt Ltd., Hyderabad, TELANGANA*

- Implemented software applications with efficiency

2007-07 - 2010-05



## Education

### Master of Computer Applications

Vaagdevi College Of Engineering(JNTUH) - Warangal



## Experience

### Project #1 – TWC CRML

CRML is an enhanced user interface designed for call center agents to support Residential customers. It is a comprehensive business support system (BSS), supports advanced features like multiple sites, provides a positive user experience in multiple areas such as customer management, order entry, payments, and equipment management.

#### **Responsibilities:**

- Providing Rough Order Magnitude assumptions during the analysis phase, creating detailed estimates for use during the construction phase.
- Designing and changing complex software and/or writing programs in accordance with documented client specifications.
- Participating in the review of issues reported during User Acceptance Testing and issues reported as part of the client's production sites, differentiating the issues depending on whether they require software changes or if they are educational or setup issues.
- Performing code reviews for code fixes and feature changes to ensure that changes completed meet the requirements and do not impact the existing functionality.

### Project #2 – SMB Order Entry

Order Entry (OE) is a component that provides users with ability to create Sales Orders (SOs) and manage Product Instances. OE features a new user interface targeted at non-technical users who will want to create and manage orders quickly and efficiently, contains many operations like creating a sales order, Apply discounts and suggestions create customers during quotation, modify customer information, etc.

#### **Responsibilities:**

- Understanding new business requirements to see how well our 'SMB Order Entry' can cater to the client's needs as well as determining and implementing any modifications necessary to ensure the application's functionality.
- Participating in discussions with the functional and technical architects across components aimed at providing solutions.
- Designing and changing complex software and/or writing data fix programs in accordance with documented client specifications.
- Identifying potential software defects and providing a code fix as well as providing support for the client in critical revenue impacting issues, providing support to the client in reviewing and approving their custom programs.

### **Project #3 – BHN CRML**

BHN CRML is an intuitive and streamlined user interface designed for call center agents to create customers, accounts, and orders. It is a comprehensive business support system (BSS) that provides a positive user experience and enhanced capabilities in multiple areas such as customer management, account management, order entry, payments, and equipment management.

#### **Responsibilities:**

- Involved in development of new features.
- Worked on production tickets.
- Worked on UAT and internal tickets.

### **Project #4 – Oracle HRMS – Docs Management**

Oracle HRMS – Docs Management is an HRMS application handles with bulk number of employee related documents upload and download into the system. Provides the facility to upload/download depends on the category, business segment, etc.

#### **Responsibilities:**

- Implemented task flows.
- Developed various kinds of screens.
- Worked with Business Components.
- Implemented Business Validations



## **Accomplishments**

- Received 'Above and beyond' & 'Best performer' awards multiple times.
- Recognized as most quality efficient application developer.
- Recognized as most dedicated & committed team player.
- Topper in school and jr college.