

DURGA PRASAD V

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PROFESSIONAL OBJECTIVE

Certified and experienced technical professional in Salesforce looking to obtain the developer role to utilize my experience in developing and implementing Salesforce cloud solutions based on client's need.

PROFESSIONAL SUMMARY

- Having around 4+ years of experience in developing on-demand applications on salesforce.com platform using apex programming language.
- Having good experience on development of Apex and VF pages.
- Experience in Administration, Configuration, Implementation, Lightning, and support experience in Salesforce platform.
- Experienced in implementing flow solutions.
- Good with Salesforce Integration.
- Experienced in SFDC administration functions such as Profiles, Roles, Users, Page Layouts, Email Templates, Approvals, Workflows, Reports, Dashboards, Actions, Tasks and Events.
- Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.
- Experience on developing Triggers, Classes, Workflows, Approval Process, assignment rule formation, Auto-response, email Handler, formula, and validation rules.
- Having experience on roles and profile creation.
- Having development experience on batch Apex, scheduled Apex.
- Creation of Users, Roles, Profiles and applying securities at all levels.
- Designing of an application and creating Objects with respective to the Application.
- Writing code for database related operations such as SOQL, SOSL.
- Code optimization With Governor limits of Salesforce.
- Creating Validation rules based on the requirement.
- Designing Workflows and Approvals on respective Objects.
- Designing Triggers on various Objects with respective to the requirement.
- Good knowledge in importing data with Import Wizard and Apex Data Loader mechanisms.
- Proficient in front end technologies HTML, CSS and Javascript. Worked on ES6 features of javascript.

SKILLS

- | | |
|------------------------|---------------|
| • Salesforce | • SOQL SOSL |
| • Integration | • Java |
| • Apex | • OOP |
| • Visualforce | • JQuery |
| • Lightning Components | • Bootstrap |
| • Javascript | • HTML5, CSS3 |

WORK HISTORY

05/2021 to 06/2022 **Salesforce Consultant**
Ntt Data – Hyderabad, Telangana
Project: Honeywell Aerospace
Technologies: Salesforce, Integration, Apex, Data sync

Description: Honeywell aerospace has been a aeroplane/aircraft parts supplier that owners,pilots,aviation business have depend on since 1965. A wide selection of aircraft parts, building materials, avionics, and pilot supplies all of which are offered on aerospace.honeywell.com which we call as portal.

Key contributions:

- Implemented flow solution for data sync
- Integration development work

10/2018 to 05/2021 **Senior Software Developer**

Wipro Technologies – Hyderabad, Telangana

Project: Attends Domtar

Technologies: Salesforce

Description: I am working as a SFDC developer for Attends Domtar and doing production support activities. This system provides Patient Administration,Billing and Pharmacy Management functions for the hospital.The major functions of Patient Administration module included Allocating Registrations, Recording Personal Details, Handling hospital admissions, Assigning insurance details, and Recording transfers within the hospital and creation of discharge summary. The billing module allowed billing and receivables, looked into multiple modes of payment and rates of definition for services.

Key contributions:

- Worked as team member and performed the roles of Salesforce.com Administrator in the Organization.
- Developed custom objects,triggers and workflows.
- Involved in setting up users,roles,profiles and security settings.
- Designed and developed Apex triggers for various functional needs in the application.
- Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields.
- Customized page layouts for Contacts and Accounts depending upon client requirement.

03/2014 to 10/2018 **Senior Software Engineer**

Wipro Technologies – Hyderabad, Telangana

Project : HRMS Soft

Technologies :Salesforce development including Apex, Visualforce Pages etc.,

Description: HRMS Soft is a complete human capital management tool in the cloud, which includes Talent Management, HR operations, Organization Management, Compensation Management, Management, Absence Management, Goal Management and Performance Management.

Developed on the industry's leading cloud platform Force.com, HRMSSoft Solution provides a cloud based end to end Human capital management tool for businesses of all size.

Key Responsibilities:

- Requirements gathering and preparing the technical requirement document.
- Customizing and developing the applications as per requirements.
- Creating the Reports and Dashboard.
- Applying Validation rules on standard fields.

- Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis.
- Creating Apex and Triggers for Validations and Functionality.
- Data migration using Data Loader.
- Involved on creating Products, Product Bundles, Features, Options and Optional Constraints, Summary Variables, Page Layouts.
- Working on post installation activities as an admin.
- Working on Discount Schedules.
- Worked on Line Columns, Dynamic Quote Terms.
- Worked on Pricing Methods, Discounts and Discounting Schedules, Customer Specific pricing Structure and complex Discounts.
- Worked on Data Loads.
- Involved in the Client Meetings and calls.

11/2013 to 03/2015 **Salesforce Developer**

Wipro Technologies – Hyderabad, Telangana

Project: Telenor

Technologies : Salesforce

Description: Telenor India will provide accessible and affordable mobile communications to people across India. Telenor is part of Telenor Group , one of the world's major mobile operations with more than 160 million subscriptions across Europe and Asia. Telenor Group is headquartered at Fomebu ,Norway. They have mobile operations in 12 markets and in additionally 17 markets through our ownership in Vimpel com Ltd.

Key Contributions:

- Analyzing Source System data and Information.
- Creation of custom objects, tabs, fields, page layout as per business requirements.
- Involving generating workflows and Approvals.
- Worked with field & page layout customization for the standard objects like Account, contact and Leads.
- Developed Several Apex classes, triggers, and visual force pages.
- Developed Batch using apex classes to automate the process using process Builder.
- Utilized Apex data loader in handling massive amounts of user data.
- Design user friendly Salesforce app and custom objects for corresponding Lists from Sharepoint.
- Migrated data from Sharepoint to Salesforce objects using data loader and custom object.
- Import wizard.
- Developed UI and custom lookup popup for a custom object using Apex and Visualforce Pages.
- Set up the roles and profiles for the app and used record types and custom views for different Profiles.
- Created approval processes.
- Provided the complex SOQLs for accessing the data from Salesforce in SPA.

Project : Orland Health

Technologies : Salesforce development including Apex, Visualforce Pages etc.,

Description: Worked with business development team to understand the business flow. This project aims to develop force.com for a Company name Orland Health in US.

Key Responsibilities

- Thoroughly researched about salesforce schema and related validations and workflows. As we did not given their Data Base to access, we had to fetch data from their JSON and And put it into their web site.
- Used MVC architecture for development of this site using Apex classes, Visualforce pages, and Objects.
- Used SOQL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
- Wrote the Apex code for fetching data from JSON.
- Developed approval processes and custom email templates.
- Consumed the external webservices in apex classes.
- Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas.
- Dealt with client and built the Site as per their requirement.
- Responsible for all the activities related to deployment to production.

Project : Rolls-Royce

Description:

Rolls-Royce Limited was created over a famous lunch in May 1904.

Henry Royce, a successful engineer, struck a deal with Charles Rolls, owner of one of the first car dealerships. The ensuing series of two, three, four and six cylinder cars broke the mould for engineering and craftsmanship. The Silver Ghost, launched in 1907, was a car of legendary smoothness that completed a 14,371 mile virtually non-stop run, creating 'the best car in the world' legend.

Key responsibilities :

- Front end developer using HTML, CSS, Javascript

EDUCATION

02/2012

M. Tech 8.63 GPA: Control Systems Engineering
Andhra University