GONE MADHU

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Salesforce Developer/Administrator

OBJECTIVE:

Seeking a challenging and learning career, with a progressive organization with Competitive Working Culture, where I can utilize my skills & abilities to their best, with a good working exposure & promise rewarding career growth.

KEY RESPONSIBILITY AREAS:

- Overall, **3+ years** of professional experience in Salesforce.com (SFDC) as an Administrator/ Developer with extensive knowledge in Sales and Service Cloud.
- Worked as Admin & Developer in **BROMINE INFOTECH PVT LTD**
- **Salesforce Certified Developer (PD 1)**
- Expertise on: Salesforce entities, workflows, configurations, Process builder, securities, reports & dashboards, customization and development
- Proficient in designing of Custom Apps, Custom objects, Custom fields, page layouts, Custom Tabs.
- Worked on Sales and Service Cloud Process.
- Good knowledge on Automation tools like process builder, workflow and flows.
- Managed the reports of different segments with advance filtration and Bucketing.
- Worked on case management in service cloud (Assignment rule, Escalation rule, Omni-channel setup- queue-based/ skill base)
- Have hands on setting up Service Cloud tools (Live chat, Knowledge base)
- Implementing Security setting configuration (OWD, Profile, Roles, Permission Sets)
- Created profile and implemented object and field level security to hide critical information on the profile users.
- Experience in SFDC development using Apex classes, and Triggers, Visualforce, SOQL and SOSL.
- Involved in Loading Data using tools Workbench and Data Loader.
- Coordinating with team members for project related tasks.
- Started working on Trailhead modules for creating components with LWC framework.

WORK EXPERIENCE:

Working as Salesforce Developer in **BROMINE INFOTECH PVT LTD** from **8-JUL-2019** to **30-SEP-2022**

AREAS OF EXPOSURE

- Salesforce Skills   : Administration, Visualforce, Apex
- Programming Languages   : Apex, OOPS
- Query Language   : SOQL, SQL SERVER, PostgreSQL
- Business Data Deployment   : Workbench, Data loader
- Web Technologies   : HTML, CSS, JavaScript, Ajax, jQuery, Bootstrap
- Development Tool   : VS Code, Dream weaver, Sublime Text, PyCharm
- API Testing Tool   : Postman

PROJECT OVERVIEW

PROJECT NAME – Apollo Education Group (Sales cloud)
ROLE – Admin/Developer

Description:

         This is project related to maintain the data or record of tool of Transformer and its components like product range include Ferrite Transformers, LED Lighting Industry and Customized Transformers Ferrite and Coils. It is used to making the best use of available facility & resources. And the project has various Modules to maintain or store data related to their respective departments such as QUALITY CONTROL SECTION, PRODUCTION SECTION, R&D SECTION, DESIGNING UNIT, WAREHOUSING & PACKAGING SECTION, etc.

Roles and Responsibility:

- Created Dashboards and Reports.
- Created triggers for update fields and stages
- Created apex class to get the visual force data into various custom objects
- Created Validation rules and Assignment rules as per business requirement.
- Worked on Defaults, Roles, Roles & Hierarchies, Sharing Rules and Permission sets.
- Created profiles and implemented Field level and Object level security to maintain crucial information on the profile.
- Created Workflow Rules and defined related tasks, Time Triggered Tasks, Field Updates, Email Alerts to execute business logic

PROJECT NAME – Bake Crafters (Sales cloud)
ROLE –Admin/Developer

Description:

         This is a digital platform to Sale the Product related to various useful items like Pillows, Mattress-Toppers & Pads, Mattress & Pillow Protectors, Bed Skirts, Blankets & Throws and all Bedding Item, Towels, Bath Rugs & Mats, Robes & Wraps, Shower Curtains & Hardware and all kinds of Apparel and also Decor and Kids Items. And the project has various section to maintain or store data related to their respective departments such as BEDDING, BATH, APPAREL, DECOR, KIDS, PETS, PERSONALIZE & SALES, etc.

Roles and Responsibility:

- Customized several Formula fields, Workflow Rules, Validation Rules.
- Worked on various custom objects created as per the project requirement.
- Created several Custom buttons, and links on custom and standard objects.
- Created workflow rules and defined related tasks, email alerts, and field update.
- Used picklists, dependents picklists and recorded types to enforce the data quality.
- Worked on Roles and Profiles for the organization, which helps them in maintaining the Security for different individuals who are working in the organization.
- Worked extensively on APEX Triggers, APEX Classes, Apex Test Classes, Visual force pages to fulfil the framework and various business requirements.

Technical Skills:

Salesforce Technologies	Lightning, Apex Language, Apex Trigger, Apex Scheduler, Batch Apex, Apex Class & Apex Web Service, Partner WSDL & Enterprise WSDL, Visualforce (Page, Component & Controllers)
Administration	Reports &Dashboards, Validation Rules, Users, Roles and Profiles Deployments (Change sets), Workflow Rules, Approval Process, Sandbox Refreshments, Apex Data Loader, Import Wizards, Packages, Custom Apps, Custom Labels, Sharing Settings, Communication Templates.
Force.com tools	Apex Data loader, Force.com Apex Explorer, AJAX tool kit, Force.com Migration Tool, Force.com Excel connector
IDE	Visual Studio, Force.com, Eclipse IDE

EDUCATIONAL CREDENTIALS

Course/ Degree	Stream	Board/ University	Name of College/School	Year of Passing	Percentage/ CGPA
B.Tech	Mechanical Engineering	GITAM University	GITAM School of Technology, Hyderabad	2018	7.26
Intermediate	MPC	Board of Intermediate Education	Sri Gayatri Junior College, Nizampet, HYD	2014	90.7%
10th class	-	Board of Secondary Education	Sister Niveditha High School, Karimnagar	2012	8.8

Declaration

I, hereby declare that the information contained herein is true and correct to the best of my knowledge
And belief.

GONE MADHU