

## Revathi S

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**CAREER OBJECTIVE**

To be recognized as an efficient and competent individual having good interpersonal and technical skills. Being a smart worker with a positive attitude, I aspire to prove my talent in fast moving technological world. My broad level future goals are to work on innovate new technologies, which will take my organization and me to a higher level.

**PROFILE AT GLANCE**

* Having 4 years 4 months of IT experience into **Salesforce**.
* Good Knowledge on Salesforce Admin and Development.
* Experience in capturing client requirement, Designing, Development, Configuration, Implementation and Sales force applications.
* Good knowledge in Lightning and vlocity
* Proficiency in administrative tasks like creating Profiles, Roles, Users, Workflows & Process Builder, Approvals, Reports & Dashboards, Developed Formula fields, Validation rules

,Relationships.

* Extensive work experience in designing custom objects, custom fields, Page layouts, custom Tabs, custom reports, report folders, report extractions to various formats Dashboards.
* Experience in Batch Processing (Batch Apex)
* Extensive experience in developing APEX classes, Triggers, Visual Force pages, Controllers, writing Workflows, LightningComponents,
* Experience in vlocity components like Omnisripts,dataraptors,templates.
* Hands on experience in querying salesforce.com database using SOQL & SOSL queries using Force.com Explorer.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
* Experience in customizing standard objects, creating Roles & profiles and configured the permissions based on the organizational hierarchy.
* Good knowledge on Custom Settings.
* Having good communication and interpersonal skills.
* Ability to adapt and learn quickly, Self Motivated and a Team Player.

**ACADEMIC QUALIFICATION**

* + **B.Tech** in Computer Science and Engineering from Gayatri Vidaya Parishad College of Engineering for Women with **75%** in the year 2016.
  + **Intermediate** from Sri Chaitanya Junior College with an aggregate of **95.3%** in the year 2012.
  + **X** from ABS public School, with an aggregate of **90.5%** in the year 2010.

**TOOLS AND TECHNOLOGIES**

* + - Programming Language : Apex.
    - CRM Tool : Salesforce

**CERTIFICATIONS**

* + Salesforce.com Certified Force.com Platform Developer-I

**ORGANISATIONAL EXPERIENCE**

* TCS 10th Nov 2016 to 5th Nov 2019
* Accenture **29th Nov 2019 to 10th Feb 2021**

**SKILLS**

|  |  |
| --- | --- |
|  | APEX Language, SOQL, SOSL, APEX Trigger, APEX Classes,  Visual |
| **Sales force** | Force (Pages, Components & Controllers), APEX data loader, |
| **Technologies** | Workflows & Approval Process, Dashboards, Reports. |
|  | Custom Objects, Force.com,Lightning |
| **Force.com Tools** | Apex Data Loader and Force.com. |
| **web Technologies** | Java Script, HTML, CSS, Visual Force. |
| **IDE Environments** | Apex Data Loader, Force.com. |

**PROECT DETAILS**

***PROJECT 1#***

# Project : Mars

* + **Client : Mars**
  + **Role : SFDC Developer**
  + **Duration : Feb-2017 to Oct-2019.**
  + **Environment : Salesforce.com, Apex, VisualForce, Triggers, WorkFlow, Dataloader**



***PROJECT OVERVIEW:***

Mars is a global organization which handles different applications like CORPORATE, PETCARE, GUMS and MINTS, FOOD etc. It is having more than 100 years of history, which runs in more than 42 countries in the world. The main source for Mars is through Ecommerce business which handles from end to end.

In which we handled Banfield application, which mainly deals with the development of component which helps in place the order for pets.



ROLES AND RESPONSIBILITIES:

* Understanding and analyzing the requirements and mapping them to Salesforce functionality.
* Creating/add and manage Users, Roles, Profiles and setting up sharing rules.
* Involved in Customizing Custom Objects, fields, record types, forms and layouts, custom tabs and applications.
* Interacted with customer operations, managers to identify issues and potential areas for improvements to existing applications.
* Maintaining Workflow rules and Approvals.
* Creating Visual force Pages, Apex Classes and Triggers.
* Involved in writing Test Cases for Classes and Triggers and code deployments.



***PROJECT 2#***

# Project : Blue Cross Blue Shield of Michigan

* + **Role : SFDC Developer**
  + **Duration : NOV-2019 to FEB-2021**
  + **Environment : Salesforce.com, Apex, VisualForce, Triggers,**

**WorkFlow,Lightning,vlocity, Dataloader,vlocity**



***PROJECT OVERVIEW:***

BCBSM is a health insurance project which handles the insurance for Michigan State. There will be agencies who’ll take care of these insurances. The Small Group(SG) Acquire and Renew effort is to upgrade and replace existing capabilities in Small Group and Large Group Community Rated(LGCR) Markets for Quoting. Delivering the following capabilities for SG and LGCR groups:

* Ability to maintain the Rating and Product configuration.
* Ability for Agents and Brokers to generate, accept Quotes and Onboard new and existing customers.
* Ability to manage the bulk renewal and group wide change processes for existing customers.



ROLES AND RESPONSIBILITIES:

* Understanding and analyzing the requirements and mapping them to Salesforce functionality.
* Created various profiles and configured Tab permissions, Record Type permissions, and Field Level Security to implement Component-based security.
* Created new fields and relationships in both standard and custom objects as per requirements.
* Created page layouts, record types to organize fields, custom links, related lists and other components on record details and edit pages.
* Worked on workflows, apex classes, VF Pages, custom labels, Profile and field level permission settings, Apex Test Methods and other customizations.
* Worked on Lightning components.
* Developed Apex classes and Triggers to support the custom functionality.
* mplemented Dataraptors,Omniscripts,templates in Vlocity.

**PERSONAL INFORMATION**

Name :Revathi S

Father’s Name :S.V.Naidu

Date of Birth :21-09-1994

Marital Status :Single

**DECLARATION**

I hereby confirm that the information provided is true to the best of my knowledge.

**Place :Hyderabad Revathi S**