

Ashish Gupta

Oracle SCM functional Consultant

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- Oracle EBS SCM Functional Consultant offering 12+ years of rich experience in Implementation, functional Support and validation activities of Oracle applications 11i and R12.2.x
- Extensive experience in managing Oracle EBS Implementation and Support for SCM/CRM modules like Order Management, Shipping Execution, Inventory, Purchasing, iStore, and Quoting. Proven expertise in the areas of Business Analysis, Implementation, Testing and Production Support in Oracle Applications, Oracle E-Business Suite ERP testing and possesses good knowledge of the Order to Cash(O2C) cycle along with EDI Project execution.
- Experienced in creating the Oracle EBS setup documents (BR.100) and the Functional Design documents (MD.050) for the new requirements of the company.
- Experienced in end-to-end project management, design, validation, and integration of systems, involved in Quality area of Software Development Life cycle like enhancement review, implementing software design to business, creation of Functional Test Scripts and certifying the software quality for the product.

Technical Expertise

Oracle EBS Modules Order Management(OM),O2C, Shipping Execution(WSH), Inventory(INV) Purchasing(PO), iStore, Quoting.

Tools Jira, ServiceNow, SFDC, VersionOne , Postman

EDUCATION

2001 - **Bachelor's in Technology (B. Tech) in Information Technology** -> Noida Institute of Engineering and
2005 **Technology, Greater Noida**

SKILLS

EMPLOYMENT HISTORY

Senior Business Consultant | Blue Yonder Pvt LTD | Pune

Feb 2022 - Present

Project: Baxter SCM BCT Implementation

Key Responsibilities: Working as a Functional consultant, responsible for Implementation and build activities SCM Modules.

Involved in gathering User requirements, Functional requirements and interacted with the Business users, Project Manager and SMEs to get a better understanding of the ICU Business Processes.

Perform functional Setups and validate the functionalities

Supported business in UAT and Go-live. Resolved Issues faced during UAT.

Assist end users with day-to-day application troubleshooting and end-user questions.

Responsible for applying business and functional knowledge to meet the team's overall design and test objectives.

Manager-functional Analyst | Michelin India PVT LTD | Pune

Feb 2021 - Oct 2021

Project -Oracle E-Business R12 Order management Implementation across the EMEA region

Oracle Modules: Order Management, Inventory, Shipping

Key Responsibilities: Working as Functional Analyst, responsible for Implementation and build activities for Order Management

- Involved in implementation/support/rollouts for Inventory, Order Management, Shipping Assist/Resolve UAT, PROD (Go live) and support sessions/issues.
- Working with Business Users daily, providing functional support assistance to ensure the successful flow of Business processes
- Tracking all issues logged by end users and providing functional solutions.
- Practice Agile Methodology. Tools used - JIRA.
- Experience in understanding Gap Analysis, requirement gathering, and Requirement Mapping.
- Perform Configurations of SCM modules including OM, Inventory, and Shipping as per the business requirements, Also Mapped the Legacy system functionality and identified gaps and offered solutions.
- Work with 3rd party applications integration and create a mapping for data flow between Oracle and other applications via EAI

Senior Business Analyst | Symantic Corporation | Pune

Sep 2015 - Jun 2020

Growth Path:

Senior Business Analyst, Sep 2018-June 2020

Senior IT Application Specialist, Sep 2015-Dec 2017

Project – Oracle Order to Cash Implementation

Oracle Modules: Oracle Order Management, Service Contract, Inventory, AR

Key Responsibilities: Worked as Business Analyst in Global Order to Cash Enablement Team, responsible for Implementation and functional production support to O2C Teams under Finance Shared Services.

- Orchestrate the implementation of modules in all aspects of Order-To-Cash which includes order management, shipping and inventory along with performing system configuration involving system setups, flex-fields, profile options, lookups, etc.
- Prepare BRDs and requirement gathering, implementation of new change requests & enhancements, providing proactive resolution to issues through root cause analysis for any new Changes requests and enhancements in Order to Cash Cycle.
- Onboarding EDI partners using EDI interfaces 850 and 855, and partner onboarding in Zuora.
- Worked collaboratively with key stakeholders like the IT Development team, Internal DBA and Oracle Support team and ensured smooth interactions with the end users and provided training for minimizing technical issues.
- Track service requests in SFDC and Jira regularly and provide functional support to End users.
- Logging and tracking of Tickets using the ServiceNow tool
- Provide the month/Quarter end period close support in the O2C area

Senior Consultant | Capgemini India Pvt. Ltd | Mumbai

Mar 2014 - Oct 2014

Project - Lend Lease E-finance Program

Oracle Modules: Order Management, Inventory, Shipping, Purchasing.

Key Responsibilities: Global Oracle E-Business R12 Order Management Implementation

- Managed end-to-end production support activities for Oracle Order Management implementation
- Understanding & coordinating clients' needs/enhancements, customization, and issues, providing solutions in adherence to delivery schedules; interacting with clients and gathering regular feedback.
- Preparing BR100, MD050, TE40, TE50, CRP execution, User training and coordinating with technical teams on Oracle Apps related Custom design validation for integration between Oracle Apps and legacy applications.
- Collaborated with Pricing & IT Business to obtain clarity on the Business Rules and capture the same.
- Implemented the projects within deadlines as per project plans by understanding the technical & functional specifications, establishing the project road maps and managing the technical nuances and coordinating client's needs/enhancements, customization of products accordingly.
- Performed all the setups for OM, Shipping, Inventory and Advance Pricing. Accountable for maintenance and support of regular business flow in Oracle Order Management.
- Created reports (Daily status report and Weekly status reports) and developed test matrices to be shared with the Client and senior management.

- Develop test plans and manage UAT testing for system changes

Senior Consultant | Blue Digital Media | Noida

Jan 2012 - Feb 2014

Project –Oracle EBS Implementation and support

Oracle Modules: Order Management, Inventory, Shipping, Purchasing

Key Responsibilities:

- Responsible for gathering user requirements, functional design, assistance to developers and testing customizations.
- Worked in Order to cash cycle for all transactional monitoring and setup issues
- Preparing BR100, MD050, TE40, TE50, CRP execution, User training and coordinating with technical teams on Oracle Apps related Custom design validation for integration between Oracle Apps and legacy applications.
- Perform System configurations for OM, Shipping, INV, and PO modules
- Deliverables included UAT, need analysis, functional mapping, gap analysis, finding solutions, setup and testing
- Coordinated activities with Testing and the Technical team to resolve daily reported Production issues. Facilitated discussions with end-users / managers to gather functional requirements on their issue
- Providing Post Implementation support

Senior Engineer | SunGard Technology Services | Pune

Feb 2010 - Nov 2011

Project: Channel-Store, Sales Store and Partner Portal integrated with Quote2Cash (SFDC, Configurator, Inventory, AR)

Key Responsibilities:

- Requirement gathering and Analysis
- Perform Functional Setups for new Change requests and Enhancements
- Performed Functional testing & Regression testing
- Involved in Bug tracking and reporting the bug through Quality Center and Jira
- Involved in Reviews of Functional Design documents for new Features and Enhancements involving Q2C
- Work on testing integration of iStore with SFDC
- Worked closely with Development and QA Teams in different geographical locations and time zones to resolve product quality issues promptly

QA Engineer | Oracle India Pvt LTD | Bangalore

Jul 2007 - Oct 2009

Project: Oracle CRM Product Development

Role- QA Engineer for Oracle iStore

Key Responsibilities

- Experience with gathering user requirements and understanding and interpreting requirements specifications.
- Responsible for Certifying Oracle iStore (R12.1,R12.2.x) functionality from Design Phase to Release
- Involved in doing the setups related to functional module setups; profile options, flex-fields, and functional module interfaces.
- Involved in testing for the new changes and enhancements based on the setups
- Designed the test cases and execution from Functional Design Document
- Involved in reporting and Tracking bugs in BUGDB and report generation
- Worked closely with Development and QA Teams in different geographical locations and time zones to resolve product quality issues promptly
- Worked Extensively on ADA (Accessibility) Testing for iStore
- Worked as the Product Owner and single point of contact for the Development and Project management Team handling the Reviews of Functional Design documents for new Features and Enhancements involving iStore and Quoting
- Work closely with Product Managers to review the new Enhancement and make changes if required