

D365 CE Developer Resume

Sandeep

D365 CE Developer

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Location: Pune

OBJECTIVE

Dedicated and experienced D365 Technical Consultant with **4.5+** years of hands-on experience in implementing, customizing, and integrating Dynamics 365 solutions. Proficient in translating business requirements into technical specifications and delivering high-quality solutions. Seeking to leverage expertise in D365 to contribute to the success of dynamic projects and drive business growth.

EDUCATION

Intellectual Institute of
Management & Technology
2017
New Delhi

ACHIEVEMENTS

Best Employee of Quarter
Sparkling Award
SPOC Award

TOOLS

Dynamics : Dynamics 365 CE
Web Technology : HTML,
Languages: C#, .Net.
IDE : Visual Studio (2019,2022)

EXPERIENCE

Synopsys

Nov 2019 – Till Date

PROFESSIONAL SUMMARY

- Proficient in Dynamics 365 **customization**, configuration, and **development**.
- Strong understanding of Dynamics 365 **modules** and architecture.
- Experience with **Power Platform** tools, including Power Apps, Power **Automate**, and Power BI.
- Knowledge of integration techniques and protocols such as REST, OData, and SOAP.
- Excellent problem-solving and analytical skills.
- Effective communication and **client-facing** abilities.
- Collaborated with clients to **gather requirements**, analyze business processes, and design customizations in Dynamics 365.
- Experience on CRM customizations like form, **Ribbon** Customizations, Site Map.
- Experience in **report** writing using Wizard and Fetch XML in CRM.
- Having hands on experience **XRM Toolbox**, **Plug-in Registration Tool** & etc.
- Involved in implementing of Workflows and Plugins
- Troubleshooting issues & giving **Production support**.
- Hands on experience Power Automate, **Power Apps**.
- Strong analytical skills with proficiency in debugging and **problem solving**.
- Exceptional ability to master new concepts and capable of working as a Team, as well as independently.

PROJECT DETAILS

Project-4:

- ❖ Name : Baxter International
- ❖ Environment : Dynamics 365 CE
- ❖ Role : D365 CE Developer
- ❖ Team Size : 4

Description:

Baxter Pharmaceuticals Inc. is a global scientific and medical affairs organization operating from UK, that partners with pharmaceutical companies to develop and commercialize their products. Some of their services involve assisting physicians and patients in obtaining patient medication and subsequent monitoring effectiveness and outcomes.

Responsibilities:

- ❖ Involved in Deployments & Knowledge in analyzing and understanding Plugin Logs and involved in fixes related to respective issues.
- ❖ Worked as a D365 CE Consultant to the offshore team, was involved in Design and development of some of the generic solutions in CRM and was also involved in Data migration activities.
- ❖ Involved in preparing the Technical Design documents.
- ❖ Involved in Security Setup for the Different Drug program users.

Project-3:

- ❖ Name : Investec plc, UK
- ❖ Environment : Dynamics 365 CE
- ❖ Role : D365 CE Developer
- ❖ Team Size : 6

Description:

Investec Bank is one most popular bank, as having clients throughout the world, TD Bank has a CRM application in D365 CE version. In this we added more functionalities which are not present in older version.

Responsibilities:

- ❖ Worked on Functional aspects and understanding of the entire process and production support process, support metrics and reporting,
- ❖ Involved in analyzing the business requirements and discussions.
- ❖ Developed Plugins and Workflows.
- ❖ Automated SPOC assignment by using generic approach for different programs.
- ❖ Involved in development of Reports using SSRS.

Project-2:

- ❖ Name : AstraZeneca Health(EH)
- ❖ Environment : D365 CE
- ❖ Role : D365 CE Developer
- ❖ Team Size : 3

Description:

This is an implementation of Microsoft Dynamics 365 CRM version for health care organization; Elegance Health Administrators manages Medicare benefits for millions of seniors in multiple states.

Responsibilities:

- ❖ Worked on security roles. Involved in developing the Customizing Relationships, solutions, and Fetch XML.
- ❖ Worked on Custom roles creation and assigning same roles to users.
- ❖ Involved in Creating entities, attributes and views based on specified requirements.
- ❖ Worked on JavaScript Web API.

Project 1:

- ❖ Name : Cairn Energy Finance (CEF)
- ❖ Role : Software Developer
- ❖ Environment : MS CRM Developer
- ❖ Team Size : 6

Description:

The CEF, is a consumer financial services company based in London City to provide a platform where multiple channels of customer can lead to case initiation, e.g. inbound customer service call & Tracking deals, we build application using MS CRM.

Responsibilities:

- ❖ Customizing the entities. Participated in Requirement gathering and documentation
- ❖ Create Business Rule feature used to customize forms. Wrote JavaScript for form customizations which included the use of jQuery. Unit Testing and Bug Fixing.

PERSONAL DETAILS

- Date of Birth : 18/Mar/1996
- Gender : Male
- Location : Pune
- Languages Proficiency : English, Telugu, Hindi.

DECLARATION

I hereby declared that all statement made in this application are true, Complete and Correct to the best of my knowledge and belief.

(Sandeep)