# SANDEEP. D

# Sr. Certified Scrum Master.

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# PROFILE:

Energetic Scrum master working with strong ability to influence and drive teams to success using Agile/Scrum practices and an overall experience of 9+ years in IT industry with background in Linux administration andRelease Coordination. Expert at driving the adoption and enforcement of Scrum rules, removing impediments and fostering self-management. Capable of bringing overwhelming enthusiasm and awareness to projects, keeping teams focused and delivering success in rapidly evolving and dynamic environments.

# SUMMARY:

* 5 years of experience as ScrumMaster in Healthcare, Life &Auto and Banking domains with large and complex projects in OBIEE, Informatica and AWS cloud.
* Scrum Master for multiple projects with geographically distributed teams and facilitated all scrum ceremonies.
* Being a servant leader for more than 30 professionals.
* Effectively motivate, organize and coach scrum teams across the organization.
* Effectively tracked metrics including burndown, velocity, incremental delivery and task definition.
* Specialized in overcoming organizational challenges of transitioning to Agile methodology from traditional project management and development.
* Ability to manage many projects at once while working within the strict deadlines.
* Experience with widely used agile techniques: user stories, Kanban, ATDD, Continuous Integration, Continuous Testing, pairing, Automated testing and Agile Games.
* Experience of Scaled Agile Framework for the Enterprise (SAFe), including release planning and portfolio backlogs
* Knowledge of software development life cycle (SDLC) and release management.
* Experience in coordinating different teams to finalize designs and formalize requirements.
* Strong knowledge on Agile Scrum methodology, Waterfall model and Continuous Integration Environments.
* Proven ability in managing all stages of projects from project definition through software implementation.
* Expertise in project documentation, scheduling & issue tracking. Assisted the project manager in Project Delivery.
* Expertise in planning and managing development sprints and project timelines.
* Consistently met deadlines and requirements for all production work orders.
* Identified cost-saving opportunities and reduced compliance risks.
* Utilized problem-solving skills to analyze and resolve issues that effected operations and goal achievement.
* Experience of Installation, deploying and maintaining Linux Servers.
* Solid communication, collaborative and team building skills in training and supporting business partners and technical staff to achieve performance objectives.
* Experience in working with Tracking Tools like HP Service Center and JIRA.
* Supported client tools, infrastructure and processes that supports reliable delivery of applications.
* Experience in building, integrating and deploying Java-based web applications in a Linux environment.
* Knowledge of programming languages like Java, JavaScript and python.
* Knowledge of cloud technologies like AWS and Azure.
* Strong verbal and written communication skills, organizational and time management skills.

# CERTIFICATIONS:

* Certified **Scrum Master**.
* Certified **Scrum Agilist**
* Certified in **AWS Certified Solutions Architect Associate**
* Certified in **Oracle Business Intelligence**

# TECHNICAL SUMMARY:

**Analytical**: Scrum – Agile methodologies, Requirements Gathering / Analysis, Project Management, Linux Administration, Release Management.

**Technical**: MS Tools include Project, Visio, Teams and SharePoint; VersionOne, JIRA, HP Service Center; IBM WebSphere, SQL Server, PowerShell and python scripting, Java;AWS and Azure;

# EDUCATION:

* Master of Sciences, California State University, Fullerton, CA, US -2011
* Bachelor of Engineering, Acharya Nagarjuna University, India – 2008

# PROFESSIONAL EXPERIENCE:

**Agile Scrum Master- Cigna, Bloomfield, CT**

**February 2019 – Current**

* Focused primarily on training the teams to write good user stories, prioritize the work based on business value and handling of the tasks by the team. Placed substantial efforts on team member role training, time-boxing and providing strong metrics for all players
* Ensured the off-shore teams are practicing the core agile principles of collaboration, prioritization, team accountability, and transparency.
* Lead Agile transformation strategy to achieve overall Agile transformation, DevOps in AWS cloud environments.
* Trained and Coached different agile teams towards process adoption and improvement.
* Performed an active coaching role for a program wide Agile implementation.
* Facilitated Scrum ceremonies (Sprint planning, retrospectives and sprint demos).
* Supported the team to manage timelines, goals and business deliverables.
* Assisted the team with internal and external communication, improved transparency and knowledge transfer.
* Provided support to the team using servant leadership style.
* Assisted product owner in prioritizing requirements and continuous delivery of features.
* Engaged with other scrum masters to increase the effectiveness of the application of scrum in the organization.
* Tracked and effectively communicated team velocity and sprint progress to the management.
* Monitor and manage dependencies on other teams and external projects to ensure potential issues are resolved.
* Partnered with product and business groups across the organization, lead group meetings and facilitated focus sessions, identified key areas for improvement, brainstormed and prioritized solutions managed and monitored improvement initiatives through metrics and implementation of process changes.
* Proactively communicated any risks, design and quality issues, change of scope to all the affected stakeholders.

**Sr. Scrum Master – BCBS, Chicago, IL**

**December 2018 – February 2019**

* Helped the scrum team understand the need for clear and concise product backlog items.
* Assist the teams in constantly improving the quality of their deliverables and meeting the Definition of Done (DoD) with better process. Helps to foster the culture of technical discipline and crafts-man ship of effective agile teams of SAFe practices.
* Defining metrics and align the enterprise teams towards organization goals.
* Worked with the product owner and team on product planning and backlog grooming to maximize value to the business stakeholders
* Worked with other scrum masters to increase the effectiveness of the application of scrum within the organization
* Attended the Scrum of Scrums and addressing the team dependencies and brings the visibility on program boards.
* Fostered team building and skills development by utilizing each member's strengths and personal growth interests in development process, and by encouraging team interactions and collaboration, thus giving the team more engagement in the outcome.
* Coached and developed technical team members, project leaders, and future Product Owners and Scrum Masters
* Scrum Master for three development teams with resources located in multiple locations with a focus on guiding the teams towards improving the way they work.
* Coaching and mentoring teams and providing general guidance on the Scrum methodology.
* Providing all support to the teams needed using servant leadership style and leading by example.
* Facilitating sprint ceremonies using standard of scrum-agile methodology following a two- week sprint cycle.
* Facilitating project planning, daily stand-up meetings, reviews, retrospectives, release planning and other Scrum- related meetings.

**Scrum Master, State Farm Insurance, Bloomington, IL**

**May 2017 – December 2018**

* Scrum Master for two scrum teams with resources located in multiple locations with a focus on guiding the teams towards improving the way they work.
* Architecture review and improvement towards agile principles for better maintenance and scalability.
* Task Scheduling and run the sprints using SCRUM and KANBAN process.
* Updated sprint tracker with accurate information to identify the risk and issues proactively at the sprint level.
* Removal of team impediments and maintenance of Scrum artifacts and with cross team collaboration.
* Defined the configuration and release management for continuous integrations and consistent deliverables.
* Handled multiple projects from conception to closure and different stages of SDLC with distributed teams.
* Ensured the product backlog is visible and prioritizes the list to generate a higher business value.
* Maintained communication with all stakeholders for schedules and statuses updates.
* Maintained and ensured all project related documents in share point servers.
* Eliminating waste and improve the WIP and fasten the deliverables.
* Trained the team towards process adoption, team composition &collaborations.
* Set the guidelines for process implementation and improvement for web and mobile app teams.
* Defined the proper metrics to avoid the surprises between the sales support team, Development support team and Development team.
* Working closely with developers, QA teams, Product owners and other stakeholders to deliver software through the build and deployment system.
* Assisting team by removing impediments by having an understanding the control and release processes.
* Capacity planning for teams to identify accurate commitments for each sprint to ensure deadlines are met and prevent scope creep.
* Building a trusting and safe environment where problems can be raised without fear of blame or retribution with an emphasis of healing and problem solving.
* Managing multiple projects from Initiation through to implementation.
* Assisting the product owners to create a healthy backlog and balance the team workload.
* Working with key stakeholders and business leaders to successfully navigate and close large-scale projects as well as manage twice monthly product releases.
* Lead release planning and iteration planning sessions.
* Tracking and communicating team metrics using JIRA to all business partners and senior management.
* Facilitating product development working sessions using differing techniques like story-boarding and digital innovations.

**Release Coordinator/ BI Consultant, TCS, Bank of America, Charlotte, NC**

**July 2011 - April 2017**

* Coordinated release planning meetings with key stakeholders to identify the sequence of release packages.
* Handled multiple projects in parallel from conception to closure and different stages of SDLC with distributed teams.
* Managed the entire project life cycle including project planning, testing and resource allocation.
* Documented and communicated all changes for a release in release notes.
* Maintained and updated documentation of the applications for a release.
* Reviewed release recommendation with key stakeholders and maintained release management schedules.
* Attended change management and deployment planning meetings to collect information pertaining to the release.
* Created requests for change (RFC) to production environments and obtain appropriate approvals.
* Authenticates the user signoff for all deliverables.
* Involved in requirements gathering and worked on Functional and Technical Detail Design based on the Business Requirements.
* Developed Metadata repository, configured metadata in the Business Model Layer & Physical Data Model and maintaining Web Catalog Objects (Dashboard, Pages, Folders, Reports) as per the data requirements using OBIEE 11g/10g Server Admin and web tools.
* Developing Informatica Workflow mappings for NRA Reporting.
* Create new/modified existing SDE’s and SIL’s Mappings as per the requirements. Created Custom mappings to update Facts and Dimensions and worked on performance tuning of various transformations.
* Creating/modifying DAC execution plans.
* Providing continuous enhancements and fixing of production issues.
* Monitoring daily Incremental Load in Production and fix any issues during the Load.
* Communicated the issues and risks as identified and dealt with in a manner that mitigates risk to scope and schedule.
* Communicates with all stakeholders, Vendors, business partners and defined the collaborative deliverables as per the agreed schedule.
* Defined and documented the release recommendation includes release scope, schedule, deliverables, and roll back plan for each release.
* Provided release communication and coordination during and after production deployment.
* Collected feedback from the users and proposes the changes based on the feedback.