Name :- Ravi Jarwal E-mail :- <u>ravikjarwal712@gmail.com</u> Mobile :- 9657070780

### CAREER OBJECTIVE

To attain a challenging position in an organization where I can apply my knowledge and skills for the mutual development of the organization and myself.

### PROFESSIONAL SUMMARY

- I Have a Total of 4.1 Years of Experience in Development, Administration, Configuration, Implementation and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- o Strong exposure to Lightning Aura and LWC programming.
- Developed various Apex classes and Apex Triggers for various functional needs in the application of LWC with best practices.
- Good experience in Aura framework, Lightning Web Components and Salesforce Lightning
  Design System (SLDS).
- Experience in understanding business requirement to design the required entities like **custom objects, creating the relationships and junction objects.**
- Experience in creating various **Reports** (summary reports, matric reports, pie charts, dashboards and graphics) and Report Folders.
- Experience in using declarative features like validation rules, workflows, process builder, approval process, sharing rules and also working on flow builder automation for satisfying complex business process automations.
- Administered the Users, Profiles and Permission sets for each and every role in the organization.
- Experience in **implementing security and sharing rules** at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
- Experience in SFDC Development using Apex classes, Apex Triggers, Batch Apex, Schedule

#### Apex, Future Method.

- Hands on experience in **developing Triggers** for various functional needs in the application.
- Experience working with writing the **Apex Test Classes and SOQL, SOSL** Queries.
- Experience in use of Standard and Custom Controllers of Visualforce in development of custom Salesforce pages as expected by business requirements.
- **Proficient knowledge of Governor limits.** Experience in optimization of existing code in accordance to the **governor limits**.
- Good knowledge on web services i.e **REST API, HTTP Callouts**.

#### TECHNICAL SKILLS

Salesforce Technologies:- Worked on Sales Cloud, Standard objects, Custom Objects,

Workflow & Approvals, Security Model, Apex Classes, Apex Triggers, Apex Test Class, SOQL, SOSL, Dashboards, Reports, Lightning Framework, Lightning Web Components, Lightning Base Components.

Programming Languages:- Apex, HTML, CSS, Lightning Components, JavaScript.

Database (Query) Languages:- SOQL, SOSL.

Data Management Tools:- Developer console, Force.com Data Loader, Workbench etc.

#### EDUCATIONAL QUALIFICATIONS

Bachelor of Science (B.Sc) From Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.

#### WORK EXPERIENCE

Working Epilutions Technologies Pvt Ltd as a Salesforce Developer from July-2019 to Till Date.

## PROJECT EXPERIENCE

## **PROJECT-3**

# TITLE : PENSKE LOGISTICS ENVIRONMENT : SALES & SERVICE CLOUD

### **PROJECT OVERVIEW:**

Penske Corporation, Inc. is an American diversified transportation services company based in Bloomfield Township, Oakland County, Michigan. Penske operates in the automotive retail, truck leasing, transportation, logistics, and motorsports industries. Penske operates in over 3,200 locations in Work.

## **ROLES AND RESPONSIBILITIES:**

 Assisted in analysing business and technical requirements and designing standard objects of Salesforce.com for application based on project specifications.

- o Created lightning component with use of lightning-base components.
- Designed Custom Objects and developed and deployed Apex Classes and Apex Triggers for various functional needs of the application.
- o Created different email templates as per business requirements.
- Created a validation rules, workflow rules, Process-Builder, web-to-lead, assignment rules to meet the functional requirements.
- Participated in Scrum Planning (Agile methodology), Daily Scrum & Apex test classes for unit testing to ensure maximum code coverage.
- Utilized Force.com developer toolkit to develop custom business logic and as well as completed bulk imports of data using Apex Data Loader.
- o Implemented Asynchronous Apex (Future Method, Batch Apex, schedulable Apex).

# **PROJECT-2**

# TITLE : QBE ENVIRONMENT : SALES & SERVICE CLOUD

## **PROJECT OVERVIEW:**

QBE Insurance Group Limited is a general insurance and reinsurance company listed on the Australian Securities Exchange and headquartered in Sydney. QBE Insurance Group is one of the world's top 20 insurance and reinsurance companies, located in 37 countries. Commercial vehicle insurance is a tailored insurance plan that provides coverage for the damage caused by or to the commercial vehicle. It provides coverage to both parties involved in the accident for injury or even death.

## **ROLES AND RESPONSIBILITIES:**

- o Created lightning component with use of lightning-base components.
- Assisted in analysing business and technical requirements and designing standard objects of Salesforce.com for Society application based on project specifications.
- o Created and Used Email templates.
- Involved in querying Salesforce tables using SOQL & SOSL queries. Designed Custom Objects and developed and deployed Apex Classes and Apex Triggers for various functional needs of the application.

## **PROJECT-1**

# TITLE : COX COMMUNICATIONS ENVIRONMENT : SALES & SERVICE CLOUD

## **PROJECT OVERVIEW:**

Cox Communications, Inc. is an American digital cable television provider, telecommunications and home automation services.

# **ROLES AND RESPONSIBILITIES:**

- Created lightning component with use of lightning-base components.
- Assisted in analysing business and technical requirements and designing standard objects of Salesforce.com for Society / application based on project specifications.
- o Created and Used Email templates.
- Involved in querying Salesforce tables using SOQL & SOSL queries.
- Designed Custom Objects and developed and deployed Apex Classes and Apex Triggers for various functional needs of the application.