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| Developer Edition Signup | Salesforce Developers | NARESH M  Salesforce Developer -CPQ and LWC  nareshprasannama@gmail.com  +919666669782 | | |
| Skills Summary | | | |
| Years of Experience:   * Having 3.9 years of experience as Salesforce.com CRM Administration and Development, implementations including configurations and database activities etc. * In-depth understanding of the capabilities and constraints of the Sales force CRM application coupled with good understanding of the business processes (Sales cloud and Service cloud). * Experience in Salesforce Validations, Workflows, Approval process. Declarative functionality (OOD, workflow, lightning flow, validation rules, page layouts, actions and URL buttons). * Good experience on Creating Lightning Components, Controllers and using Salesforce (LDS). * Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email, Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events. * Experience in creating custom objects, custom tabs, custom fields, Record Types, Page layouts and Validation rules, Roles, Profiles according to application requirements. * Proficient in using tools like Salesforce, Data loader, Workbench, Developer console. * Experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements. * Experience in Sales force development including Apex Classes / Controllers, Visual force, Apex Triggers, Lightning aura components and Lightning Web Components. * Worked with SOQL, SOSL, Visual force, Apex, Force.com. * Also used Apex Data Loader to perform the DML operations by using CSV files. * Hands on Experience in Deploying through change sets. * Well experienced in System Testing, UAT and maintaining Stage Sandbox.   Summary: Having 3.8 years of experience in Salesforce CRM Platform. Involved in various stages including,  requirement analysis, development, enhancements, testing, deployment and maintenance of Multi-tier  And web-based applications.  Core Skills: Apex, Triggers, Visual Force, SOSL, SOQL Lightning Components, Custom Objects, Permission sets, Workflow Approvals. Force.com, Visual Studio, HTML, CSS. Data Loader and Workbench. | | | |
| Current Experience | | | |
| TAVANT | | |  | | --- | | <2022> - <2024> | | |
| **Project 1 Name:** P40 Finance  **Project Description:** P40 Finance, a USA-based entity with Auto Finance, specializes in legal representation for Auto Deficiency Files. Certified by the Receivables Management Association, their Settlement Agents navigate state-specific Collection Laws, ensuring compliance. P40 prioritizes client relationships, safeguarding associations with debt sellers and agencies throughout the process.  We developed the forms dashboards and layouts.  **Technologies Used:** Salesforce Admin, APEX and LWC.  **Role:** Software engineer  **Responsibility:** Support on development, Enhancements and Day to Day Support   * P40 Salesforce Project * Worked on apex Test classes and code coverage increase. * Created Objects and fields (with relationship and formulas) * Worked on reports and layouts. * Created LWC dash boards and tables with filter controls. * Components deployed through Change set. * End to end functionality test on UAT.   **Project 2 Name:** Veolia Staff - Waste Service Management  **Project Description:** The Australian client company which provide waste collection services as well as  equipment required to collect the waste to the customers. The client was already using Sales Cloud and  Service cloud and wanted to improvise the case management process along with Entitlement process for  their support team. Also, requires CPQ implementation along with Advance Approval process & Billing for  better services and complex pricing management. Implemented batch class, Queueable class, triggers,  apex, API integration for data update in Salesforce Account record, Email-to-Case setup, LWC component.  And they already implemented Copado (CI/CD) Tool for the Deployment.  **Technologies Used:** Salesforce CPQ and Billing, Service Cloud, Copado (CI/CD), CRM Analytics, Jira  **Role:** Software engineer  **Responsibility:** Support on Deployment, Enhancements and Day to Day Support   * Salesforce Project X deployments. * Static code analysis and Code coverage report preparation for every day. * Worked on apex Test classes and code coverage increase. * Every week Regression and end to end Smoke test on PROD, steps to prepare test report. * Worked on Profiles, Permission Sets and Apps * Worked on Scheduled batch classes. | | | |
| Previous Company 2: Wipro | | | <2020> - <2022> |
| **Project Name:** Westpac  Project Description: Westpac is Australia’s first bank with a range of innovative financial packages to support personal, business or corporate banking needs.  We are 9 members in the team. We worked on Service and Marketing Cloud with Westpac Insurance products and services. We worked on integration and configuration, as well as Lightning applications."  **Technologies Used:** Salesforce Apex, Visual force, data loader.  **Role:** Salesforce Developer  **Responsibility:**   * Involved in understanding the business requirement for Enhancements and development of the Enhancement Requests. * Interacting with Client, Onshore team and end users for any issues faced and resolving in a timely manner. * Involved in creating new Apex triggers and classes for enhancing the Salesforce functionality. * Involved in writing the Batch classes and there by scheduling the batch jobs automatically in Salesforce. * Involved in creating the Visual Workflows for the automations to be done by avoiding the coding and improving the performance. * Writing the Business Workflows, Validation rules to run the functionality as per the Business Process. * Writing Technical Design Documents and Test Cases based on project requirement. * Working with the Process Builder for new and simple business validations and processes without using the coding * Participated in weekly Project status meetings with the Client, Business Analyst and Project Manager. * Involved in Data Management activities using Apex Data Loader and Import Wizard. * Involved in automatic Batch job creation using Command Line Data Loader from Oracle Tables. * Involved in the Migration activities from one environment to another using Change Sets. * Involved in UAT support and bug fixing. * Planning and Execution of Production Deployment activities.   Duration: January 2020 to June 2022 | | | |
| SYSTEMS PROFICIENCY | | | |
| **Operating Systems:** Windows Mac  **Web Technologies:** HTML, Java Script, CSS.  **Salesforce Technologies:** Apex, Triggers, Visual Force, SOSL, SOQL Lightning Components, Custom Objects, Permission sets, change set and Workflow Approvals.  **IDE Environments:** Force.com, Visual Studio  **Tools:** Data Loader, Workbench, | | | |
| Education | | | |
| Master’s Degree Information Technology Anglia Ruskin University - Singapore  PGDM IT and Finance Carlton Business School (AICTE)  Bachelor’s Degree Commerce and computers Osmania University, Hyderabad, India | | | |
| Domain Expertise | | | |
| Ecological Transformation  Banking and Finance  Insurance | | | |
| ACHIEVEMENT/CERTIFICATION/TRAINING | | | |
| Salesforce platform developer 1 certification-2301949 – Active  Salesforce associate certification- 3376536 -Active | | | |